

CAFII Board of Directors Agenda In-Person/Virtual Hybrid Meeting

Date: Tuesday, April 4, 2022 **Time:** 3:00 to 5:00 p.m. EDT

Chair:P. ThompsonDial-in:437-703-4263Location:In-Person at Vantage Venues, 27th Floor, 150Phone Conference ID:965 295 258

King St. West (at University Ave.), Toronto; Virtual Via <u>Virtual MSTeams Meeting</u>

1	Welcom	ne, Call to Order, and Meeting Confirmation	3:00 p.m.	Presenter	Action	Document
	a.	Declaration of Meeting Properly Called and Constituted		P. Thompson		
	b.	Welcome to New CAFII Directors: Rahul Kakar, Chubb Life Insurance Com	oany of Canada; and	P. Thompson		~
		Nigel Branker, Securian Canada				
	C.	Approval of Agenda		P. Thompson	Approval	~

2.	Conse	at Items 3:05 p.m.	
	a.	Draft Board Meeting Minutes, December 6, 2022	•
	b.	Summary of Board and EOC Action Items	✓
	c.	January 2023 Regulatory Update	✓
	d.	February 2023 Regulatory Update	✓
	e.	March 2023 Regulatory Update	✓
	f.	Consultations/Submissions Timetable	✓
	g.	Regulator and Policy-Maker Visit Plan Recap	✓
	h.	Committee Reports Addressing CAFII Priorities	✓
	i.	Board-Approved CAFII 2023 Schedule of Meetings and Events	~

3.	Financial Management Matters 3:08 p.m.		Presenter	Action	Document	
	a. Draft CAFII 2022 Audited Financial Statements and Independent Auditor's Report Thereon			H. Lopez, KPMG	Update/	•
	3:08 p.m.				Discussion/	
					Approval	
	b. Timelines for Membership Approval of CAFII 2022 Audited Financial Statements 3:14 p.m.		B. Wycks	Update	•	
	c. CAFII Financial Statements as at February 28/23 3:17 p.m.		D. Hinnecke	Update/	•	
				Approval		
	d. Forecast for CAFII 2023 Fiscal Year as at February 28/23 3:22 p.m.				Update	•
	e.	Receipt of 2023 CAFII Member Dues Payments; and 2023 Associate Dues F	Payments 3:27 p.m.	B. Wycks	Update	

4.	Strate	ic and Regulatory Matters	3:30 p.m.	Presenter	Action	Document
	a.	Insights Gained and Next Steps Arising from February 24/23 CAFII Virtual M	leeting with FCNB	K. Martin/	Update/	√ (3)
		Staff Executives Re Questions and Clarification Issues Around Compliance w	ith Rule INS-001	Stikeman Elliott	Discussion	
		(Stikeman Elliott Visitors: Stuart Carruthers, Mike Kilby, Sinziana Hennig)		Visitors		
	b.	Outcomes of March 7/23 CAFII Virtual Meeting with Eric Jacob and Mario B	eaudoin, AMF, To	K. Martin	Update/	✓
		Reaffirm 'Unwritten Understanding' Resolution to Credit Card-Embedded II	nsurance Benefits		Discussion	
		Impasse Issue 3:50 p.m.				
	c.	Insights Gained and Next Steps Arising from March 22/23 One-on-One Virtu	ual Meeting	P. Thompson	Update/	,
		Between CAFII Board Chair Peter Thompson and AMF's Eric Jacob	3:56 p.m.		Discussion	
	d.	Insights Gained from March 23/23 AMF Virtual Presentation, in French Only	, on Plans to	K. Martin	Update/	
		Review the Consultation Process for the Prudential and Regulatory Framew	ork Applicable to		Discussion	
		Financial Institutions (Optimizing The Compliance Burden)	4:02 p.m.			
	e.	'Deeper Dive Research' to Inform Possible Utilization of Results of CAFII 202	22 Tracking Study	K. Martin	Update	
		Research with Pollara Strategic Insights on 'Consumers' Satisfaction with Cr	edit Protection			
		Insurance'	4:07 p.m.			
	f.	Plans for May 9/23 2023 CAFII Annual Members and Associates Luncheon	4:12 p.m.	B. Wycks	Update	~



g.	g. Planned Timing of CAFII Western Canada Insurance Regulators and Policy-Makers Visits Tour in		Update	•
	Spring 2023; and CAFII Atlantic Canada Insurance Regulators and Policy-Makers Visits Tour in			
	Fall 2023; and Related Attendance/Representation Opportunities 4:15 p.m.			

5.	Govern	nance Matters	4:18 p.m.	Presenter	Action	Document
	a.	Draft Principles-Based Guideline on Appointment of CAFII Board Members		R. Dobbins/	Update/	~
		Roles of Board Chair and Board Vice-Chair	4:18 p.m.	K. Martin	Discussion/	
					Approval	
	a.	Implementation of Board-Approved "New CAFII Management Structure (P	ost-2023)" 4:30 p.m.	K. Martin/	Update/	~
				R. Dobbins	Discussion	
	b.	Plans For Immediately Ensuing April 4/23 CAFII Reception Event with Karti	k Sakthivel, LIMRA As	B. Wycks	Update	· •
		Guest Speaker	4:38 p.m.			

5. Read	Only Items 4:40 p.m.	Read Only	Document
a.	Initial Board Briefing Note Around Issue of "CAFII Board Diversity"		Briefing Note Only
b.	November 30/22 CAFII Response Submission to CCIR on "Draft 2023-2026 Strategic Plan"		√ (2)
c.	CCIR December 15/22 Publication of "2021 Annual Statement on Market Conduct Public Report"		•
d.	BCFSA Interim Update on How It Plans to Proceed on Proposed "Insurer Code of Market Conduct" and Related "Supplemental Guideline"		•
e.	BC Ministry of Finance Next Steps for Development of BC Restricted Insurance Agent Licensing Regime Framework		•
f.	February 17/23 CAFII Response Submission on "Revised 8 December, 2022 Draft 2 of AMF's Regulation respecting Complaints Handling and Dispute Resolution in the Financial Sector" (Final English Version upon which French Translation, for submission, will be based)		√ (2)
g.	Insights Gained from January 19/23 FSRA "Exchange" Event		Briefing Note Only
h.	February 27/23 CAFII Response Submission to FSRA Consultation on "Proposed Rule 2022 – 001: Assessments and Fees"		•
i.	FSRA's Draft 2023-2024 Statement of Priorities (pp. 21-22 for Life and Health Insurance Priorities)		•
j.	Outcomes of February 28/23 CAFII Meeting with CCIR/CISRO FTCWG on Final Version of CCIR/CISRO 'Incentive Management Guidance'		√ (2)
k.	Insights Gained from Initial Meetings of CAFII Quebec/AMF Issues Committee		•
I.	Outcomes of March 2/23 CAFII Relationship-Building Lunch With CAFII Initiation Member Applicant Prospect: Canadian Western Bank (CWB)		•
m.	2022 CAFII Website and Search Engine Optimization Performance Report from Operatic Agency		•
n.	2023 Statement of Work Proposal from Operatic Agency Re CAFII Website and Search Engine Optimization Performance Enhancements		~
0.	Results of Informal CAFII Member Survey Re Research On 'The Consumer Financial Resiliency and Social Resiliency Benefits of Credit Protection Insurance'		•
p.	CAFII Media Release on "CAFII Welcomes Chubb Life Insurance Company of Canada As A New Member"		•

7.	In Cam	nera Session	4:40 p.m.	Presenter	Action	Document
	a.	2023 Implementation of CAFII Policy Re Co-Executive Directors' Perform	ance Review Process	R. Dobbins/		~
				K. Kasperski		
	b.	Other Business				

Next Board Meeting: Tuesday, June 6, 2023, 3:20 to 5:15 p.m. EST, Immediately Following 2023 Annual Meeting of Members from 3:00 to 3:20 p.m.; and Immediately Preceding CAFII Reception Event Featuring Anthony Ostler, CEO, Canadian Bankers Association, as Guest Speaker, from 5:30 to 7:30 p.m., to be hosted by Manulife Financial at 200 Bloor St. East, 12th Floor, Toronto