

CAFII Board of Directors Teleconference-Only Meeting Agenda

Date: Tuesday, April 7, 2020

Chair: N. Benson

Dial-in: Registration link for Zoom Video Conference: [click here](#)

Time: 2:00 – 4:30 p.m. EDT

Item	2:00 p.m.	Presenter	Action	Document
1. Call to Order		M. Boyle		
2. Consent Items	2:02 p.m.	Presenter	Action	Document
a. Draft Board Meeting Minutes, December 3, 2019				✓
b. Draft Board Meeting Minutes, February 10, 2020				✓
c. Draft Board Meeting Minutes, March 26, 2020				✓
d. Regulatory Update				✓
e. Consultations/Submissions Timetable				✓
f. Regulator and Policy-Maker Visit Plan				✓
g. Summary of Board and EOC Action Items				✓
h. Committee Reports Addressing CAFII Priorities				✓
i. Postponement of 2020 CAFII Annual Members' Luncheon To Fall 2020				✓
j. CAFII CPI Opinion Piece In Canadian Business Quarterly				✓
3. Governance Matters	2:05 p.m.	Presenter	Action	Document
a. Rescheduling of 2020 Informal Liaison Lunch and Industry Issues Dialogue With AMF Staff Executives		B. Wycks/K. Martin	Update	✓
b. Recommendation That June 9/20 CAFII Annual Meeting Be Converted To A Virtual-Only Meeting		B. Wycks	Update/ Discussion	
4. Financial Management Matters	2:15 p.m.	Presenter	Action	Document
a. Financial Statements as at February 29/20		T. Pergola	Approval	✓
b. 2020 Budget Forecast		T. Pergola	Update	✓
c. Draft 2019 CAFII Audited Financial Statements		T. Pergola	Approval	✓
d. Timelines for Board and Membership Approval of CAFII 2019 Audited Financial Statements		B. Wycks	Update	✓
5. Strategic and Regulatory Matters	2:30 p.m.	Presenter	Action	Document
a. COVID-19 Pandemic Issues				
i. Options Related To A CAFII Working Group On COVID-19 Industry-Level Initiatives		K. Martin	Discussion	✓
ii. CAFII Forbearance Request Letters to Insurance Regulators and Policy-Makers Across Canada		K. Martin/B. Wycks	Update	✓ (8)
iii. CAFII Sharing Of Regulatory Forbearance Requests Strategy With CLHIA, CBA, THIA		K. Martin/B. Wycks	Update	✓
iv. CAFII Twice Weekly Calls With CLHIA and THIA Re COVID-19 Industry Impact and Developments		K. Martin/B. Wycks	Update	
v. Postponement of Launch of CAFII Quarterly CPI Benchmarking Study With RSM Canada		K. Martin	Update	✓
vi. Deferral of 2020 CAFII Atlantic Canada Insurance Regulators and Policy-Makers Visits Tour		B. Wycks	Update	✓
b. AMF Credit Card-Embedded Insurance Benefits Matters "On Hold" Awaiting AMF Response To CAFII Forbearance Request Due To COVID-19		K. Martin	Update	✓ (6)
c. AMF Response Letter To CAFII Members' Action Plans Re Runoff Of Non-Debtor/Spousal CPI Coverage		K. Martin	Update	✓
d. March 5/20 CAFII Stakeholder Meeting With CCIR/CISRO FTC Working Group		B. Wycks/K. Martin	Update	✓
i. Request From CCIR/CISRO FTC Working Group For Results Of A CAFII Member Survey On "Incentives and Compensation Models Used In Market"		K. Martin	Update	
e. March 9/20 CAFII Presentation Meeting with FCAC Staff Executives On "Credit Protection/Authorized Insurance Product Sales Practices and Fair Treatment of Consumers"		K. Martin/B. Wycks	Update	✓ (3)
i. CAFII Future Use of WTW-Produced Key Data Point Slides		K. Martin	Update	✓ (2)
f. CAFII Credit Protection Insurance Industry Best Practices Working Group: Progress Report		M. Boyle	Update	✓
g. Research & Education Committee				
i. Recommendations on 2020 CAFII Research		A. Stuska/ K. Martin	Update/ Approval	✓

h. Media Advocacy Committee			
i. CAFII 2019 Website Metrics Report From RankHigher	C. Blaquiere/ K. Martin	Update	✓
ii. CAFII 2020 Website Investment Plans/Initiatives	C. Blaquiere/ K. Martin	Update/ Approval	✓

6. Other Business	4:00 p.m.	Presenter	Action	Document
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7. In Camera Session	4:10 p.m.	Presenter	Action	Document
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Next Board Meeting: Tuesday, June 9, 2020, immediately preceded by 2020 CAFII Annual Meeting of Members

2020 CAFII Annual Members' Luncheon: Postponed to Fall 2020