

CAFII Executive Operations Committee Teleconference-Only Meeting Agenda

Date: Tuesday, April 28, 2020 **Time:** 2:00 – 4:30 p.m. EST
Chair: M. Boyle **Dial-in:** 416-477-0921/514-447-8925/1-888-543-2249
Location: Teleconference-Only **Pin #:** 1500

Item	2:00 p.m.	Presenter	Action	Document
1. Call to Order		M. Boyle		
a. Introduction of Albert Lin, CAFII's new Account Co-ordinator at Managing Matters		N. Hill/K. Martin	Update	

2. Consent Items	2:05 p.m.	Presenter	Action	Document
a. Regulatory Update				✓
b. Consultations/Submissions Timetable				✓
c. Regulator and Policy-Maker Visit Plan				✓
d. Summary of Board and EOC Action Items				✓

3. Governance Matters	2:08 p.m.	Presenter	Action	Document
a. Transition To A New Approach To CAFII Board Meeting Materials, Based On Board Feedback		M. Boyle/K. Martin/B. Wycks	Update/ Discussion	
b. Possibility of Using Zoom Meeting Software For Future CAFII EOC, Board, and Committee Meetings That Are Not In-Person Meetings		K. Martin	Discussion	
i. Possibility of Having A CAFII "Virtual Reception With A Guest Speaker," Over Zoom, Immediately Following June 9/20 CAFII Board Meeting		K. Martin	Discussion	
c. Draft Minutes of April 7/20 Board Teleconference Meeting		B. Wycks	Approval	✓
d. Draft Minutes of March 24/20 EOC Teleconference Meeting		B. Wycks	Approval	✓
e. Postponement of 2020 CAFII Annual Members' Luncheon To Fall 2020		B. Wycks	Update	
f. Rescheduling of October 6/20 CAFII Board Meeting; and Liaison Lunch and Industry Issues Dialogue With AMF Staff Executives		B. Wycks	Update	
g. Communications and Timelines Re CAFII 2020 Annual Meeting of Members On June 9/20		B. Wycks	Update	
h. CAFII Initiation Member and Associate Prospects		B. Wycks/K. Martin	Update	

4. Financial Management Matters	2:23 p.m.	Presenter	Action	Document
a. Financial Statements as at March 31/20		T. Pergola	Update	✓
b. 2020 Budget Forecast		T. Pergola	Update	✓

5. Committee Updates	2:30 p.m.	Presenter	Action	Document
a. Research & Education		A. Stuska	Update	
i. Next Steps Based On Board Feedback In April 7/20 Meeting		A. Stuska/K. Martin	Update	
b. Market Conduct & Licensing		B. Kuiper	Update	
c. Media Advocacy		C. Blaquiere	Update	
i. Updating of CAFII Website and Google My Business Listing To Reflect COVID-19 Status		K. Martin	Update	
ii. CAFII Motion Graphic Video On Credit Protection Job Loss Insurance		K. Martin	Update	✓
iii. Feedback/Direction Received In April 21/20 Meeting of Media Advocacy Committee		C. Blaquiere/ K. Martin	Update	
iv. RankHigher Recommendation on CAFII.Insurance Domain Name		B. Wycks	Discussion	✓
d. Travel Medical Insurance Experts		A. Baig	Update	
e. Networking & Events		S. Kirby/J. Lewsen	Update	

6. Recent and Upcoming Strategic and Regulatory Initiatives	3:00 p.m.	Presenter	Action	Document
a. Impact Of COVID-19 On CAFII Members, Credit Protection Insurance and Travel Insurance				
i. Highlights of April 16/20 and 23/20 Meetings CAFII Directors and Designates COVID-19 Information-Sharing Group		K. Martin	Update/ Discussion	
ii. Summary of Insurance Regulator/Policy-Maker Responses Received To CAFII Forbearance Request Letters: Recommendation Re Follow-Up Forbearance Request Letters		B. Wycks/K. Martin	Update/ Discussion	

iii.	Insights Gained From Twice Weekly CAFII/CLHIA/THIA Calls Re Impact Of COVID-19 On Travel Insurance Industry	B. Wycks/K. Martin	Update	
b.	Status of CAFII Liaison/Interaction With AMF On Credit Card-Embedded Insurance Benefits Issue	K. Martin/S. Kirby	Update	✓
c.	CAFII Approach To CCIR/CISRO FTC Working Group Request That CAFII Undertake A Third Party-Conducted Survey And Provide A Report On CAFII Member-Utilized Incentives and Compensation Models For June 2020 Quarterly Meeting	K. Martin	Discussion	
d.	Launch of Saskatchewan RIA Advisory Committee	B. Wycks/K. Martin	Update	
e.	CAFII Quarterly CPI Benchmarking Study: Relaunch and Production of First Report	K. Martin	Update	
f.	CAFII Credit Protection Insurance Industry Best Practices Working Group: Progress Report	M.Boyle/K.Kasperski	Update	
g.	Proposed Approach and Target Dates For CAFII Fall 2020 Atlantic Canada Insurance Regulators and Policy-Makers Visits	B. Wycks	Update	✓
h.	Request For EOC Volunteers For A Summer 2020 CAFII Working Group on Refining Dog and Pony Studios-Developed "CPI Industry Highlights" Slides (Produced From Willis Towers Watson Key Data Point Slides) For Future Use By CAFII and Its Members	K. Martin	Update/ Discussion	

7.	Other Business	4:10 p.m	Presenter	Action	Document
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8.	In Camera Session	4:15 p.m	Presenter	Action	Document
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9.	Tracking Issues		Presenter	Action	Document
a.	FCNB Insurance Act Rewrite (Including Linked Plan to Introduce an RIA Regime)				
b.	AMF Consultation on Updating Sound Commercial Practices Guideline				
c.	BC Drafting of Regulations To Implement Financial Institutions Amendment Act, 2019				
d.	FCAC: Phase 2 of Domestic Bank Retail Sales Practices Review				

Next EOC Meeting: Tuesday, May 26/20, 2:00 to 4:30 p.m., Virtual Meeting

Next Board Meeting: Tuesday June 9/20, 2:15 to 4:00 p.m., Virtual Meeting (Immediately Following CAFII 2020 Annual Meeting Of Members)