



CAFII EOC Meeting
Tuesday, March 26, 2013
Location: RBC Insurance
Royal Bank Plaza, South Tower, Capital Markets
200 Bay St., 5th Floor, DS Boardroom, Toronto, ON
2:00 – 5:00 pm

Chair: J. Hines

Agenda

1. Call to Order J. Hines
2. Approval of Agenda All
3. Minutes All
 - a. EOC Minutes of February 19, 2013
4. CAFII Financials M. Fabian
 - a. Draft Audited Financial Statements For 2012 Fiscal Year
 - b. February 2013: Income Statement For Two Months Ended February 28, 2013; Balance Sheet As At February 28, 2013; and Membership Dues Received As At March 18, 2013
5. Regulatory Update
 - a. Regulatory Newsletter B. Wycks
 - b. FSCO Initiative To Improve Response Times To Consumer Complaints J. Lewsen/G. Grant/B. Wycks
 - c. CLHIA Restricted Insurance Agency Licensing In Saskatchewan Advisory Committee M. Gill
 - d. Regulator Visits B. Wycks
 - Regulator Visits Plan
6. CAFII Priorities and EOC Committees
 - a. CAFII Priorities by Committee B. Wycks
 - b. Distribution and Market Conduct Policy Committee S. Manson / W. Eccles
 - (i) CCIR Invitation For Pre-Consultation Discussion With Agencies Regulation Committee on Use and Oversight of Third Party Administrators in Group Life, Group Accident and Sickness, Credit Protection Insurance, and Travel Insurance
 - (ii) Follow-up Correspondence From Eric Stevenson, AMF Re Quebec Distribution Guide and Insurance Act
 - (iii) Proposed DMC Project on IAIS Core Principles
 - (iv) Proposed DMC Project on Industry Complaint Statistics
 - c. Licensing Efficiency Issues Committee M. Gill
 - d. Media & Advocacy Strategy Committee S. Gelgor / J. Lewsen
 - (i) Next Webinar For CCIR B. Wycks
 - (ii) Logo Redesign & Rebranding Initiative B. Wycks
 - (iii) Feedback/Commentary On June 7, 2012 CAFII Communications Strategy B. Wycks
 - e. Event & Networking Committee P. Yeung / M. Sanchez-Chung
 - (i) CAFII 15th Anniversary Event
 - (ii) Speaker for June 11 Regulator Reception



7. Other Business

- a. Possible CAFII Membership In Global Federation of Insurance Associations (GFIA) B. Wycks
- b. Possible CAFII Observer Status with International Association of Insurance Supervisors (IAIS) B. Wycks
- c. April 10 Board Meeting Chair (in Mark Cummings' possible absence) J. Hines

Next Board Meeting is April 10, 2013 hosted by RBC Insurance.

Next EOC meeting is April 23, 2013, in Toronto.

Conference call dial-in information:

416-764-8662 or 1.888-884-4534, participant pass code: 771017#, moderator pass code: 7661560#