

CAFII Executive Operations Committee Teleconference Meeting Agenda

Date: Tuesday, November 17, 2020

Chair/Facilitator: B. Wycks and K. Martin

Location: Teleconference-Only

Time: 2:00 – 4:00 p.m. EST

Dial-in: 416-477-0921/514-447-8925/1-888-543-2449

Pin #: 1500

1. Welcome, Call to Order, and Priority Matters	2:00 p.m.	Presenter	Action	Document
a. Call to Order		B. Wycks		
b. EOC Chair Succession		B. Wycks/K. Martin	Update	

2. Consent Items	2:05 p.m.	Presenter	Action	Document
a. Consultations/Submissions Timetable				✓
b. Regulatory Update				✓
c. Regulator and Policy-Maker Visit Plan				✓
d. Summary of Board and EOC Action Items				✓
e. CAFII Response Submission on FSRA's Fiscal Year 2021-22 Proposed Statement of Priorities and Budget				✓

3. Financial Management Matters	2:07 p.m.	Presenter	Action	Document
a. CAFII Financial Statements as at October 31/20		T. Pergola	Update	✓
b. Forecast For CAFII 2020 Fiscal Year as at October 31/20		T. Pergola	Update	✓
c. Draft 2 of CAFII 2021 Operating Budget		T. Pergola	Update/ Discussion	✓

4. Committee Updates	2:25 p.m.	Presenter	Action	Document
a. Research & Education		A. Stuska		
i. CAFII 2020 Consumer Research Project With Pollara Strategic Insights: Progress Report		A. Stuska/K. Martin	Update/ Discussion	
b. Media Advocacy		C. Blaquiére	Update	
i. CAFII Motion Graphic Website Video On Credit Protection Critical Illness Insurance and Disability Insurance		K. Martin	Update	
ii. Distribution to Insurance Regulators and Policy-Makers of Announcement Re Fair Treatment of Customers Enhancement to CAFII Website: New Claims Facilitation Section		K. Martin	Update	✓
c. Market Conduct & Licensing		B. Kuiper	Update	
i. Imminent AMF Consultations on Updated Sound Commercial Practices Guideline and Draft Regulation Respecting Complaint Processing		B. Wycks/K. Martin	Update	✓
ii. David Weir, FCNB Request For Follow-Up CAFII Response Submission On New/Further New Brunswick Insurance Act Rewrite Questions		B. Wycks/K. Martin	Update	✓
iii. Possible CAFII Direct Follow-Up With AMF Re CAFII's July 7/20 "Creative Solutions" Submission on Degree to Which Industry Can Meet AMF's Requirements Around RADM's Application to Credit Card-Embedded Insurance Benefits		K. Martin/ B. Wycks	Discussion	
d. Travel Medical Insurance Experts		A. Baig	Update	
e. Networking & Events		S. Kirby/J. Lewsen	Update	

5. Recent and Upcoming Strategic and Regulatory Initiatives	2:55 p.m.	Presenter	Action	Document
a. EOC Intelligence/Information-Sharing Re Internal Work Being Done Or Planned Re FCAC's Development Of "Appropriateness Guideline" for Financial Products and Services; and Next Steps in Board-Requested EOC Engagement on This Issue		K. Martin	Discussion	✓
b. Impact Of COVID-19 On CAFII Members, Credit Protection Insurance and Travel Insurance				
i. Insights Gained From CAFII/CLHIA/THIA Weekly Calls Re Impact Of COVID-19 On Travel Insurance Industry		B. Wycks/K. Martin	Update	

6. Governance Matters	3:30 p.m.	Presenter	Action	Document
a. Preparation For Dedicated/Special Purpose Early 2021 CAFII Board Meeting To Review and Update CAFII Strategic Plan, Including Development of a Pre-Read Document		K. Martin	Update/ Discussion	✓
b. CAFII Marketing/Outreach Plan For Attracting New Associates For 2021		K. Martin/B. Wycks	Update/ Discussion	
c. Draft Minutes of October 29/20 EOC Teleconference Meeting		B. Wycks	Approval	✓
7. Read Only Items		Presenter	Action	Document
a. Launch of Saskatchewan Advisory Committee				Briefing Note Only
8. Other Business	3:42 p.m.	Presenter	Action	Document
9. In Camera Session	3:45 p.m.	Presenter	Action	Document
		TBA (Volunteer Needed)		
10. Tracking Issues		Presenter	Action	Document
a. FCNB Insurance Act Rewrite (Including Linked Plan to Introduce an RIA Regime)				
b. BC Drafting of Regulations To Implement Financial Institutions Amendment Act, 2019				
c. FCAC: Phase 2 of Domestic Bank Retail Sales Practices Review				

Next Board Meeting: Tuesday, December 1/20, 2:00 to 4:30 p.m. Teleconference-Only Meeting

Next EOC Meeting: Tuesday, January 26/21, 2:00 to 4:00 p.m., Teleconference-Only Meeting