

**CAFII Executive Operations Teleconference Committee Meeting**

**Date:** Tuesday, February 26, 2019  
**Location:** Teleconference Only  
**Chair:** M. Boyle

**Time:** 2:00 – 3:00 p.m. EST  
**Dial-in:** 416-477-0921 / 1-888-543-2249  
**Pin #:** 1500

**Agenda**

Item		Presenter	Action	Document
1. Call to Order	2:00 p.m.	M. Boyle		
a. Welcome to New EOC Member (Joanna Onia, CIBC Insurance)				
2. Consent Items	2:02 p.m.			
a. Consultations/Submissions Timetable				<a href="#">✓</a>
3. CAFII Financial Management and Governance Matters	2:05 p.m.			
a. Financial Statements as at January 31, 2019		T. Pergola	Update	<a href="#">✓</a>
b. Appointment of new Travel Medical Experts Working Group Chair		B. Wycks/S. Manson	Decision	
c. Timelines for CAFII 2018 Audited Financial Statements		B. Wycks	Update	
d. Location for April 16/19 CAFII Board Meeting and Reception		B. Wycks	Update	
e. Date Change for June 2019 CAFII Board Meeting and Reception		B. Wycks/M. Spudas	Update	
f. Need For Meeting Space For September 24/19, November 19/19 EOC Meetings		N. Hill/B. Wycks	Update	
4. Recent and Upcoming CAFII Regulatory and Strategic Initiatives	2:10 p.m.			
a. CAFII/Industry Response To AMF Re CGI Spousal Coverage Issue		B. Wycks/K. Martin	Discussion	<a href="#">✓</a>
b. CAFII Response To FCAC Re Online Consumer Education Materials Re "Credit Card Balance Insurance" and "Credit or Loan Insurance"		B. Kuiper/B. Wycks	Discussion	<a href="#">✓</a> (2)
c. February 19/19 CAFII Meeting with H. Troup, Comminsure, Australia		B. Wycks/K. Martin	Update	<a href="#">✓</a> (2)
d. Outcome of February 21/19 Law Firm Bidder Presentations Re CAFII Special Project; Next Steps		K. Martin	Update	<a href="#">✓</a>
e. Public/Media Results Release of Pollara Consumer Research on Mortgages/HELOCs		K. Martin	Update	<a href="#">✓</a> (2)
f. Industry Advisory Group – Life and Health Insurance Meetings with FSRA Management and Board Re 2019-20 FSRA Priorities and Budget		B. Wycks/K. Martin	Update	<a href="#">✓</a>
g. March 27/19 CAFII Follow-up Meeting with CCIR/CISRO FTC Working Group Re Implementation of "Guidance: Conduct of Insurance Business and Fair Treatment of Customers"		B. Wycks/ K. Martin	Discussion	<a href="#">✓</a>
h. BC FICOM Follow-up Survey on Insurer Implementation of September 2015 CGI Information Bulletin		B. Wycks/K. Martin	Discussion	<a href="#">✓</a>
i. CAFII Website Updates:		K. Martin	Updates	
i. New CAFII Website Video on Travel Medical Insurance Research Results				
ii. New Website Investments for 2019				<a href="#">✓</a>
j. CAFII Initiation Member, Returning Member, and Associate Prospects:		B. Wycks/K. Martin	Updates	<a href="#">✓</a>
i. New Associate Applicant: PwC				<a href="#">✓</a>
ii. Sun Life Financial				
iii. HSBC Bank Canada				
k. Status of Confidential CAFII Member Survey Re FCAC Investigation(s)		B. Wycks	Update	
l. Proposed Dates for Spring 2019 CAFII Western Canada Insurance Regulators and Policy-Makers Visits Tour		B. Wycks/K.Martin	Update	
5. Other Business				
6. Tracking Issues				
a. BC 10-Year Review of Financial Institutions Act				
b. FCNB Insurance Act Rewrite; and Linked Plan To Introduce An RIA Regime				
c. AMF Consultation on Updating Sound Commercial Practices Guideline				
d. Alberta Government Plans to Create a Single Financial Services Regulator				
e. FCAC: Phase 2 of Domestic Bank Retail Sales Practices Review				
f. FSCO: ISI Market Conduct Questionnaire and CEO Attestation; and Succession by FSRA				

**Next EOC Meeting:** Tuesday, March 26/19, 2:00 – 4:30 p.m., Location: BMO Insurance, 60 Yonge St., 6<sup>th</sup> floor boardroom, Toronto

**Next Board Meeting:** Tuesday, April 16/19, 3:00 -- 5:00 p.m., Location: TBA