

**CAFII Executive Operations Teleconference Committee Meeting**

**Date:** Tuesday, February 27, 2018  
**Location:** Teleconference Only  
**Chair:** P. Thorn

**Time:** 2:00 – 3:00 p.m. EST  
**Dial-in:** 416-477-0921 / 1-888-543-2249  
**Pin #:** 1500

**Agenda**

Item	Presenter	Action	Document
<b>1.</b> Call to Order and Welcome to New EOC Member <b>2:00 p.m.</b>	P. Thorn		
<b>2.</b> CAFII Governance <b>2:02 p.m.</b>			
a. Outcomes of CAFII Special Purpose Board Meeting, February 7/18	B. Wycks/K. Martin	Update	
b. Process for Review/Approval of EOC Minutes, Board Minutes, Summary of Board and EOC Action Items Under New Approach for EOC Meetings	B. Wycks	Update	✓
c. Process for Review/Approval of Manulife Financial Application for CAFII Initiation Membership	B. Wycks	Update	
d. Other CAFII Initiation Member, Returning Member, and Associate Prospects	B. Wycks/K. Martin	Update	
e. CAFII Transition to Managing Matters	K. Martin	Update	
f. CAFII Member Perquisite/Benefit Proposal from Insurance-Canada.ca	K. Martin/B. Wycks	Discussion	✓
<b>3.</b> CAFII Financial Management <b>2:15 p.m.</b>	T. Pergola		
a. CAFII Financial Statements as at January 31/18		Approval	✓
b. Process for Review/Approval of CAFII 2017 Draft Audited Financial Statements	B. Wycks	Update	
<b>4.</b> Recent and Upcoming CAFII Regulatory and Strategic Initiatives <b>2:20 p.m.</b>			
a. January 29/18 CAFII Meeting with CCIR Travel Insurance Working Group	B. Wycks	Update	
b. February 21/18 CAFII Meeting with CCIR Fair Treatment of Consumers Working Group; and Ensuing Submission on "Guidance: Conduct of Insurance Business and Fair Treatment of Customers"	B. Wycks/R. Beckford	Update	✓
c. Upcoming March 5/18 CCIR Webinar on Year 2 Changes to Annual Statement on Market Conduct	B. Wycks	Update	
d. Proposed CAFII Response to Manitoba on 'Single Premium' Insurance Products	K. Martin	Update	
e. January 29/18 CAFII/CLHIA Joint Meeting with FSCO on Treating Consumers Fairly (TCF) Guideline	B. Wycks	Update	✓
f. February 1/18 CAFII/CLHIA Joint Meeting With FSCO on Incidental Sales of Insurance (ISI) Questionnaire	B. Wycks	Update	
g. Upcoming February 28/18 CAFII/CLHIA Joint Meeting with FSCO on "Bank-Owned Insurance Company CEO Attestation"	K. Martin	Update	✓
h. Upcoming March 6/18 CAFII Meeting with Financial Services Regulatory Authority of Ontario (FSRA) Founding Board of Directors	B. Wycks	Update	
i. Quebec Bills 141 and 150	K. Martin	Update	
j. CAFII Insurance Regulator and Policy-Maker Liaison Meeting Opportunities at Upcoming CLHIA Conference, May 2-4/18, in Calgary	B. Wycks	Update	
k. Plans for Spring 2018 CAFII Liaison Visits Tour to Atlantic Canada Insurance Regulators and Policy-Makers	B. Wycks	Update	
l. LIMRA/LOMA Canada Annual Conference: June 7/18, Toronto	K. Martin	Update	✓
m. 2018 CAFII Website Initiatives	K. Martin	Update	✓
n. Recent CAFII Media Efforts	K. Martin	Update	✓
o. CAFII Media Awareness & Training Session: March 28/18	K. Martin	Update	✓
p. 2018 Research Options For CAFII	K. Martin/D. Quigley	Update	
q. CAFII/Pollara Consumer Research on Travel Health Insurance	S. Manson/K. Martin	Update	
r. Regulatory Update	K. Martin		✓

**Next EOC Meeting:** Tuesday, March 27/18, 2:00 – 4:00 p.m., CIBC Insurance, 33 Yonge St., 6<sup>th</sup> Floor (China Room), Toronto

**Next Board Meeting:** Tuesday, April 17/18, 3:00 – 5:00 p.m., Leña Restaurante, Sala Dos (Private Boardroom on 2nd floor), 176 Yonge St., Toronto; followed by 5:00 to 7:00 p.m. Reception, Leña Restaurante, Bar Lala (Lower Level Event Space), 176 Yonge St., Toronto