

CAFII Executive Operations Committee Meeting

Tuesday, March 26, 2019 2:00 - 4:30 p.m. EST Date: Time:

BMO Insurance, 6th Floor Boardroom, 60 Location: Dial-in: 416-477-0921; 514-447-8925; or 1-888-543-2449

Yonge St., Toronto, ON Participant: 1500; Moderator: 1501 Zoom URL: https://zoom.us/j/4164770921

Chair: M. Boyle

<u>Agenda</u>

Iter	n		Presenter	Action	Document
1.		Order 2:00 p.m.	M. Boyle	Action	Document
Ι.	a.	Welcome to New EOC Members (Joanna Onia, CIBC Insurance; and Afzal	IVI. BOYIE		
	a.	Baig, TD Insurance)			
2.	Conse	ent Items 2:02 p.m.	M. Boyle		
	a.	Consultations/Submissions Timetable	-, -	Receipt	~
	b.	Summary of Board and EOC Action Items		Receipt	<u>~</u>
	c.	April 3/19 CCIR Q&A Session/Webinar on Year 3 Changes to Annual		Receipt	<u>~</u>
		Statement on Market Conduct		Receipt	_
	d.	Meeting Notes of February 26/19 EOC Teleconference Meeting		Receipt	<u>~</u>
3.	Appro	oval of Agenda and Previous Minutes 2:05 p.m.			
	a.	Agenda for March 26/19 EOC Meeting	All	Approval	~
	b.	Minutes of January 15/19 EOC Meeting	All	Approval	<u> </u>
	c.	Minutes of November 20/18 EOC Meeting	All	Approval	<u></u>
	d.	Minutes of March 1/19 CAFII Special Purpose Board Meeting	All	Approval	<u> </u>
4.	Strate	gy and Governance 2:10 p.m.			
	a.	CAFII Special Project On CCBPI:	K. Martin	Updates	
		i. Next Steps with Selected Law Firm Stikeman Elliott			
		ii. RFP Process for Business Consulting Firms			<u> </u>
	b.	CAFII Submission to FCAC on Draft Online/Web Consumer Education	B. Wycks	Update	<u> </u>
		Materials	D 71 /D 14/ 1		
	c.	Proposal That CAFII Pursue a "Creditor Insurance Education and Dialogue	P. Thorn/B. Wycks	Discussion	
		Meeting" with Richard Bilodeau, Acting Deputy Commissioner, FCAC	B. Wycks/K. Martin	D	
	d.	EOC Feedback on February 18-22/19 Visit of Helen Troup, Executive General	D. WYCKS/K. WIditill	Discussion	<u>~</u>
		Manager, Comminsure, Australia, to CAFII and Member Companies	B. Wycks/K. Martin	Discussion	
	e.	Strategy Around March 27/19 CAFII Meeting with CCIR/CISRO Fair Treatment	B. Wycks/K. Warth	Discussion	<u> </u>
	£	of Consumers Working Group	B. Wycks/K. Martin	Update	
_	f.	CAFII Membership Status of Amex Bank of Canada	-	- p	
5.		Financial Management 2:40 p.m.	T. Pergola		
	a. '	Financial Statements as at February 28/19		Approval	<u> </u>
_	b.	Draft CAFII 2018 Audited Financial Statements		Approval	<u> </u>
6.	Regul				
	a.	Regulatory Update	B. Wycks	Update	<u> </u>
		i. CAFII Submission to AMF on Other than Debtors/Spousal Coverage	B. Wycks	Update	<u>*</u>
		ISSUE ii Novt Stans Arising From AME's Pagulation Posposting Alternative		l	
		 ii. Next Steps Arising From AMF's Regulation Respecting Alternative Distribution 	K. Martin	Update	
		iii. Communication to Insureds Arising From Manitoba Change in PST Rate	D. Whieles / D. The area	Lindate	
	h	Regulator and Policy-Maker Visit Plan	B. Wycks/P. Thorn	Update	
	D.	i. Proposed Change In Timing For 2019 CAFII Western Canada Insurance	B. Wycks B. Wycks/K. Martin	Discussion	-
		Regulators and Policy-Makers Visits Tour	D. WYCKS/K. WIGHTI	Discussion	
		ii. CAFII Insurance Regulator and Policy-Maker Liaison Meetings During	B. Wycks	Lindot-	
		2019 CLHIA Compliance and Consumer Complaints Conference, May 8-		Update	•
		10/19, Niagara Falls			
		iii. FCNB 2019 "Consumer Protection Conference," June 11/19,	B. Wycks	Update	<u>~</u>
		Fredericton			

7.	Committee Updates 3:20 p.m.					
	a.	Research & Education		D. Quigley/K. Martin		
		i. Public/Media Results Release of Pollara Consumer Resear	ch on	K. Martin/D. Quigley	Update	~ ~ ~
		Mortgages/HELOCs, including Webinar for CCIR/CISRO				
		ii. CAFII Research Priorities, 2019			Update	
	b.	Market Conduct		B. Kuiper	Update	
	c.	Media Advocacy		C.Blaquiere/K.Martin	Updates	
		i. New CAFII Website Video On Travel Medical Insurance Re	search	, ,	·	
		Results				
		ii. CAFII Website Enhancements, 2019				<u>~</u>
	d.	Licensing Efficiency Issues, including		M. Gill		
		i. Saskatchewan Restricted Insurance Agent Advisory Comn	nittee	M. Gill/B. Wycks	Update	
	e.	Travel Medical Experts		A. Baig	Update	
	f.	Networking & Events		J. Lewsen/S. Kirby	Update	
		i. EOC Feedback on 2019 CAFII Annual Members' Luncheon		K. Martin/B. Wycks	Discussion	<u>~</u>
		ii. Speaker for April 16/19 CAFII Reception		K. Martin/B. Wycks	Update	<u>~</u>
		iii. Speaker For June 4/19 CAFII Reception		K. Martin/B. Wycks	Update	<u> </u>
8.	Other Business 4:05 p.m.					
	a.	Proposal That Duration of CAFII EOC Teleconference-Only Meet	ings Be	B. Wycks/K. Martin		
	Extended To 90 Minutes, To Be Used Only If Necessary					
9.	In Car	nera Session 4:15 to	4:30 p.m.	M. Boyle	Discussion	
10.	Tracki	ng Issues				
	a.					
	b.	FCNB Plans To Introduce An RIA Licensing Regime in New Bruns				
	c.	AMF Consultation on Updating Sound Commercial Practices Gu				
	d.	Alberta Government Plans to Create a Single Financial Services	Regulator			
	e.	FCAC: Phase 2 of Domestic Bank Retail Sales Practices Review				

Next Board Meeting: Tuesday, April 16/19, 3:00 – 5:00 p.m.; The National Club, 303 Bay St.; Host: CUMIS Services Inc.

Next EOC Meeting: Tuesday, April 23/19, 2:00 – 3:00 p.m. (*Teleconference only*) 416.477.0921 / 1.888.543.2449 | Participant code: 1500#