



CAFII EOC Meeting
Tuesday, April 23, 2013
TD Insurance, 120 Adelaide St., 2nd Floor (King Room)
Toronto, ON
1:00 –4:00 pm

Conference call dial-in information:

416-764-8662 or 1.888-884-4534; Participant pass code: 771017#; Moderator pass code: 7661560#

Chair: J. Hines

Revised Agenda

1. Call to Order J. Hines
2. Approval of Agenda All
3. Minutes All
 - a. EOC Minutes of March 26, 2013
 - b. Board Action Items of April 10, 2013
4. CAFII Financials - Review M. Fabian
5. Decision Items
 - a. Recommendation to Board Re CAFII Project Next Steps S. Manson/W. Eccles/J. Poolman
 - b. CCIR Pre-Consultation re TPAs - Positioning/Key Messages J. Hines/B. Wycks
6. Regulatory Update
 - a. Regulatory Newsletter B. Wycks
 - b. FSCO: Improve Response Times To Consumer Complaints - Update B. Wycks
 - c. FSCO: Draft 2013 Statement of Priorities - Update B. Wycks
 - d. Regulator Visits
 - (i) Regulator Visits Plan B. Wycks
 - (ii) Upcoming Visits - Carolyn Rogers (BC) & Joanne Abram (Alta) S. Gelgor
 - (iii) Meeting - Gerry Matier (BC) S. Gelgor
 - (iv) Proposed Visit to AMF in Quebec City (W/O June 17-21) B. Wycks
 - (v) Proposed Visits to Atlantic Regulators (late June) J. Hines/B. Wycks
7. CAFII Priorities and EOC Committees
 - a. CAFII Priorities By Committee B. Wycks
 - b. Distribution and Market Conduct Policy Committee S. Manson / W. Eccles
 - (i) AMF Distribution Guide - Update
 - (ii) Proposed DMC Project on IAIS Core Principles
 - (iii) Proposed DMC Project on Industry Complaint Statistics
 - c. Licensing Efficiency Issues Committee M. Gill

CAFII Priorities and EOC Committees (Continued)

- d. Media & Advocacy Strategy Committee S. Gelgor /J. Lewsen/B. Wycks
 - (i) Next CCIR Webinar - Update B. Wycks
 - (ii) CAFII Communications Strategy- Discussion & Next Steps All
- e. Event & Networking Committee P. Yeung / M. Sanchez-Chung
 - (i) CAFII 15th Anniversary Event - Feedback/Debrief
- 8. Inter-Association Liaison
 - a. Global Federation of Insurance Associations (GFIA) B. Wycks
 - b. American Bankers Insurance Association (ABIA) J. Hines/B. Wycks
- 9. Governance
 - a. CAFII Bylaw Provisions Governing Decision Situations B. Wycks
 - Where Board Consensus Can't Be Achieved
 - b. Appointment of a CAFII Vice-Chair, and Related Bylaw J. Hines/B. Wycks
 - Amendment Proposals
 - c. CAFII Compliance With Canada Not-for-Profit B. Wycks
 - Corporations Act (CNCA)
- 10. Other Business

Next EOC meeting is May 28, 2013, hosted by CIBC Insurance

**Next Board Meeting/CAFII AGM/Regulator Reception is June 11, 2013 hosted by
BMO Insurance (location to be confirmed)**