



CAFII EOC Meeting
Tuesday, November 26, 2013

Location: CIBC

CIBC, Commerce Court, 199 Bay Street, 4th Floor, Imperial Room
Toronto, ON

1:00 – 4:00 am

Conference call dial-in information:

416-764-8662 or 1.888-884-4534, participant pass code: 771017#, moderator pass code: 7661560#

Chair: S. Gelgor

Draft Agenda

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| 1. Call to Order | S. Gelgor |
| 2. Approval of Agenda | All |
| 3. Minutes | All |
| a. EOC Minutes and Action Items of October 29, 2013 | |
| b. Board Minutes and Action Items of October 8, 2013 | |
| 4. CAFII Financial Statements as at October 31, 2013 | M. Fabian |
| a. 2014 Budget | |
| 5. Policy Issues and Decision Items | |
| a. Customer Value Proposition of Creditor's Group Insurance Comparative Project | S. Manson |
| 6. Regulatory Update | B. Wycks |
| a. CCIR "Industry Outreach Meeting" October 30, 2013 | B. Wycks |
| b. CLHIA Consumer Complaints Officer Section Fall Seminar | B. Wycks |
| c. FSCO 6 th Annual Symposium for Life and Health Insurance Sector | B. Wycks |
| d. LLQP Modernization | B. Wycks |
| e. CCIR Final Position Paper – Electronic Commerce in Insurance Products | B. Wycks |
| f. Regulatory Visit Plan 2013 and 2014 | B. Wycks |
| i. Meeting with Manitoba Minister of Finance | |
| ii. Joint Visit to Atlantic Canada Regulators | |
| 7. EOC Committee Updates 2013 and 2014 | |
| a. Distribution and Market Conduct Committee | S. Manson |
| b. Licensing Efficiency Issues Committee | M. Gill |
| c. Media and Advocacy Committee | J. Lewsen/S. Gelgor |
| i. CAFII External Communications Strategy Update | B. Wycks |
| d. Events and Networking Committee | P. Yeung/M. Sanchez-Chung |
| i. End-of-Year Reception, December 4 (BMO Insurance) | |
| ii. 2014 Speaker Suggestions | |
| iii. Relocation of April 8, 2014 Board Meeting to Montreal to Facilitate Louis Morisset's Acceptance of Speaker Invitation | |
| 8. Other Business | |
| a. 2014 Schedule of Meetings draft | B. Wycks / S. Gelgor |
| b. Canada Non-Profit Corporations Act (CNCA) | B. Wycks / J. Lewsen |
- Next EOC meeting is January 14, 2014, in Toronto.
 - Next Board Meeting and End-of-Year Reception is December 4, 2013 hosted by BMO Insurance, in Toronto.