

CAFII Executive Operations Committee Meeting Agenda

Date: Thursday, September 19, 2024
Chair: K. Kasperski
Location: 250 Yonge Street; 12th Floor Meeting Room
David Suzuki & Ferdinand Magellan
Virtual: [Virtual MS Teams Meeting](#)

Time: 3:00 – 5:00 p.m. EST
Dial-In: 647-497-5535
Phone Conference ID: 595 681 020#

1. Call to Order, Welcome, and Priority Matters	3:00 p.m.	Presenter	Action	Document
a. Call to Order	3:00 p.m.	K. Kasperski	Call to Order	
b. Land Acknowledgement	3:01 p.m.	R. Saburi	Reflection	✓

2. Consent Items	3:02 p.m.	Presenter	Action	Document
a. Consultations/Submissions Timetable				🔗
b. June/July-August Regulatory Update				🔗
c. Regulator and Policy-Maker Visit and Communication Recap				🔗
d. Summary of Board and EOC Action Items				🔗
e. Schedule of CAFII 2024 Meetings and Events				🔗
f. EOC Approved Schedule of CAFII 2025 Meetings and Events				🔗

3. Financial Management	3:03 p.m.	Presenter	Action	Document
a. CAFII Financial Statements as at August 31/24	3:03 p.m.	D. Hinnecke	Update	✓
b. CAFII Forecast as at August 31/24	3:06 p.m.	D. Hinnecke	Update	✓
c. CAFII Critical Path for 2025 Operating Budget	3:09 p.m.	K. Martin/D. Hinnecke	Update	✓

4. Committees and Working Groups	3:12 p.m.	Presenter	Action	Document
a. Market Conduct & Licensing	3:12 p.m.	B. Kuiper	Introduction	
i. Federal Department of Finance Proposed Amendment to the Criminal Code to Include Insurance Costs in the Calculation of Interest	3:14 p.m.	K. Martin	Update/ Discussion	✓
b. Quebec Committee	3:34 p.m.	J. Russell	Introduction	
i. DISCUSS: Hybrid Approach to Committee – Full Committee for Updates, Subset of Committee to Engage in Deep Dives	3:35 p.m.	J. Russell	Discussion	
c. Media Advocacy	3:37 p.m.	J. Marcus	Introduction	
i. CAFII 2024 Website Investments – SEO, Videos, Backend Rebuild	3:38 p.m.	J. Marcus/K. Martin	Approval	✓ (4)
ii. CAFII Media Plan	3:41 p.m.	W. Bairos/K. Martin	Discussion/ Endorsement	✓
iii. CAFII 2024 Blog Posts, Article for National Post	3:51 p.m.	W. Bairos/K. Martin	Discussion/A pproval (Blog Post)/ Endorsement for Board (National Post Article)	✓ (4)
iv. CAFII 2024 Video Scripts (LIMRA Research)	3:56 p.m.	W. Bairos/K. Martin	Approval	✓ (2)
d. Research and Education	3:59 p.m.	A. Stuska	Introduction	
i. CAFII Research with Deloitte on Technology Trends and AI	4:00 p.m.	A. Stuska/K. Martin	Update	🔗

e. Networking & Events	4:07 p.m.	C. Manno	Introduction	
i. Fall 2024 Webinars	4:03 p.m.	K. Martin	Update	

5. Strategic and Regulatory Initiatives	4:05 p.m.	Presenter	Action	Document
a. Executive Director September 17-18, 2024 Meetings with Regulators in Alberta, British Columbia	4:05 p.m.	K. Martin	Update	
b. CAFII Plans for October 8, 2024 Liaison Lunch and Industry Issues Dialogue with AMF in Montreal	4:07 p.m.	K. Martin	Discussion	
c. FCAC Relationship and Possible Visit DISCUSS: Should We Visit the FCAC Late in 2024 or Early in 2025?	4:11 p.m.	K. Martin	Discussion	

6. Governance	4:14 p.m.	Presenter	Action	Document
a. Update on Hiring Operations Manager	4:14 p.m.	K. Martin	Update	✓
b. Proposal to Rescind Policy Around Reimbursement of Regulatory Tour Expenses, Reception Expenses	4:16 p.m.	K. Martin	Discussion/ Endorsement for Board Approval	✓
c. CAFII Strategic Plan DISCUSS: What Feedback Does the EOC Have on the Strategic Plan?	4:21 p.m.	K. Martin	Discussion/ Endorsement for Board Approval	✓ (2)
d. Feedback from One-on-One EOC and CAFII Dialogue and Q&A Sessions with Robyn Jennings	4:46 p.m.	R. Jennings	Update	

7. Read Only Items	4:49 p.m.	Presenter	Action	Document
a. Summary of CHIA Compliance and Consumer Complaints Conference, May 22-24, 2024 in Vancouver, British Columbia				
b. CCIR Report and PowerPoint on the Fair Treatment of Customers				(2)
c. Summary of July 23, 2024 Meeting Between Mario Beaudoin and Keith Martin				
d. New Initiative from Ontario Finance Around MGA Licensing				(2)
e. July 30, 2024 Submission to the Insurance Council of British Columbia on its <i>Restricted Insurance Agency Performance Requirements Framework</i>				✓
f. Meeting with BCFSA on August 9, 2024 on Draft Extraprovincial Incident Reporting				
g. FCAC Decision to Pause its Initiative Around Guideline on Complaint – Handling Procedures for Trust and Loan Companies and Insurance Companies				(3)
h. BCFSA Position on Life and Health Insurance Adjustors				✓
i. Finalizing the Spousal Coverage File with AMF, With a Three Year Extension Provided for the Cancellation of Coverages				✓
j. Quebec Bill 68 – Monitoring by CAFII				
k. Discussion of the July 25, 2024 Virtual Meeting with Hugo Lacroix, AMF				✓ (2)

8. In-Camera Session	4:49 p.m.	Presenter	Action	Document

Next Board Meeting: Tuesday, October 8/24, 2:20 to 4:00 p.m. EST (Hybrid), Hosted by National Bank Insurance, 800, St-Jacques St., 20th floor, Montreal, Quebec

Next EOC Meeting: Tuesday, October 19/24, 2:00 to 3:30 p.m. EST Virtual Meeting