

2015 Summary of Meeting Action Items: BOARD & EOC					
	Source	Action Item	Responsible	Deadline	Status as of 21-May-15
BALANCED SCORECARD / PERFORMANCE MANAGEMENT					
FINANCIAL MANAGEMENT					
MEMBERSHIP					
GOVERNANCE AND ADMINISTRATION					
REGULATOR / POLICY-MAKER RELATIONS AND ADVOCACY					
		Central Canada: MB, ON, QC			
1	Board April 7, 2015	• CAFII to conduct an informal call with Scott Moore in Manitoba seeking clarification on the apparent residency requirement for employees of Restricted Insurance Agents found in 380.1(3) of the amended Insurance Act.	Brendan, Greg, Derek	tba	Completed
2		• <u>Ontario Review of FSCO Mandate</u> : Develop list of potential issues, important to CAFII members, which could come forward in the Ontario Review of FSCO's mandate and draft the industry's position for board consideration.	LEIC	tba	In progress
3	EOC Mar 24, 2015	• <u>Ontario Review of FSCO Mandate</u> : Draft a preliminary plan regarding the ON Review of FSCO's Mandate for board consideration.	Moira, EOC	28-Apr-15	See above
		Eastern Canada: NB, NL, NS			
4	EOC- June 19, 2014	• Submit a letter on the potential changes to the New Brunswick Insurance Act to Opportunities-New Brunswick.	LEIC	Jan 2015	Completed
		Western Canada: BC, AB, SK			
5	Board April 7, 2015	• Develop an education campaign on creditor's group insurance and the underserved market for regulators and policy-makers in the BC ministry	EOC	tba	pending
6	EOC April 27, 2015	• SK Bill 177: Prepare a follow-up letter to Saskatchewan on Bill 177 on the items identified in the March 2/15 teleconference with Jim Hall and Jan Seibel as requiring further comment from CAFII.	Brendan, Market Conduct Cmtee	tba	Completed
7	EOC Mar 24, 2015	• Draft CAFII response to Insurance Council of BC's proposal – to be put forward during the 10-Year Review of the Financial Institutions Act -- that a dollar limit ceiling be imposed on the amount of coverage that can be sold under the province's licensure exemption for CGI; and determine how our position should be communicated and to whom.	Greg, Brendan	15-May-15	In progress
8		• Investigate potential regulatory visit opportunities with licensing regulators from CISRO members during the CISRO LLQP Stakeholder Information Sessions that will be held in Toronto in June and September 2015, and add them to the Regulator and Policy-Maker Visit Plan.	Brendan	21-Apr-15	Completed

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		Regulator and Policy-Maker Visit Plan			
INDUSTRY RESEARCH					
		Travel Insurance			
9	EOC April 27, 2015	• Contact Harry James about the following questions: Is there an opportunity to comment on the revised survey before it is released; has CCIR consulted with complaint bodies?	Brendan	tba	pending
10	Board April 7, 2015	• Determine the goals of the CCIR Working Group on Travel Insurance and propose a strategy on how to proceed with the travel insurance issue.	Brendan, EOC	tba	In progress
11		• Board members to be provided with the list of “hot button” issues identified during the initial consultation phase with members of CAFII’s travel insurance committee.	Brendan	asap	Completed
12	EOC Mar 24, 2015	• The Travel Insurance Action Items/Priorities to be presented to the board of directors on April 7th and members advised that the EOC will be proceeding under the existing subcommittee structure, working through the issues on the list.	Emily, Sue	7-Apr-15	Completed
13	EOC Feb 17, 2015	• CAFII to form an internal travel insurance project group, led by the Research & Education committee. Travel insurance resources and expertise to be sourced from Desjardins, CIBC, TD, RBC and a request to be issued to the remaining member companies by email.	Sue	tba	Completed
		CAFII Value Proposition Project			
14	EOC Oct 28, 2014	• An interim report to be presented to the EOC (November 18) and Board (December 2) at their upcoming meetings. The final results to be presented at the Board meeting in April 2015.	DMC	2-Dec-14	Completed
MEDIA AND COMMUNICATIONS					
		Media Outreach			
15	EOC July 22, 2014	• A plan to be developed leading to a future lunch meeting with Ms. Roseman, including documenting key messages and collecting data and, if appropriate, recommending an alternate media contact(s) to engage.	Brendan, Charles	30-Jul-14	Under review
16	Ad Hoc	• Schedule and hold additional media outreach sessions with other media, e.g. Ellen Roseman, Toronto Star; Rob Carrick, Globe and Mail; Gary Marr, National Post; Gail Vaz-Oxlade, independent consumer financial literacy writer, etc.	Brendan, Charles	TBD	Under review
EVENTS AND NETWORKING					