

## CAFII Regulator and Policy-Maker Visit Plan 2017-18

Jurisdiction	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status
Regulator/Policy-Maker				Nov 8/17
British Columbia				1
Insurance Council of BC: Gerry Matier, Executive Director (outgoing)	<ul> <li>-liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers</li> <li>-June 2/17 CAFII presentation to CISRO in Saskatoon</li> <li>-May 5/17 liaison breakfast in London, Ontario</li> <li>-Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session</li> <li>-Feb. 27/15 liaison breakfast in Toronto</li> <li>-liaison meeting on October 17/17 in</li> </ul>	None at this time	-Council's current view on 10-Year Review of Financial Institutions Act -Representation of alternate distribution/non- resident sellers on Council -Update on Council priorities	
Janice Sinclair, Executive Director (incoming on November 1/17)	Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers	None at this time		
FICOM: Frank Chong, Acting Superintendent of Financial Institutions (effective August 1/16)	<ul> <li>-liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers</li> <li>-Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto</li> <li>-Nov 10/15 in Vancouver re CGI Information Bulletin</li> </ul>	None at this time	<ul> <li>-FICOM Information Bulletin on CGI ('effecting' of CGI in BC issue: ED and EOC to monitor re need for meeting/ dialogue around any member or industry issues re compliance with CGI Info Bulletin</li> <li>-Monitoring for appt. of interim or permanent</li> <li>FICOM CEO successor</li> <li>-10 yr. Review of BC Financial Institutions Act (if appropriate)</li> </ul>	
Doug McLean, Deputy Superintendent of Insurance	-liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers	None at this time	-See F. Chong above	
Chris Carter, Acting Superintendent, Real Estate and Acting Registrar, Mortgage Brokers (effective August 1/16)	<ul> <li>-April 14/16 teleconference re CAFII follow-up letter</li> <li>- Follow-up letter, seeking clarification on CGI Info Bulletin key issues, sent March 15/16</li> <li>- Nov 10/15 in Vancouver re CGI Information Bulletin</li> </ul>	None at this time	-See F. Chong above	



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Nov 8/17
Michael McTavish, Acting Executive Director, Market Conduct (joined FICOM in Spring 2017)	-liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers	None at this time	-See F. Chong above	
Lorena Dimma, Director, Market Conduct (assuming Harry James' former policy advisor role re 'effecting' of CGI issue)	-April 14/16 teleconference re CAFII's March 15/16 follow-up letter on CGI Info Bulletin	None at this time		
Harry James, Senior Regulatory Advisor (Chair of CCIR's Travel Insurance Working Group)	<ul> <li>-liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers</li> <li>-Dec. 8/16 cordial reply email to E. Fang, agreeing with CAFII's request that auto dealers are creditors for a moment-in-time issue be closed.</li> <li>-April 14/16 teleconference re CAFII's March 15/16 follow-up letter on CGI Info Bulletin</li> </ul>	None at this time	-See F. Chong above	
Molly Burns, Analyst, Policy Initiatives	-April 14/16 teleconference re CAFII's March 15/16 follow-up letter on CGI Info Bulletin -Nov 10/15 in Vancouver	None at this time	-See F. Chong above	
Erin Morrison, Regulatory Analyst, Policy Initiatives	-August 10/16 in Toronto, accompanied Harry James and participated in CCIR TIWG meeting with CAFII	None at this time	-See F. Chong above	
Ministry of Finance: Carole James, Minister of Finance	-None to date. Appointed Minister of Finance in July 2017, with change in BC government. Delivered first provincial budget on September 11/17	None at this time	TBD until CAFII has a "direct ask" at Ministerial level	
Lori Wanamaker, Deputy Minister of Finance	-None to date. Appointed July 2017	None at this time	-See E. Cole below	



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Nov 8/17
Elizabeth Cole, Executive Director, Strategic Projects & Policy (head of 10-Year Review of FIA) (on personal leave until sometime in mid- to late 2018)	-April 20/17 and June 23/16 telephone conversations with B. Wycks re updates on expected release date of Policy Paper and other FIA Review timelines -November 10/15 in Vancouver along with Dan Ashton; and separate meeting along with Brian Dillon and Kari Toovey	None at this time	-Policy Paper emerging from 10-Year Review of Financial Institutions Act, making proposals for change, now due to be released in early 2018	
Brian Dillon, Director,		None at this time	-See E. Cole above	
Financial Institutions				
Kari Toovey, Acting	-liaison meeting on October 17/17 in	None at this time	-See E. Cole above	
Executive Director, Strategic Projects & Policy	Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-			
(head of 10-Year Review of	makers			
FIA); normally Senior				
Policy Advisor				

Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
Alberta				
Alberta Insurance Council: Joanne Abram, CEO	<ul> <li>-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers</li> <li>-June 2/17 CAFII presentation to CISRO in Saskatoon</li> <li>-May 4/17 liaison lunch in London, Ontario</li> <li>-December 21/16 letter to CAFII confirming definition of CGI critical illness insurance approved by Life Council to include selling of CI under existing RIA licence</li> <li>-Oct 31/16 CAFII submission of letter proposing definition of CGI critical illness insurance to be adopted for inclusion under existing RIA licence</li> <li>-Sept 16 &amp; 28/16 and Oct 11/16 e-mail correspondence with B. Wycks re LIC decision on allowing CI to be sold under an RIA licence</li> </ul>	None at this time	-AIC's implementation of approved definition and process for CI to be sold under existing RIA licence -Representation for Restricted Licence Holders on Life Insurance Council	



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Anthonet Maramieri, COO	<ul> <li>-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers</li> <li>-March 8/17 email to B. Wycks advising of Life Council's further look at definition of credit- related insurance approved to be offered under a Restricted Certificate, at April 12/17 meeting</li> <li>-Sept 12/16 teleconference with G. Grant and B. Wycks</li> <li>-July 12/16 teleconference with G. Grant and B. Wycks</li> <li>- April 11/16 informal discussion with B. Wycks, at CISRO LLQP Info Session</li> <li>- Feb 27/15: Toronto: B. Wycks met A. Maramieri and had get acquainted chat at CISRO LLQP Stakeholder Info Session</li> </ul>	None at this time	-See J. Abram above	
Warren Martinson, Legal Counsel	<ul> <li>-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers</li> <li>-June 2/17 CAFII presentation to CISRO in Saskatoon</li> <li>-W. Martinson in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG</li> <li>-May/June 2016 telephone discussion with J. McCutcheon (on CAFII's behalf) re legislative and regulatory underpinnings of selling of CI benefits as credit-related insurance under an RIA licence</li> <li>-Feb 10/14: Toronto, ON (with B. Wycks, as W. Martinson then on LLQP Governance Ctte.)</li> </ul>	None at this time	-See J. Abram above	
Sylvia Boyetchko, Director of Licensing	-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers	None at this time	-See J. Abram above	



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Treasury Board and Ministry of Finance: Nilam Jetha, Superintendent of Insurance (made permanent at beginning of 2017, following one year interim period)	-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers	None at this time	-Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen relationship	
David Sorensen, Deputy Superintendent of Insurance	-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers	None at this time	-See N. Jetha above	
Laurie Balfour, Director, Financial Compliance, Insurance Regulation and Market Conduct Branch (Chair of CCIR Insurance Core Principles Implementation Ctte)	<ul> <li>-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers</li> <li>-CAFII 20<sup>th</sup> Anniversary: April 5/17</li> <li>-Sep 30/14: Fredericton, NB (informal meeting)</li> <li>-Jul 28/14: call with CAFII reps re: "effecting of CGI"</li> </ul>	None at this time	-See N. Jetha above	
Wayne Maday, Director, Insurance Policy	-liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers	None at this time	-See N. Jetha above	
Joe Ceci, President of Treasury Board and Minister of Finance	No contact – appointed May 24/15	None at this time	TBD until CAFII has a "direct ask" at Ministerial level	



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
Saskatchewan		I	1	
Insurance Councils of Saskatchewan: Ron Fullan, Executive Director, (CISRO Chair)	-October 27/17 three-way meeting in Toronto involving ICS (R. Fullan and A. Stadnek), CAFII, and CLHIA re "Representation for RIA Licence Holders in Saskatchewan" -June 2/17 liaison meeting in Saskatoon -CAFII 20 <sup>th</sup> Anniversary: April 5/17 -R. Fullan in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session	-further three-way meeting re "Representation for RIA Licence Holders in Saskatchewan" in Q1 2018, once CAFII and CLHIA develop and submit joint proposal to R. Fullan	<ul> <li>-establishing and implementing a Restricted Insurance Agents Advisory Committee</li> <li>-ICS-relevant aspects of implementation of new Saskatchewan Insurance Act and Regulations</li> <li>-Sask. RIA regime and licensure issues</li> </ul>	-Pending
April Stadnek, Director of Compliance	-October 27/17 three-way meeting in Toronto involving ICS (R. Fullan and A. Stadnek), CAFII, and CLHIA re "Representation for RIA Licence Holders in Saskatchewan" -June 2/17 liaison meeting in Saskatoon -Sept 22/15 CISRO LLQP Stakeholder Info Session in Toronto (B. Wycks) - Sep 30/14; Fredericton, NB (informal meeting) - November/13 in Toronto when April attended CLHIA CCOSS Seminar	-See R. Fullan above	-See R. Fullan above	-Pending
Financial Consumer Affairs Authority (FCAA): Roger Sobotkiewicz, former Director of FCAA Legal Branch, became Interim Chairperson and Superintendent of Insurance, effective Feb. 1/15	-June 1/17 get acquainted and liaison meeting in Regina	-See J. Seibel below	<ul> <li>-see J. Seibel below; and</li> <li>-introduce CAFII and build relationship</li> <li>-Regulations being developed following passage of Bill 177, The Insurance Act (Saskatchewan)</li> <li>-ISI: Representation for Restricted Licence Holders</li> <li>-Sask's imposition of PST on all insurance premiums</li> <li>- Update on Superintendent's priorities</li> </ul>	-Pending (see J. Seibel below)
lan McIntosh, Deputy Superintendent of Insurance	-Jul 28/14 call with CAFII reps re: "effecting CGI"	-see J. Seibel below	-see J. Seibel below; and -see R. Sobotkiewicz above	-Pending (see J. Seibel below)



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Janette Seibel, Lawyer (became lead on Bill 177 and Regulations file effective June 1/15)	-June 1/17 get acquainted and CAFII profile- raising meeting in Regina with Minister and Ministry officials re Sask's imposition of PST on insurance premiums -March 2017 email exchange with B. Wycks re invitation to CAFII to provide feedback on FCAA-proposed definition of TPA, for inclusion in Insurance Regulations -February 17/17 call to B. Wycks advising that "in force" date for new Insurance Act and Regulations had been deferred to Spring 2018 -Jan 2017 email exchange with B. Wycks re timing of "in force" date for new Saskatchewan Insurance Act and related Regulations -Nov and Dec. 2016 email exchanges with B. Wycks re Insurance Regulations and TPAs sub-consultation.	-teleconference meeting in Q4 2017 or Q1 2018, if necessary, following October 31/17 tabling of The Insurance Amendment Act, 2017; and prior release of final Regulations and Insurance Act on June 29/17 (timeline for their coming into targeted as Fall 2018)	-timing of "in force" date for new Saskatchewan Insurance Act and related Regulations -CAFII's response submissions on FCAA's Insurance Regulations Consultation document (submitted Dec. 2/16) and TPAs sub-consultation (submitted Dec. 9/16) -Sask's imposition of PST on all insurance premiums	-Pending
Ministry of Finance Donna Harpauer, Minister of Finance (appointed Oct/17) (predecessor: Kevin Doherty, whom CAFII met with on June 1/17 in Regina)		-March or September 2018 meeting, if warranted, following CAFII's gathering and submission of six months and one year of data on impact of 6% PST on consumer purchases of CGI and other life and health insurance policies	-further introduce CAFII and build relationship -Sask's imposition of PST on all insurance premiums	-Pending



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Manitoba				
Ministry of Finance: Jim Scalena, Superintendent of Insurance and Registrar of Credit Unions (brought back, out of retirement, into this role on time-limited basis until November 2017)	-April 29/14 liaison meeting in Winnipeg, immediately prior to meeting with then- Minister of Finance Jennifer Howard re CAFII concerns about Manitoba's in-development RIA regime	None, as retirement departure imminent	-See S. Moore below	
Scott Moore, Deputy Superintendent of Insurance	-CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers -CAFII 20 <sup>th</sup> Anniversary event: April 5/17 -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper (participated by teleconference) -April 15/15 teleconference with three CAFII reps -April 29/14: meeting in Winnipeg, MB	None at this time	-Maintain and build relationship -Representation for Restricted Licence Holders on Life Insurance Council -concern about amended Insurance Act's apparent residency requirement for employees of Restricted Insurance Agents	
Cameron Friesen, Minister of Finance	No contact – took office May 3/16	None at this time	TBD until CAFII has "direct ask" at Ministerial level	
Barbara Palace Churchill, Executive Director, Insurance Council of Manitoba (appointed late November 2016)	<ul> <li>-liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers</li> <li>-June 2/17 CAFII presentation to CISRO in Saskatoon</li> <li>-May 4/17 short get acquainted/liaison meeting in London, Ontario</li> </ul>	None at this time	-Introduce CAFII and build/maintain relationship -Representation for Restricted Licence Holders on Life Insurance Council -Insurance Council's "ISI items for further review and development" -communicate CAFII issues	



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Heather Winters, Director, Licensing & Compliance	-liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers	None at this time	<ul> <li>-Introduce CAFII and build/maintain relationship</li> <li>-Representation for Restricted Licence Holders on</li> <li>Life Insurance Council</li> <li>-Insurance Council's "ISI items for further review</li> <li>and development"</li> <li>-communicate CAFII issues</li> </ul>	
Lee Roth, Investigator	-liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers	None at this time		
Ontario				
FSCO: Brian Mills, appointed Interim CEO and Superintendent on October 18/14. Will likely be FSCO's last CEO, as Ontario Government transitions to a new Financial Services Regulatory Authority (FSRA) over next two years (2017 and 2018), as stated by B. Mills at FSCO Symposium on November 25/16.	-November 6/17: informal chat with B. Wycks during FSCO 2017 Life and Health Insurance Symposium -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -May 3/17: informal chat with K. Martin during CLHIA Conference -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -January 28/15 stakeholder meeting with CCIR	None at this time	<ul> <li>(i)Build/maintain relationship</li> <li>(ii) Ontario government review of FSCO's mandate</li> <li>(iii) next steps in Life Insurance Product Suitability Review</li> <li>(iv)CCIR review of travel health insurance</li> <li>(v)Update on Superintendent's priorities</li> <li>(vi)communicate CAFII issues</li> </ul>	



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Regulator/Policy-Maker				Oct 18/17
Anatol Monid, Executive	-November 6/17: informal chat with B. Wycks	None at this time	-next steps in Life Insurance Product Suitability	
Director, Licensing and	during FSCO 2017 Life and Health Insurance		Review	
Market Conduct Division	Symposium		-other FSCO initiatives re life insurance agent and/or	
	-June 2017 liaison lunch with M. Gill and J.		insurer compliance	
	Lewsen re CAFII advice on FSCO's planned		-initiatives of FSCO LII Working Group	
	survey of bank insurers re sales practices			
	-June 2/17: questions raised by A. Monid, on			
	the phone, at end of CAFII presentation to			
	CISRO in Saskatoon			
	-May 3/17: informal chat with K. Martin during			
	CLHIA Conference			
	-CAFII 20 <sup>th</sup> Anniversary event: April 5/17			
	-June 7/16, December 8/15 and June 9/15:			
	informal update conversations at CAFII			
	Reception events			
	-January 28/15 stakeholder meeting with CCIR			
Izabel Scovino, appointed	-November 6/17 during FSCO 2017 Life and	-further meeting of LII	-see A. Monid above	-Pending
Director, Market Conduct	Health Insurance Symposium: private	Working Group on		
Regulation Branch in	discussion with B. Wycks re setting up a	November 21/17		
Nov/14	consultation meeting with CAFII reps re FSCO's			
	planned "Incidental Insurance Market Conduct	-late November 2017		-Pending
	Questionnaire and Attestation"	consultation meeting re		
	-Oct. 8/15 at CLHIA CCOS Fall Seminar (B.	FSCO's planned		
	Wycks)	"Incidental Insurance		
	-Nov 21/14 at FSCO Life & Health Insurance	Market Conduct		
	Symposium	Questionnaire and		
	-September 12/17 second meeting of FSCO Life	Attestation"		
	Insurance Industry Working Group (LII Working			
	Group) of which Izabel Scovino is a member (K. Martin and H. Pabani)			



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Regulator/Policy-Maker				Oct 18/17
Heather Driver	-September 12/17 second meeting of FSCO Life	-further meeting of LII	-see A. Monid above	-Confirmed
Director, Licensing Branch	Insurance Industry Working Group (LII Working	Working Group on		
Licensing and Market	Group), of which H. Driver is Chair (K. Martin	November 21/17		
Conduct Division (assumed	and H. Pabani)			
position in Jan 2016,	-June 2/17 CAFII presentation to CISRO in			
following retirement of	Saskatoon			
Shonna Neil)	-May 30/17 initial meeting of LII Working Group			
	(K. Martin and H. Pabani)			
	<ul> <li>- Oct. 14/16 email exchange with B. Wycks</li> </ul>			
	following CAFII's delivery of input, requested by			
	FSCO in Oct. 7/16 meeting, re optimal wording			
	to use in FSCO communications re life			
	insurance agent and insurer relationship			
	-Oct. 7/16 meeting with CAFII reps, at FSCO's			
	invitation, re FSCO initiatives around life agent			
	and insurer compliance, particularly re E&O			
	insurance			
	(also attended by Richard Tillman, Allan Amos,			
	Kelly Picard, and Abina Rogers of FSCO)			
Andrea Chow, Senior	-November 6/17: get acquainted chat with B.	None at this time		
Manager, Financial Services	Wycks during FSCO 2017 Life and Health			
Regulatory Policy (joined	Insurance Symposium, which she chaired			
FSCO in summer 2017;				
formerly with Ontario				
Ministry of Finance)				
Richard Tillman, Senior	-Oct. 7/16 meeting with CAFII reps re life agent	None at this time	-see A. Monid above	
Manager, Insurance and	and insurer compliance			
Deposit Institutions Policy				
(currently seconded to				
FSRA Implementation				
Secretariat)				
Reena Vora, Manager,	-December 8/16 with CAFII reps for feedback	None at this time	-Life insurer examination visits	
Market Regulation Branch,	on draft questionnaire for life insurer			
Licensing and Market	examination visits (one pilot test visit planned			
Conduct Division	in Q1 2017), as next phase in Life Insurance			
	Product Suitability Review			



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Ministry of Finance:	-congratulatory letter on appointment sent; no in-	-None at this time	-Ontario Government's replacement of FSCO with a	
-Sandy Roberts, Director,	person contact to date. Was a no-show for June	(awaiting release of	new Financial Services Regulatory Authority (FSRA) over	
FSRA Implementation	29/17 CAFII stakeholder meeting with FSRA	further information	next two years (2017 and 2018); and Regulations to	
Secretariat (appointed Nov	Implementation Secretariat; and April 5/17 CAFII 20 <sup>th</sup> Anniversary Celebration	and/or Regulations for	implement FSRA -FSRA's regulation of life and health insurance sector.	
2016)		consultation re FSRA structure, governance,	-FSRA's regulation of the and health insurance sector.	
		and operating model)		
-Stuart Wilkinson, Senior	-June 29/17 CAFII stakeholder meeting with FSRA	-See S. Roberts above		
Manager, FSRA	Implementation Secretariat			
Implementation Secretariat (transferred from previous	-CAFII 20 <sup>th</sup> Anniversary Reception: April 5/17 (regular attendee at CAFII Receptions)			
MOF role in Nov 2016)	(regular attendee at CAFII Receptions)			
-David McLean, Policy Advisor	-June 7/16 and April 12/16 informal conversations with B. Wycks at CAFII Receptions	-See S. Roberts above		
Advisor	-July 30/15 life & health insurance sector			
	roundtable			
	-May 21/15 informal meeting: insurance sector			
	round table			
Paul Braithwaite, Policy Advisor	-November 6/17: informal chat with B. Wycks during FSCO 2017 Life and Health Insurance	-See S. Roberts above		
	Symposium, as both at same small group table	-further meeting of LII		-Pending
	-June 29/17 CAFII stakeholder meeting with FSRA	Working Group on		
	Implementation Secretariat	November 21/17		
	-September 12/17 second meeting of FSCO Life			
	Insurance Industry Working Group (LII Working			
	Group) of which Paul Braithwaite is an attendee for the MOF (K. Martin and H. Pabani)			
Quebec				
AMF:	-AMF 2016 Rendez-Vous on November 14/16 in	-AMF 2017 Rendez-Vous	-(i)Bill 141 and Bill 150 to modernize Quebec's financial	-Confirmed
Louis Morisset, CEO	Montreal	in Montreal on	services sector, including the Distribution Act (both	
		November 13/17	released by Ministry of Finance in October 2017)	
	-Oct. 4/16 in Montreal: CAFII liaison lunch and		-(iii)Distribution Guide template and implementation	
	Industry Issues Dialogue with AMF		timelines	
			-(iv)Update on AMF priorities	
	-Apr 8/14: CAFII liaison lunch and Industry Issues		-(v)Communicate CAFII issues	
	Dialogue with AMF in Montreal		-(vi)Maintain and strengthen relationship	



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Patrick Dery, Superintendent, Solvency (appointed CCIR Chair effective April 1/15)	-CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF -Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec	-AMF 2017 Rendez-Vous in Montreal on November 13/17	-see L. Morisset above	-Confirmed
Phillip Lebel, Director General of Legal Affairs	-CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF	-AMF 2017 Rendez-Vous in Montreal on November 13/17	-see L. Morisset above	-Confirmed
Nathalie Sirois, Senior Director, Supervision of Insurers and Control of Right to Practise	-CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF	-AMF 2017 Rendez-Vous in Montreal on November 13/17	-see L. Morisset above	-Confirmed
Eric Stevenson, Superintendent, Client Services and Distribution Oversight (leaving the AMF's employ in late 2017 or early 2018 to "re-orient career in the financial services sector)	-CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -CAFII 20 <sup>th</sup> Anniversary event: April 5/17 -AMF 2016 Rendez-Vous on November 14/16 in Montreal -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF -Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec	-AMF 2017 Rendez-Vous in Montreal on November 13/17	-See L. Morisset above	-Confirmed



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Louise Gauthier, Senior Director, Distribution Policies and Compensation (member of CCIR TIWG). Lead on AMF's Distribution Guide rewrite initiative.	-CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -CAFII 20 <sup>th</sup> Anniversary event: April 5/17 -L. Gauthier in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -AMF 2016 Rendez-Vous on November 14/16 in Montreal -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper -Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec	-AMF 2017 Rendez-Vous in Montreal on November 13/17	-See L. Morisset above	-Confirmed
Maryse Pineault, Senior Director, Distribution Framework	-June 2/17 CAFII presentation to CISRO in Saskatoon -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session in Toronto -AMF 2016 Rendez-Vous on November 14/16 in Montreal	-AMF 2017 Rendez-Vous in Montreal on November 13/17 (will be hosting B. Wycks at her special table for luncheon with Minister of Finance C. Leitao as guest speaker)	-See L. Morisset and L. Gauthier above	-Confirmed
Marie-Claude Soucy, Vice- President, Administrative Services (joined AMF in August 2015)	No meeting to date	AMF 2017 Rendez-Vous in Montreal on November 13/17 (will be hosting K. Martin at her special table for luncheon with Minister of Finance C. Leitao as guest speaker)	-See L. Morisset and L. Gauthier above	-Confirmed



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Ministry of Finance:				
Carlos Leitao, Minister		-in-person or	- Bill 141 and Bill 150 to modernize Quebec's	-Pending
		teleconference meeting	financial services sector, including the Distribution	
		with Ministry officials –	Act (both released by Ministry of Finance in October	
		arising from October	2017)	
		5/17 release of omnibus	-Ministry's direction on online distribution of	
		Bill 141 and October	insurance without involvement of an advisor	
		31/17 release of related		
		Bill 150 in Q4 2017 or		
		Q1 2018, if necessary		
Richard Boivin, Assistant				
Deputy Minister, Financial				
Institution Policy and				
Corporate Law				
Guillaume Caudron, Chief				
of Staff				
orstan				
Yann Nachabé, Policy	-Feb. 25/16 phone call between B. Wycks and			
Advisor	Yann Nachabé, Policy Advisor, Ministry of			
-	Finance, resulting from CAFII request for April			
	2016 in-person follow-up meeting with Richard			
	Boivin and Guillaume Caudron			



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
New Brunswick				
Financial and Consumer Services Commission (Insurance Division): Angela Mazerolle, Superintendent of Insurance	-Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax -Oct 1/14: Fredericton, NB	-liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018	-refreshed "Seven Point Guide to The Creditor Insurance Regulatory Regime," to be presented by CAFII as an educational resource to counteract false impression that ISI is unregulated -implementation of further phases of online licensing system -legislative/regulatory change to support electronic beneficiary designations	-Pending
David Weir, Deputy Superintendent of Insurance	-June 2/17 CAFII presentation to CISRO in Saskatoon -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session in Toronto -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax - April 11/16 informal discussion with B. Wycks, at CISRO LLQP Info Session - Feb. 19/16 re CAFII feedback on online insurance licensing system - Sept. 22/15 CISRO LLQP Info Session in Toronto (B. Wycks) -Oct 1/14: Fredericton, NB	-liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018	-other New Brunswick licensing issues -see A. Mazerolle above -timing of final recommendations on reforming licensing framework for other-than-life agents and brokers -CAFII feedback on New Brunswick online insurance licensing system	-Pending
<b>Opportunities New Brunswick:</b> Jay Reid, Investment Attraction Officer	-Jun 3/14: Toronto, with Adam Mitton of predecessor organization Invest New Brunswick	None at this time	-CAFII submission re: Insurance Act and regulatory process changes necessary to support business efficiency and further inbound investment and additional jobs in New Brunswick -Introduce CAFII and build relationship -Position CAFII as an information resource	
Consumer Advocate for Insurance: Ronald Godin, Consumer Advocate	No contact	None at this time		



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
Nova Scotia				
<b>Superintendent of Insurance:</b> William Ngu, Acting Superintendent of Insurance	-May 4/16 dinner meeting with Atlantic Canada regulators in Halifax -Appointed June 2015; no previous CAFII contact	-liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018	<ul> <li>-refreshed "Seven Point Guide to The Creditor Insurance Regulatory Regime," to be presented by CAFII as an educational resource to counteract false impression that ISI is unregulated</li> <li>-Review of life and accident &amp; sickness provisions of Insurance Act</li> <li>-legislative/regulatory change to support electronic beneficiary designations</li> <li>-Update on Superintendent's priorities</li> <li>-Communicate CAFII issues; build and strengthen relationship</li> </ul>	-Pending
Jennifer Calder, Deputy Superintendent of Insurance	-CAFII 20 <sup>th</sup> Anniversary event: April 5/17 -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR (participated by phone) -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper (participated by teleconference) -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax	-liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018	-See W. Ngu above	-Pending

Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
PEI			1	
Superintendent of Insurance:			-refreshed "Seven Point Guide to The Creditor	
Robert Bradley, Superintendent	-CAFII 20 <sup>th</sup> Anniversary event: April 5/17	-liaison meeting as part of CAFII	Insurance Regulatory Regime," to be presented by	-Pending
		tour of Atlantic Canada	CAFII as an educational resource to counteract false	
	-Dec. 12/16 CAFII Stakeholder Dialogue	regulators and policy-makers, in	impression that ISI is unregulated	
	with CCIR in Toronto	Spring 2018	-Review of life and accident & sickness provisions of	
			Insurance Act (on April 23/15, R. Bradley advised	
	-Oct 1/14: Fredericton, NB		that this may get underway in late 2015)	
			-legislative/regulatory change to support electronic	
			beneficiary designations	
			-Update on Superintendent's priorities	
			-Communicate CAFII issues	
			-Maintain and strengthen relationship	



Jurisdiction	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status
Regulator/Policy-Maker				Oct 18/17
Newfoundland				
Superintendent of Insurance:				
John O'Neill, Superintendent	-N/A; appointed in October 2015	-liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018	-refreshed "Seven Point Guide to The Creditor Insurance Regulatory Regime," to be presented by CAFII as an educational resource to counteract false impression that ISI is unregulated	-Pending
	-Oct 1/14: Fredericton, NB		<ul> <li>-legislative/regulatory change to support</li> <li>electronic beneficiary designations</li> <li>-Update on Superintendent's priorities</li> <li>-Communicate CAFII issues; build and strengthen</li> </ul>	
Craig Whalen, Deputy Superintendent of Insurance	-June 2/17 CAFII presentation to CISRO in Saskatoon	-liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018	relationship	-Pending



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
FEDERAL/NATION	AL			
CCIR:				
Martin Boyle, Policy	-CAFII Stakeholder Meeting with CCIR	-liaison lunch on November	-CCIR Annual Statement on Market Conduct	-Confirmed
Manager	on October 25/17 in Toronto	17/17	-Framework for Cooperative Market Conduct	
	-liaison lunch on June 23/17 -informal chats during May 3-5 CLHIA	-November 23/17 CAFII	Supervision -CCIR review of travel health insurance	-Confirmed
	Conference	Member-Exclusive Webinar	-Possible CCIR speakers/panelists at CAFII events	-commea
	-liaison lunch on April 24/17	On Year 2 Housekeeping	-Update on CCIR 2017-20 Strategic Plan and	
	-CAFII 20 <sup>th</sup> Anniversary event: April 5/17	Changes To CCIR Annual	related priorities	
	-March 1/17 CCIR webinar presentation	Statement On Market	-Communicate CAFII issues; and maintain and	
	for CAFII members on CCIR expectations	Conduct	strengthen relationship	
	for insurer completion of Annual		-possible CAFII webinar(s) for CCIR audience	
	Statement on Market Conduct			
	(presented by L. Balfour and M. Boyle)			
	-Dec. 12/16 CAFII Stakeholder Dialogue			
	with CCIR in Toronto			
	-November 29/16 CAFII Holiday Season			
	Reception			
	-October 24/16 CAFII liaison lunch with			
	CCIR Policy Managers			
	-August 10/16 CAFII stakeholder			
	meeting re CCIR travel health insurance			
	Issues Paper -May 19/16 CCIR ICPiC			
	teleconference/webinar meeting with			
	CAFII members			
	(L. Balfour and M. Boyle)			
	-May 4/16 lunch meeting in Halifax (with			
	C. Rogers and S. Jacobs)			



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
Tony Toy, Policy Manager	-CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto (first meeting with CAFII)	-liaison lunch on November 17/17	-See M. Boyle above	-Confirmed
Sean Jacobs, Policy Manager (left CCIR/FSCO employ in August 2017 for Risk Manager position with CPPIB Investment Board; Martin Boyle receiving interim support from Tony Toy)				
Patrick Déry, Chair (Superintendent, Solvency, AMF <b>)</b>	-CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF	None at this time	-CCIR review of travel health insurance -Update on CCIR 2017-20 Strategic Plan and related priorities -Communicate CAFII issues; maintain and strengthen relationship	
Harry James, Chair, CCIR Travel Insurance Working Group (TIWG)	-CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -May 10/17 teleconference with CAFII reps re CCIR TIWG Communications Plan for release of Travel Health Insurance Position Paper	-Q1 2018 meeting with Harry James and TIWG members following May 27/17 release of Travel Health Insurance Products Position Paper (awaiting invitation from CCIR; delayed due to departure of S. Jacobs and CLHIA "consumer testing" of industry's policy wording reforms)	-CCIR Travel Health Insurance Products Position Paper (expected May 2017) and CAFII response to same	-Pending



Jurisdiction	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status
Regulator/Policy-Maker Laurie Balfour, Chair, CCIR Insurance Core Principles Implementation Committee (ICPiC)	-CAFII liaison visit to Alberta Treasury Board & Finance, October 18/17 in Edmonton -CAFII 20 <sup>th</sup> Anniversary event: April 5/17 -March 1/17 CCIR webinar presentation for CAFII members on CCIR expectations for insurer completion of Annual Statement on Market Conduct (presented by L. Balfour and M. Boyle) -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper (participated by teleconference) -May 19/16 CCIR ICPiC webinar presentation for CAFII members (L. Balfour and M. Boyle)	-November 23/17 CAFII Member-Exclusive Webinar On Year 2 Housekeeping Changes To CCIR Annual Statement On Market Conduct	-Harmonized Annual Statement on Market Conduct -Framework for Co-operative Market Conduct Supervision in Canada -ICPiC work on IAIS' Insurance Core Principles	Oct 18/17 -Confirmed
CISRO: Ron Fullan, Chair (SK); G. Matier (BC); J. Abram (AB), W. Martinson (AB); D. Weir (NB)	-CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto (R. Fullan attends in capacity as CISRO Chair) -June 2/17 CAFII presentation to CISRO in Saskatoon -CAFII 20 <sup>th</sup> Anniversary event: April 5/17 -R. Fullan in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session in Toronto -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto	-December 6/17 CISRO LLQP Stakeholder Information Session At FSCO Office In Toronto	-national, online licensing system for insurance and related harmonization issues -possible CISRO Strategic Plan and opportunity for stakeholders to provide input	-Confirmed



Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status Oct 18/17
Financial Consumer Agency of Canada				
(FCAC):				
Lucie Tedesco,	-May 1/15: B. Wycks made self-	-None at this time	-FCAC consultation on its Proposed Supervision	
Commissioner	introduction and chatted with L.		Framework and Publishing Principles for FCAC	
	Tedesco, following her speech at CLHIA		Decisions (released September 29/16 with	
	Conference		November 14/16 deadline for submissions) of document expected). CAFII decided not to	
	-Jun 10/14: B. Goulard was speaker at	-None at this time	respond to this consultation, as out-of-scope	
Brigitte Goulard, Deputy	CAFII event			
Commissioner				
	-Feb 10/15 (presentation at CAFII Annual	-None at this time		
Jane Rooney, Financial	Luncheon)			
Literacy Leader				
Jeremie Ryan, Director,	-Feb. 10/15 (with J. Rooney for	-None at this time		
Financial Literacy and	presentation at CAFII event)			
Consumer Education				
Karen Morgan,	-Jan 9/14 (meeting with M. Gill and B.	-None at this time		
Marketing Officer	Wycks in Ottawa)			