

CAFII Regulator and Policy-Maker Visit Plan 2017-18

| Jurisdiction | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status |
|--|---|-------------------|---|----------|
| Regulator/Policy-Maker | | | | Nov 8/17 |
| British Columbia | | | | 1 |
| Insurance Council of BC: Gerry Matier, Executive Director (outgoing) | -liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers -June 2/17 CAFII presentation to CISRO in Saskatoon -May 5/17 liaison breakfast in London, Ontario -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session -Feb. 27/15 liaison breakfast in Toronto -liaison meeting on October 17/17 in | None at this time | -Council's current view on 10-Year Review of Financial Institutions Act -Representation of alternate distribution/non- resident sellers on Council -Update on Council priorities | |
| Janice Sinclair, Executive Director (incoming on November 1/17) | Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers | None at this time | | |
| FICOM: Frank Chong, Acting Superintendent of Financial Institutions (effective August 1/16) | -liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Nov 10/15 in Vancouver re CGI Information Bulletin | None at this time | -FICOM Information Bulletin on CGI ('effecting' of CGI in BC issue: ED and EOC to monitor re need for meeting/ dialogue around any member or industry issues re compliance with CGI Info Bulletin -Monitoring for appt. of interim or permanent FICOM CEO successor -10 yr. Review of BC Financial Institutions Act (if appropriate) | |
| Doug McLean, Deputy Superintendent of Insurance | -liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers | None at this time | -See F. Chong above | |
| Chris Carter, Acting Superintendent, Real Estate and Acting Registrar, Mortgage Brokers (effective August 1/16) | -April 14/16 teleconference re CAFII follow-up letter - Follow-up letter, seeking clarification on CGI Info Bulletin key issues, sent March 15/16 - Nov 10/15 in Vancouver re CGI Information Bulletin | None at this time | -See F. Chong above | |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Nov 8/17 |
|---|---|-------------------|---|--------------------|
| Michael McTavish, Acting Executive Director, Market Conduct (joined FICOM in Spring 2017) | -liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers | None at this time | -See F. Chong above | |
| Lorena Dimma, Director, Market Conduct (assuming Harry James' former policy advisor role re 'effecting' of CGI issue) | -April 14/16 teleconference re CAFII's March 15/16 follow-up letter on CGI Info Bulletin | None at this time | | |
| Harry James, Senior Regulatory Advisor (Chair of CCIR's Travel Insurance Working Group) | -liaison meeting on October 17/17 in Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers -Dec. 8/16 cordial reply email to E. Fang, agreeing with CAFII's request that auto dealers are creditors for a moment-in-time issue be closed. -April 14/16 teleconference re CAFII's March 15/16 follow-up letter on CGI Info Bulletin | None at this time | -See F. Chong above | |
| Molly Burns, Analyst, Policy Initiatives | -April 14/16 teleconference re CAFII's March 15/16 follow-up letter on CGI Info Bulletin -Nov 10/15 in Vancouver | None at this time | -See F. Chong above | |
| Erin Morrison, Regulatory Analyst, Policy Initiatives | -August 10/16 in Toronto, accompanied Harry James and participated in CCIR TIWG meeting with CAFII | None at this time | -See F. Chong above | |
| Ministry of Finance: Carole James, Minister of Finance | -None to date. Appointed Minister of Finance in July 2017, with change in BC government. Delivered first provincial budget on September 11/17 | None at this time | TBD until CAFII has a "direct ask" at Ministerial level | |
| Lori Wanamaker, Deputy Minister of Finance | -None to date. Appointed July 2017 | None at this time | -See E. Cole below | |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Nov 8/17 |
|---|---|-------------------|---|--------------------|
| Elizabeth Cole, Executive Director, Strategic Projects & Policy (head of 10-Year Review of FIA) (on personal leave until sometime in mid- to late 2018) | -April 20/17 and June 23/16 telephone conversations with B. Wycks re updates on expected release date of Policy Paper and other FIA Review timelines -November 10/15 in Vancouver along with Dan Ashton; and separate meeting along with Brian Dillon and Kari Toovey | None at this time | -Policy Paper emerging from 10-Year Review of Financial Institutions Act, making proposals for change, now due to be released in early 2018 | |
| Brian Dillon, Director, | | None at this time | -See E. Cole above | |
| Financial Institutions | | | | |
| Kari Toovey, Acting | -liaison meeting on October 17/17 in | None at this time | -See E. Cole above | |
| Executive Director, Strategic Projects & Policy | Vancouver as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- | | | |
| (head of 10-Year Review of | makers | | | |
| FIA); normally Senior | | | | |
| Policy Advisor | | | | |

| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|---|--|-------------------|---|---------------------|
| Alberta | | | | |
| Alberta Insurance Council: Joanne Abram, CEO | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers -June 2/17 CAFII presentation to CISRO in Saskatoon -May 4/17 liaison lunch in London, Ontario -December 21/16 letter to CAFII confirming definition of CGI critical illness insurance approved by Life Council to include selling of CI under existing RIA licence -Oct 31/16 CAFII submission of letter proposing definition of CGI critical illness insurance to be adopted for inclusion under existing RIA licence -Sept 16 & 28/16 and Oct 11/16 e-mail correspondence with B. Wycks re LIC decision on allowing CI to be sold under an RIA licence | None at this time | -AIC's implementation of approved definition and process for CI to be sold under existing RIA licence -Representation for Restricted Licence Holders on Life Insurance Council | |



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| Anthonet Maramieri, COO | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers -March 8/17 email to B. Wycks advising of Life Council's further look at definition of credit- related insurance approved to be offered under a Restricted Certificate, at April 12/17 meeting -Sept 12/16 teleconference with G. Grant and B. Wycks -July 12/16 teleconference with G. Grant and B. Wycks - April 11/16 informal discussion with B. Wycks, at CISRO LLQP Info Session - Feb 27/15: Toronto: B. Wycks met A. Maramieri and had get acquainted chat at CISRO LLQP Stakeholder Info Session | None at this time | -See J. Abram above | |
| Warren Martinson, Legal Counsel | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers -June 2/17 CAFII presentation to CISRO in Saskatoon -W. Martinson in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -May/June 2016 telephone discussion with J. McCutcheon (on CAFII's behalf) re legislative and regulatory underpinnings of selling of CI benefits as credit-related insurance under an RIA licence -Feb 10/14: Toronto, ON (with B. Wycks, as W. Martinson then on LLQP Governance Ctte.) | None at this time | -See J. Abram above | |
| Sylvia Boyetchko, Director of Licensing | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers | None at this time | -See J. Abram above | |



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| Treasury Board and Ministry of Finance: Nilam Jetha, Superintendent of Insurance (made permanent at beginning of 2017, following one year interim period) | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers | None at this time | -Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen relationship | |
| David Sorensen, Deputy Superintendent of Insurance | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers | None at this time | -See N. Jetha above | |
| Laurie Balfour, Director, Financial Compliance, Insurance Regulation and Market Conduct Branch (Chair of CCIR Insurance Core Principles Implementation Ctte) | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers -CAFII 20th Anniversary: April 5/17 -Sep 30/14: Fredericton, NB (informal meeting) -Jul 28/14: call with CAFII reps re: "effecting of CGI" | None at this time | -See N. Jetha above | |
| Wayne Maday, Director, Insurance Policy | -liaison meeting on October 18/17 in Edmonton as part of CAFII tour of BC/Alberta/Manitoba regulators and policy-makers | None at this time | -See N. Jetha above | |
| Joe Ceci, President of Treasury Board and Minister of Finance | No contact – appointed May 24/15 | None at this time | TBD until CAFII has a "direct ask" at Ministerial level | |



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| Saskatchewan | | I | 1 | |
| Insurance Councils of Saskatchewan: Ron Fullan, Executive Director, (CISRO Chair) | -October 27/17 three-way meeting in Toronto involving ICS (R. Fullan and A. Stadnek), CAFII, and CLHIA re "Representation for RIA Licence Holders in Saskatchewan" -June 2/17 liaison meeting in Saskatoon -CAFII 20 th Anniversary: April 5/17 -R. Fullan in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session | -further three-way meeting re "Representation for RIA Licence Holders in Saskatchewan" in Q1 2018, once CAFII and CLHIA develop and submit joint proposal to R. Fullan | -establishing and implementing a Restricted Insurance Agents Advisory Committee -ICS-relevant aspects of implementation of new Saskatchewan Insurance Act and Regulations -Sask. RIA regime and licensure issues | -Pending |
| April Stadnek, Director of Compliance | -October 27/17 three-way meeting in Toronto involving ICS (R. Fullan and A. Stadnek), CAFII, and CLHIA re "Representation for RIA Licence Holders in Saskatchewan" -June 2/17 liaison meeting in Saskatoon -Sept 22/15 CISRO LLQP Stakeholder Info Session in Toronto (B. Wycks) - Sep 30/14; Fredericton, NB (informal meeting) - November/13 in Toronto when April attended CLHIA CCOSS Seminar | -See R. Fullan above | -See R. Fullan above | -Pending |
| Financial Consumer Affairs Authority (FCAA): Roger Sobotkiewicz, former Director of FCAA Legal Branch, became Interim Chairperson and Superintendent of Insurance, effective Feb. 1/15 | -June 1/17 get acquainted and liaison meeting in Regina | -See J. Seibel below | -see J. Seibel below; and -introduce CAFII and build relationship -Regulations being developed following passage of Bill 177, The Insurance Act (Saskatchewan) -ISI: Representation for Restricted Licence Holders -Sask's imposition of PST on all insurance premiums - Update on Superintendent's priorities | -Pending (see J. Seibel below) |
| lan McIntosh, Deputy Superintendent of Insurance | -Jul 28/14 call with CAFII reps re: "effecting CGI" | -see J. Seibel below | -see J. Seibel below; and -see R. Sobotkiewicz above | -Pending (see J. Seibel below) |



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| Janette Seibel, Lawyer (became lead on Bill 177 and Regulations file effective June 1/15) | -June 1/17 get acquainted and CAFII profile- raising meeting in Regina with Minister and Ministry officials re Sask's imposition of PST on insurance premiums -March 2017 email exchange with B. Wycks re invitation to CAFII to provide feedback on FCAA-proposed definition of TPA, for inclusion in Insurance Regulations -February 17/17 call to B. Wycks advising that "in force" date for new Insurance Act and Regulations had been deferred to Spring 2018 -Jan 2017 email exchange with B. Wycks re timing of "in force" date for new Saskatchewan Insurance Act and related Regulations -Nov and Dec. 2016 email exchanges with B. Wycks re Insurance Regulations and TPAs sub-consultation. | -teleconference meeting in Q4 2017 or Q1 2018, if necessary, following October 31/17 tabling of The Insurance Amendment Act, 2017; and prior release of final Regulations and Insurance Act on June 29/17 (timeline for their coming into targeted as Fall 2018) | -timing of "in force" date for new Saskatchewan Insurance Act and related Regulations -CAFII's response submissions on FCAA's Insurance Regulations Consultation document (submitted Dec. 2/16) and TPAs sub-consultation (submitted Dec. 9/16) -Sask's imposition of PST on all insurance premiums | -Pending |
| Ministry of Finance Donna Harpauer, Minister of Finance (appointed Oct/17) (predecessor: Kevin Doherty, whom CAFII met with on June 1/17 in Regina) | | -March or September 2018 meeting, if warranted, following CAFII's gathering and submission of six months and one year of data on impact of 6% PST on consumer purchases of CGI and other life and health insurance policies | -further introduce CAFII and build relationship -Sask's imposition of PST on all insurance premiums | -Pending |



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| Manitoba | | | | |
| Ministry of Finance: Jim Scalena, Superintendent of Insurance and Registrar of Credit Unions (brought back, out of retirement, into this role on time-limited basis until November 2017) | -April 29/14 liaison meeting in Winnipeg, immediately prior to meeting with then- Minister of Finance Jennifer Howard re CAFII concerns about Manitoba's in-development RIA regime | None, as retirement departure imminent | -See S. Moore below | |
| Scott Moore, Deputy Superintendent of Insurance | -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers -CAFII 20 th Anniversary event: April 5/17 -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper (participated by teleconference) -April 15/15 teleconference with three CAFII reps -April 29/14: meeting in Winnipeg, MB | None at this time | -Maintain and build relationship -Representation for Restricted Licence Holders on Life Insurance Council -concern about amended Insurance Act's apparent residency requirement for employees of Restricted Insurance Agents | |
| Cameron Friesen, Minister of Finance | No contact – took office May 3/16 | None at this time | TBD until CAFII has "direct ask" at Ministerial level | |
| Barbara Palace Churchill, Executive Director, Insurance Council of Manitoba (appointed late November 2016) | -liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers -June 2/17 CAFII presentation to CISRO in Saskatoon -May 4/17 short get acquainted/liaison meeting in London, Ontario | None at this time | -Introduce CAFII and build/maintain relationship -Representation for Restricted Licence Holders on Life Insurance Council -Insurance Council's "ISI items for further review and development" -communicate CAFII issues | |



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| Heather Winters, Director, Licensing & Compliance | -liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers | None at this time | -Introduce CAFII and build/maintain relationship -Representation for Restricted Licence Holders on Life Insurance Council -Insurance Council's "ISI items for further review and development" -communicate CAFII issues | |
| Lee Roth, Investigator | -liaison meeting on October 19/17 in Winnipeg, hosted by ICM, as part of CAFII tour of BC/Alberta/Manitoba regulators and policy- makers | None at this time | | |
| Ontario | | | | |
| FSCO: Brian Mills, appointed Interim CEO and Superintendent on October 18/14. Will likely be FSCO's last CEO, as Ontario Government transitions to a new Financial Services Regulatory Authority (FSRA) over next two years (2017 and 2018), as stated by B. Mills at FSCO Symposium on November 25/16. | -November 6/17: informal chat with B. Wycks during FSCO 2017 Life and Health Insurance Symposium -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -May 3/17: informal chat with K. Martin during CLHIA Conference -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -January 28/15 stakeholder meeting with CCIR | None at this time | (i)Build/maintain relationship (ii) Ontario government review of FSCO's mandate (iii) next steps in Life Insurance Product Suitability Review (iv)CCIR review of travel health insurance (v)Update on Superintendent's priorities (vi)communicate CAFII issues | |



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| Regulator/Policy-Maker | | | | Oct 18/17 |
| Anatol Monid, Executive | -November 6/17: informal chat with B. Wycks | None at this time | -next steps in Life Insurance Product Suitability | |
| Director, Licensing and | during FSCO 2017 Life and Health Insurance | | Review | |
| Market Conduct Division | Symposium | | -other FSCO initiatives re life insurance agent and/or | |
| | -June 2017 liaison lunch with M. Gill and J. | | insurer compliance | |
| | Lewsen re CAFII advice on FSCO's planned | | -initiatives of FSCO LII Working Group | |
| | survey of bank insurers re sales practices | | | |
| | -June 2/17: questions raised by A. Monid, on | | | |
| | the phone, at end of CAFII presentation to | | | |
| | CISRO in Saskatoon | | | |
| | -May 3/17: informal chat with K. Martin during | | | |
| | CLHIA Conference | | | |
| | -CAFII 20 th Anniversary event: April 5/17 | | | |
| | -June 7/16, December 8/15 and June 9/15: | | | |
| | informal update conversations at CAFII | | | |
| | Reception events | | | |
| | -January 28/15 stakeholder meeting with CCIR | | | |
| Izabel Scovino, appointed | -November 6/17 during FSCO 2017 Life and | -further meeting of LII | -see A. Monid above | -Pending |
| Director, Market Conduct | Health Insurance Symposium: private | Working Group on | | |
| Regulation Branch in | discussion with B. Wycks re setting up a | November 21/17 | | |
| Nov/14 | consultation meeting with CAFII reps re FSCO's | | | |
| | planned "Incidental Insurance Market Conduct | -late November 2017 | | -Pending |
| | Questionnaire and Attestation" | consultation meeting re | | |
| | -Oct. 8/15 at CLHIA CCOS Fall Seminar (B. | FSCO's planned | | |
| | Wycks) | "Incidental Insurance | | |
| | -Nov 21/14 at FSCO Life & Health Insurance | Market Conduct | | |
| | Symposium | Questionnaire and | | |
| | -September 12/17 second meeting of FSCO Life | Attestation" | | |
| | Insurance Industry Working Group (LII Working | | | |
| | Group) of which Izabel Scovino is a member (K. Martin and H. Pabani) | | | |
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|-----------------------------|---|-------------------------|----------------------------------|------------|
| Regulator/Policy-Maker | | | | Oct 18/17 |
| Heather Driver | -September 12/17 second meeting of FSCO Life | -further meeting of LII | -see A. Monid above | -Confirmed |
| Director, Licensing Branch | Insurance Industry Working Group (LII Working | Working Group on | | |
| Licensing and Market | Group), of which H. Driver is Chair (K. Martin | November 21/17 | | |
| Conduct Division (assumed | and H. Pabani) | | | |
| position in Jan 2016, | -June 2/17 CAFII presentation to CISRO in | | | |
| following retirement of | Saskatoon | | | |
| Shonna Neil) | -May 30/17 initial meeting of LII Working Group | | | |
| | (K. Martin and H. Pabani) | | | |
| | - Oct. 14/16 email exchange with B. Wycks | | | |
| | following CAFII's delivery of input, requested by | | | |
| | FSCO in Oct. 7/16 meeting, re optimal wording | | | |
| | to use in FSCO communications re life | | | |
| | insurance agent and insurer relationship | | | |
| | -Oct. 7/16 meeting with CAFII reps, at FSCO's | | | |
| | invitation, re FSCO initiatives around life agent | | | |
| | and insurer compliance, particularly re E&O | | | |
| | insurance | | | |
| | (also attended by Richard Tillman, Allan Amos, | | | |
| | Kelly Picard, and Abina Rogers of FSCO) | | | |
| Andrea Chow, Senior | -November 6/17: get acquainted chat with B. | None at this time | | |
| Manager, Financial Services | Wycks during FSCO 2017 Life and Health | | | |
| Regulatory Policy (joined | Insurance Symposium, which she chaired | | | |
| FSCO in summer 2017; | | | | |
| formerly with Ontario | | | | |
| Ministry of Finance) | | | | |
| Richard Tillman, Senior | -Oct. 7/16 meeting with CAFII reps re life agent | None at this time | -see A. Monid above | |
| Manager, Insurance and | and insurer compliance | | | |
| Deposit Institutions Policy | | | | |
| (currently seconded to | | | | |
| FSRA Implementation | | | | |
| Secretariat) | | | | |
| | | | | |
| Reena Vora, Manager, | -December 8/16 with CAFII reps for feedback | None at this time | -Life insurer examination visits | |
| Market Regulation Branch, | on draft questionnaire for life insurer | | | |
| Licensing and Market | examination visits (one pilot test visit planned | | | |
| Conduct Division | in Q1 2017), as next phase in Life Insurance | | | |
| | Product Suitability Review | | | |
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| Ministry of Finance: | -congratulatory letter on appointment sent; no in- | -None at this time | -Ontario Government's replacement of FSCO with a | |
| -Sandy Roberts, Director, | person contact to date. Was a no-show for June | (awaiting release of | new Financial Services Regulatory Authority (FSRA) over | |
| FSRA Implementation | 29/17 CAFII stakeholder meeting with FSRA | further information | next two years (2017 and 2018); and Regulations to | |
| Secretariat (appointed Nov | Implementation Secretariat; and April 5/17 CAFII 20 th Anniversary Celebration | and/or Regulations for | implement FSRA -FSRA's regulation of life and health insurance sector. | |
| 2016) | | consultation re FSRA structure, governance, | -FSRA's regulation of the and health insurance sector. | |
| | | and operating model) | | |
| -Stuart Wilkinson, Senior | -June 29/17 CAFII stakeholder meeting with FSRA | -See S. Roberts above | | |
| Manager, FSRA | Implementation Secretariat | | | |
| Implementation Secretariat (transferred from previous | -CAFII 20 th Anniversary Reception: April 5/17 (regular attendee at CAFII Receptions) | | | |
| MOF role in Nov 2016) | (regular attendee at CAFII Receptions) | | | |
| -David McLean, Policy Advisor | -June 7/16 and April 12/16 informal conversations with B. Wycks at CAFII Receptions | -See S. Roberts above | | |
| Advisor | -July 30/15 life & health insurance sector | | | |
| | roundtable | | | |
| | -May 21/15 informal meeting: insurance sector | | | |
| | round table | | | |
| Paul Braithwaite, Policy Advisor | -November 6/17: informal chat with B. Wycks during FSCO 2017 Life and Health Insurance | -See S. Roberts above | | |
| | Symposium, as both at same small group table | -further meeting of LII | | -Pending |
| | -June 29/17 CAFII stakeholder meeting with FSRA | Working Group on | | |
| | Implementation Secretariat | November 21/17 | | |
| | -September 12/17 second meeting of FSCO Life | | | |
| | Insurance Industry Working Group (LII Working | | | |
| | Group) of which Paul Braithwaite is an attendee for the MOF (K. Martin and H. Pabani) | | | |
| Quebec | | | | |
| AMF: | -AMF 2016 Rendez-Vous on November 14/16 in | -AMF 2017 Rendez-Vous | -(i)Bill 141 and Bill 150 to modernize Quebec's financial | -Confirmed |
| Louis Morisset, CEO | Montreal | in Montreal on | services sector, including the Distribution Act (both | |
| | | November 13/17 | released by Ministry of Finance in October 2017) | |
| | -Oct. 4/16 in Montreal: CAFII liaison lunch and | | -(iii)Distribution Guide template and implementation | |
| | Industry Issues Dialogue with AMF | | timelines | |
| | | | -(iv)Update on AMF priorities | |
| | -Apr 8/14: CAFII liaison lunch and Industry Issues | | -(v)Communicate CAFII issues | |
| | Dialogue with AMF in Montreal | | -(vi)Maintain and strengthen relationship | |



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| Patrick Dery, Superintendent, Solvency (appointed CCIR Chair effective April 1/15) | -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF -Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec | -AMF 2017 Rendez-Vous in Montreal on November 13/17 | -see L. Morisset above | -Confirmed |
| Phillip Lebel, Director General of Legal Affairs | -CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF | -AMF 2017 Rendez-Vous in Montreal on November 13/17 | -see L. Morisset above | -Confirmed |
| Nathalie Sirois, Senior Director, Supervision of Insurers and Control of Right to Practise | -CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF | -AMF 2017 Rendez-Vous in Montreal on November 13/17 | -see L. Morisset above | -Confirmed |
| Eric Stevenson, Superintendent, Client Services and Distribution Oversight (leaving the AMF's employ in late 2017 or early 2018 to "re-orient career in the financial services sector) | -CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -CAFII 20 th Anniversary event: April 5/17 -AMF 2016 Rendez-Vous on November 14/16 in Montreal -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF -Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec | -AMF 2017 Rendez-Vous in Montreal on November 13/17 | -See L. Morisset above | -Confirmed |



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| Louise Gauthier, Senior Director, Distribution Policies and Compensation (member of CCIR TIWG). Lead on AMF's Distribution Guide rewrite initiative. | -CAFII/AMF Liaison Lunch and Industry Issues Dialogue in Levis, Quebec on October 23/17 -CAFII 20 th Anniversary event: April 5/17 -L. Gauthier in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -AMF 2016 Rendez-Vous on November 14/16 in Montreal -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper -Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec | -AMF 2017 Rendez-Vous in Montreal on November 13/17 | -See L. Morisset above | -Confirmed |
| Maryse Pineault, Senior Director, Distribution Framework | -June 2/17 CAFII presentation to CISRO in Saskatoon -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session in Toronto -AMF 2016 Rendez-Vous on November 14/16 in Montreal | -AMF 2017 Rendez-Vous in Montreal on November 13/17 (will be hosting B. Wycks at her special table for luncheon with Minister of Finance C. Leitao as guest speaker) | -See L. Morisset and L. Gauthier above | -Confirmed |
| Marie-Claude Soucy, Vice- President, Administrative Services (joined AMF in August 2015) | No meeting to date | AMF 2017 Rendez-Vous in Montreal on November 13/17 (will be hosting K. Martin at her special table for luncheon with Minister of Finance C. Leitao as guest speaker) | -See L. Morisset and L. Gauthier above | -Confirmed |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|--|---|---------------------------|---|---------------------|
| Ministry of Finance: | | | | |
| Carlos Leitao, Minister | | -in-person or | - Bill 141 and Bill 150 to modernize Quebec's | -Pending |
| | | teleconference meeting | financial services sector, including the Distribution | |
| | | with Ministry officials – | Act (both released by Ministry of Finance in October | |
| | | arising from October | 2017) | |
| | | 5/17 release of omnibus | -Ministry's direction on online distribution of | |
| | | Bill 141 and October | insurance without involvement of an advisor | |
| | | 31/17 release of related | | |
| | | Bill 150 in Q4 2017 or | | |
| | | Q1 2018, if necessary | | |
| Richard Boivin, Assistant | | | | |
| Deputy Minister, Financial | | | | |
| Institution Policy and | | | | |
| Corporate Law | | | | |
| Guillaume Caudron, Chief | | | | |
| of Staff | | | | |
| orstan | | | | |
| Yann Nachabé, Policy | -Feb. 25/16 phone call between B. Wycks and | | | |
| Advisor | Yann Nachabé, Policy Advisor, Ministry of | | | |
| - | Finance, resulting from CAFII request for April | | | |
| | 2016 in-person follow-up meeting with Richard | | | |
| | Boivin and Guillaume Caudron | | | |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|--|---|--|--|---------------------|
| New Brunswick | | | | |
| Financial and Consumer Services Commission (Insurance Division): Angela Mazerolle, Superintendent of Insurance | -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax -Oct 1/14: Fredericton, NB | -liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018 | -refreshed "Seven Point Guide to The Creditor Insurance Regulatory Regime," to be presented by CAFII as an educational resource to counteract false impression that ISI is unregulated -implementation of further phases of online licensing system -legislative/regulatory change to support electronic beneficiary designations | -Pending |
| David Weir, Deputy Superintendent of Insurance | -June 2/17 CAFII presentation to CISRO in Saskatoon -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session in Toronto -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax - April 11/16 informal discussion with B. Wycks, at CISRO LLQP Info Session - Feb. 19/16 re CAFII feedback on online insurance licensing system - Sept. 22/15 CISRO LLQP Info Session in Toronto (B. Wycks) -Oct 1/14: Fredericton, NB | -liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018 | -other New Brunswick licensing issues -see A. Mazerolle above -timing of final recommendations on reforming licensing framework for other-than-life agents and brokers -CAFII feedback on New Brunswick online insurance licensing system | -Pending |
| Opportunities New Brunswick: Jay Reid, Investment Attraction Officer | -Jun 3/14: Toronto, with Adam Mitton of predecessor organization Invest New Brunswick | None at this time | -CAFII submission re: Insurance Act and regulatory process changes necessary to support business efficiency and further inbound investment and additional jobs in New Brunswick -Introduce CAFII and build relationship -Position CAFII as an information resource | |
| Consumer Advocate for Insurance: Ronald Godin, Consumer Advocate | No contact | None at this time | | |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|---|---|--|--|---------------------|
| Nova Scotia | | | | |
| Superintendent of Insurance: William Ngu, Acting Superintendent of Insurance | -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax -Appointed June 2015; no previous CAFII contact | -liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018 | -refreshed "Seven Point Guide to The Creditor Insurance Regulatory Regime," to be presented by CAFII as an educational resource to counteract false impression that ISI is unregulated -Review of life and accident & sickness provisions of Insurance Act -legislative/regulatory change to support electronic beneficiary designations -Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen relationship | -Pending |
| Jennifer Calder, Deputy Superintendent of Insurance | -CAFII 20 th Anniversary event: April 5/17 -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR (participated by phone) -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper (participated by teleconference) -May 4/16 dinner meeting with Atlantic Canada regulators in Halifax | -liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018 | -See W. Ngu above | -Pending |

| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|--|---|-----------------------------------|---|---------------------|
| PEI | | | 1 | |
| Superintendent of Insurance: | | | -refreshed "Seven Point Guide to The Creditor | |
| Robert Bradley, Superintendent | -CAFII 20 th Anniversary event: April 5/17 | -liaison meeting as part of CAFII | Insurance Regulatory Regime," to be presented by | -Pending |
| | | tour of Atlantic Canada | CAFII as an educational resource to counteract false | |
| | -Dec. 12/16 CAFII Stakeholder Dialogue | regulators and policy-makers, in | impression that ISI is unregulated | |
| | with CCIR in Toronto | Spring 2018 | -Review of life and accident & sickness provisions of | |
| | | | Insurance Act (on April 23/15, R. Bradley advised | |
| | -Oct 1/14: Fredericton, NB | | that this may get underway in late 2015) | |
| | | | -legislative/regulatory change to support electronic | |
| | | | beneficiary designations | |
| | | | -Update on Superintendent's priorities | |
| | | | -Communicate CAFII issues | |
| | | | -Maintain and strengthen relationship | |



| Jurisdiction | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status |
|---|---|---|---|-----------|
| Regulator/Policy-Maker | | | | Oct 18/17 |
| Newfoundland | | | | |
| Superintendent of Insurance: | | | | |
| John O'Neill, Superintendent | -N/A; appointed in October 2015 | -liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018 | -refreshed "Seven Point Guide to The Creditor Insurance Regulatory Regime," to be presented by CAFII as an educational resource to counteract false impression that ISI is unregulated | -Pending |
| | -Oct 1/14: Fredericton, NB | | -legislative/regulatory change to support electronic beneficiary designations -Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen | |
| Craig Whalen, Deputy Superintendent of Insurance | -June 2/17 CAFII presentation to CISRO in Saskatoon | -liaison meeting as part of CAFII tour of Atlantic Canada regulators and policy-makers, in Spring 2018 | relationship | -Pending |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|--|--|----------------------------|--|---------------------|
| FEDERAL/NATION | AL | | | |
| CCIR: | | | | |
| Martin Boyle, Policy | -CAFII Stakeholder Meeting with CCIR | -liaison lunch on November | -CCIR Annual Statement on Market Conduct | -Confirmed |
| Manager | on October 25/17 in Toronto | 17/17 | -Framework for Cooperative Market Conduct | |
| | -liaison lunch on June 23/17 -informal chats during May 3-5 CLHIA | -November 23/17 CAFII | Supervision -CCIR review of travel health insurance | -Confirmed |
| | Conference | Member-Exclusive Webinar | -Possible CCIR speakers/panelists at CAFII events | -commea |
| | -liaison lunch on April 24/17 | On Year 2 Housekeeping | -Update on CCIR 2017-20 Strategic Plan and | |
| | -CAFII 20 th Anniversary event: April 5/17 | Changes To CCIR Annual | related priorities | |
| | -March 1/17 CCIR webinar presentation | Statement On Market | -Communicate CAFII issues; and maintain and | |
| | for CAFII members on CCIR expectations | Conduct | strengthen relationship | |
| | for insurer completion of Annual | | -possible CAFII webinar(s) for CCIR audience | |
| | Statement on Market Conduct | | | |
| | (presented by L. Balfour and M. Boyle) | | | |
| | -Dec. 12/16 CAFII Stakeholder Dialogue | | | |
| | with CCIR in Toronto | | | |
| | -November 29/16 CAFII Holiday Season | | | |
| | Reception | | | |
| | -October 24/16 CAFII liaison lunch with | | | |
| | CCIR Policy Managers | | | |
| | -August 10/16 CAFII stakeholder | | | |
| | meeting re CCIR travel health insurance | | | |
| | Issues Paper -May 19/16 CCIR ICPiC | | | |
| | teleconference/webinar meeting with | | | |
| | CAFII members | | | |
| | (L. Balfour and M. Boyle) | | | |
| | -May 4/16 lunch meeting in Halifax (with | | | |
| | C. Rogers and S. Jacobs) | | | |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|--|--|--|---|---------------------|
| Tony Toy, Policy Manager | -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto (first meeting with CAFII) | -liaison lunch on November 17/17 | -See M. Boyle above | -Confirmed |
| Sean Jacobs, Policy Manager (left CCIR/FSCO employ in August 2017 for Risk Manager position with CPPIB Investment Board; Martin Boyle receiving interim support from Tony Toy) | | | | |
| Patrick Déry, Chair (Superintendent, Solvency, AMF) | -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -Oct. 4/16 in Montreal: CAFII liaison lunch and Industry Issues Dialogue with AMF | None at this time | -CCIR review of travel health insurance -Update on CCIR 2017-20 Strategic Plan and related priorities -Communicate CAFII issues; maintain and strengthen relationship | |
| Harry James, Chair, CCIR Travel Insurance Working Group (TIWG) | -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto -May 10/17 teleconference with CAFII reps re CCIR TIWG Communications Plan for release of Travel Health Insurance Position Paper | -Q1 2018 meeting with Harry James and TIWG members following May 27/17 release of Travel Health Insurance Products Position Paper (awaiting invitation from CCIR; delayed due to departure of S. Jacobs and CLHIA "consumer testing" of industry's policy wording reforms) | -CCIR Travel Health Insurance Products Position Paper (expected May 2017) and CAFII response to same | -Pending |



| Jurisdiction | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status |
|--|--|---|---|-------------------------|
| Regulator/Policy-Maker Laurie Balfour, Chair, CCIR Insurance Core Principles Implementation Committee (ICPiC) | -CAFII liaison visit to Alberta Treasury Board & Finance, October 18/17 in Edmonton -CAFII 20 th Anniversary event: April 5/17 -March 1/17 CCIR webinar presentation for CAFII members on CCIR expectations for insurer completion of Annual Statement on Market Conduct (presented by L. Balfour and M. Boyle) -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto -August 10/16 CAFII stakeholder meeting re CCIR travel health insurance Issues Paper (participated by teleconference) -May 19/16 CCIR ICPiC webinar presentation for CAFII members (L. Balfour and M. Boyle) | -November 23/17 CAFII Member-Exclusive Webinar On Year 2 Housekeeping Changes To CCIR Annual Statement On Market Conduct | -Harmonized Annual Statement on Market Conduct -Framework for Co-operative Market Conduct Supervision in Canada -ICPiC work on IAIS' Insurance Core Principles | Oct 18/17 -Confirmed |
| CISRO: Ron Fullan, Chair (SK); G. Matier (BC); J. Abram (AB), W. Martinson (AB); D. Weir (NB) | -CAFII Stakeholder Meeting with CCIR on October 25/17 in Toronto (R. Fullan attends in capacity as CISRO Chair) -June 2/17 CAFII presentation to CISRO in Saskatoon -CAFII 20 th Anniversary event: April 5/17 -R. Fullan in attendance at Feb. 22/17 CAFII stakeholder meeting with CCIR TIWG -Dec 9/16 informal discussion with B. Wycks at CISRO LLQP Session in Toronto -Dec. 12/16 CAFII Stakeholder Dialogue with CCIR in Toronto | -December 6/17 CISRO LLQP Stakeholder Information Session At FSCO Office In Toronto | -national, online licensing system for insurance and related harmonization issues -possible CISRO Strategic Plan and opportunity for stakeholders to provide input | -Confirmed |



| Jurisdiction Regulator/Policy-Maker | Last Meeting /Contact | Proposed Meeting | Topics/Purpose | Status Oct 18/17 |
|--|--|--------------------|--|---------------------|
| Financial Consumer Agency of Canada | | | | |
| (FCAC): | | | | |
| Lucie Tedesco, | -May 1/15: B. Wycks made self- | -None at this time | -FCAC consultation on its Proposed Supervision | |
| Commissioner | introduction and chatted with L. | | Framework and Publishing Principles for FCAC | |
| | Tedesco, following her speech at CLHIA | | Decisions (released September 29/16 with | |
| | Conference | | November 14/16 deadline for submissions) of document expected). CAFII decided not to | |
| | -Jun 10/14: B. Goulard was speaker at | -None at this time | respond to this consultation, as out-of-scope | |
| Brigitte Goulard, Deputy | CAFII event | | | |
| Commissioner | | | | |
| | -Feb 10/15 (presentation at CAFII Annual | -None at this time | | |
| Jane Rooney, Financial | Luncheon) | | | |
| Literacy Leader | | | | |
| Jeremie Ryan, Director, | -Feb. 10/15 (with J. Rooney for | -None at this time | | |
| Financial Literacy and | presentation at CAFII event) | | | |
| Consumer Education | | | | |
| Karen Morgan, | -Jan 9/14 (meeting with M. Gill and B. | -None at this time | | |
| Marketing Officer | Wycks in Ottawa) | | | |