

Summary of CAFII Board and EOC Action Items					
	Source	Action Item	Responsible	Deadline	Status Aug 21 2020
		Association Strategy and Governance			
1	EOC and Board: October 2019	Launch CAFII EOC Working Group to Explore a New Lower Dues Category of CAFII Membership, via a first meeting and a draft Terms of Reference for this Working Group.	B. Wycks/K. Martin	31-Mar-20	In progress/ See #2
2	BOD: June 9, 2020	Revisit the launch of the CAFII Working Group On A Proposed Lower Dues Category Of CAFII Membership once the economic environment stabilizes	K. Martin	12-Jul-05	In progress
3	EOC May 29, 2018	Develop a summary job description for the CAFII EOC Chair role and circulate it to EOC Members.	B. Wycks/K. Martin	30-Jun-20	In progress
4	EOC February 27, 2018	Document in writing the process for reviewing, approving, and admitting applicants for CAFII Members and Associate status	B. Wycks	25-Oct-19	In progress
		Regulatory Initiatives			
5	EOC: Aug 25, 2020	Share critical path on New Brunswick consultation with EOC members	B. Wycks	22-Sep-20	In progress
6	EOC: Aug 25, 2020	Circulate an Agenda for the Virtual Meeting With CCIR/CISRO FTC Working Group meeting to EOC members	B. Wycks	2-Sep-20	Completed
7	EOC: Aug 25, 2020	Obtain ACCAP's submission to the Quebec Justice Minister	B. Wycks	31-Aug-20	Completed
8	EOC: Aug 25, 2020	Invite Board and EOC Members to the get-acquainted and dialogue meeting with FCAC Deputy Commissioner Frank Lofranco	B. Wycks	15-Sep-20	Completed
		Website and Media Initiatives			
9	BOD: June 9, 2020	Create a new tab on the CAFII website and provide How To Make A Claim information there	K. Martin	31-Jul-20	In progress
10	EOC: June 23, 2020	Share with EOC members the details of the new How to Make A Claim section of the CAFII website section	K. Martin	21-Jul-20	In progress
11	EOC: Aug 25, 2020	Share draft visuals for CAFII website video with EOC	K. Martin	30-Sep-20	In progress
12	EOC: Aug 25, 2020	Share final prototype of new claims section of CAFII website with Board and EOC, for approval	K. Martin	30-Sep-20	In progress
		Research and Education			
13	EOC: July 21, 2020	Speak to Lesli Martin at Pollara Strategic Insights with a view to obtaining a proposal and cost quote for a 2020 CAFII consumer survey around the COVID-19-driven digitization of consumer experiences with Credit Protection Insurance	K. Martin	31-Jul-20	Completed
14	EOC: Aug 25, 2020	Share Pollara proposal with a recommendation to the EOC	K. Martin	7-Sep-20	Completed