

	2015 Summary of Meeting Action Items: BOARD & EOC						
	Source	Action Item	Responsible	Deadline	Status as of 19-Mar-15		
BAL	ANCED SCORECA	RD / PERFORMANCE MANAGEMENT					
FINI	ANCIAL BAARIACE	NACAUT.					
FIIN	<mark>ancial Manage</mark> 	INIEN I					
MEI	MBERSHIP						
GO\	ERNANCE AND A	ADMINISTRATION					
REG	ULATOR / POLIC	Y-MAKER RELATIONS AND ADVOCACY					
		Central Canada: MB, ON, QC					
	EOC Feb 17, 2015	• CAFII to investigate the merits of sending a letter to Laura Albanese, leader of the Ontario 5-	Brendan	27-Feb-15	Not making		
1		Year Review of the Credit Unions and Caisses Populaires Act, to address any misinformation			submission		
		contained in other industry Association submissions and providing facts that may be of interest	Danadan Cras	12 lan 15	Not weaking		
2	EOC Nov 18, 2014	• CAFII to consider making a submission on the Ontario Credit Unions 5-Year Review Review (Deadline Jan 15, 2015). Follow-up on Greg's email suggesting our two credit union members	Brendan, Greg	13-Jan-15	Not making submission		
-		lead this initiative and report back to EOC.			Subillission		
		Eastern Canada: NB, NL, NS					
3	EOC- June 19,	Submit a letter on the potential changes to the New Brunswick Insurance Act to Invest New	LEIC	Jan 2015	In progress		
3	2014	Brunswick.					
		Western Canada: BC, AB, SK					
4	EOC Jan 13,	Draft CAFII response to Saskatchewan Bill 177. EOC to be provided with draft response	Market Conduct, B.	16-Feb-15	Completed		
	2015	before it is submitted to the province	Wycks				
5	EOC Nov 18,	• Request legal counsel to develop draft by law terms of reference for RIA Advisory Committee	LEIC, Moira	TBA	Not		
	2014 FOC	to Executive Director, ICS. • Make recommendation to EOC on BC representation for banks-in-insurance sector.	LEIC	15-Sep-14	proceeding In progress		
6	June 19, 2014	Make recommendation to Loc on be representation for banks in insurance sector.	LLIC	10 Jch 14	iii bi ogi coo		
	,	New Ministers					
		A congratulatory letter to be sent to Roger Sobotkiewicz, Interim Chairperson of the Financial	Brendan	asap	Completed		
7	EOC Feb 17,	Consumer Affairs Authority and Superintendent of Insurance in Saskatchewan, including a high					
,	2015	level reference to CAFII's submission on Bill 177, The Insurance Act (Saskatchewan)					

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	Source	Action Item	Responsible	Deadline	Status as of 19-Mar-15
		LLQP Modernization			
8	EOC July 22, 2014	Draft letter of support for LLQP modernization for review at the July 30 MAC meeting	Brendan	30-Jul-14	Completed
9	Ad Hoc	Present final LLQP letter to EOC for approval	Brendan, Moira	13-Jan-15	Completed
10	Board June 10, 2014	Develop a list of relevant policy-makers and legislators; and drafting a letter to them in support of the LLQP modernization	Brendan, EOC	13-Jan-15	Completed
		• Continue to monitor developments on this issue and consider scheduling follow-up meetings with the recipients of the letter.	EOC	Ongoing	In progress
		Regulator and Policy-Maker Visit Plan			
11	EOC Feb 17, 2015	Review the list of regulators attending the CLHIA Compliance and Consumer Complaints Annual Conference for opportunities to meet with regulators who will be in attendance, and build that into the Regulator and Policy-Maker Visit Plan. [Brendan; tba]	Brendan	tba	Completed
		• Investigate a potential meeting with Gerry Matier in Toronto, around the CISRO Stakeholder Information Sessions (Feb 27/15), to discuss BC's 10-Year Review of the Financial Institutions Act and any other CAFII issues in this jurisdiction. [Brendan; asap]	Brendan	asap	Completed
IND	JSTRY RESEARCH	l e e e e e e e e e e e e e e e e e e e			
12	EOC Feb 17, 2015	CAFII to form an internal travel insurance project group, led by the Research & Education committee. Travel insurance resources and expertise to be sourced from Desjardins, CIBC, TD, RBC and a request to be issued to the remaining member companies by email.	Sue	tba	In progress
		CAFII Value Proposition Project			
13	EOC Oct 28, 2014	• An interim report to be presented to the EOC (November 18) and Board (December 2) at their upcoming meetings. The final results to be presented at the Board meeting in April 2015.	DMC	2-Dec-14	In progress
MED	IA AND COMMU	JNICATIONS			
		Media Outreach			
14	Board Oct 7, 2014	Key Messages Map and Key Messages to be provided to the board for approval.	Brendan, Greg	2-Dec-14	Completed
15	EOC Sep 23, 2014	Hold lunch education session with Toronto Star reporter. CAFII's key messages and Q&A portion of an educational meeting to be finalised for use at the sessions.	Brendan, Greg, Paul	19-Nov-14	Completed

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	Source	Action Item	Responsible	Deadline	Status as of		
					19-Mar-15		
16	EOC	A plan to be developed leading to a future lunch meeting with Ms. Roseman, including	Brendan, Charles	30-Jul-14	Under review		
		documenting key messages and collecting data and, if appropriate, recommending an alternate					
	July 22, 2014	media contact(s) to engage					
17		• Schedule and hold additional media outreach sessions with other media, e.g. Ellen Roseman,	Brendan, Charles	TBD	Under review		
	Ad Hoc	Toronto Star; Rob Carrick, Globe and Mail; Gary Marr, National Post; Gail Vaz-Oxlade,					
		independent consumer financial literacy writer, etc.					
EVENTS AND NETWORKING							
18	EOC Feb 17,	Follow-up on the potential speakers for April 7/15 including Brian Mills, Interim CEO and	Maria	asap	In progress		
	2015	Superintendent of Insurance at FSCO					

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