

**Agenda Item 2(c)**

**November 17/20 EOC Teleconference Meeting**

**CAFII Insurance Regulator and Policy-Maker Meetings/Interactions**

**From October 27/20 To November 10/20**

<b><u>Date</u></b>	<b><u>Event/Occasion</u></b>	<b><u>Who</u></b>
November 5, 2020	CAFII sends out a good news announcement re recent Fair Treatment of Customers Enhancement made to the CAFII Website: a new Claims Facilitation Section.	Keith Martin sends out 15 separate email announcements to more than 200 insurance regulators and policy-makers across Canada, broken down by province and Territory (13); federal regulatory authorities FCAC and OSFI combined (1); and CCIR Secretariat and CISRO Secretariats combined (1). CAFII receives several responses congratulating the Association on this initiative.
November 9, 2020	Brendan Wycks and Keith Martin have informal telephone chat with the Executive Director of the Insurance Councils of Saskatchewan (ICS), at his request, around (i) future ICS structure options; and (ii) launch of the Saskatchewan Restricted Insurance Agent (RIA) Advisory Committee	-Ron Fullan, Executive Director, Insurance Councils of Saskatchewan and Chair, Canadian Insurance Services Regulatory Organisations (CISRO)