

# Post Event Survey Results

CAFII's Emerging Issues Guest Speaker Webinar

## The Looming Impact of Change Upon the Life & Health Insurance Industry

Presentation by Joe Solly, Carolyn Murnaghan and Harry Li from Deloitte Canada

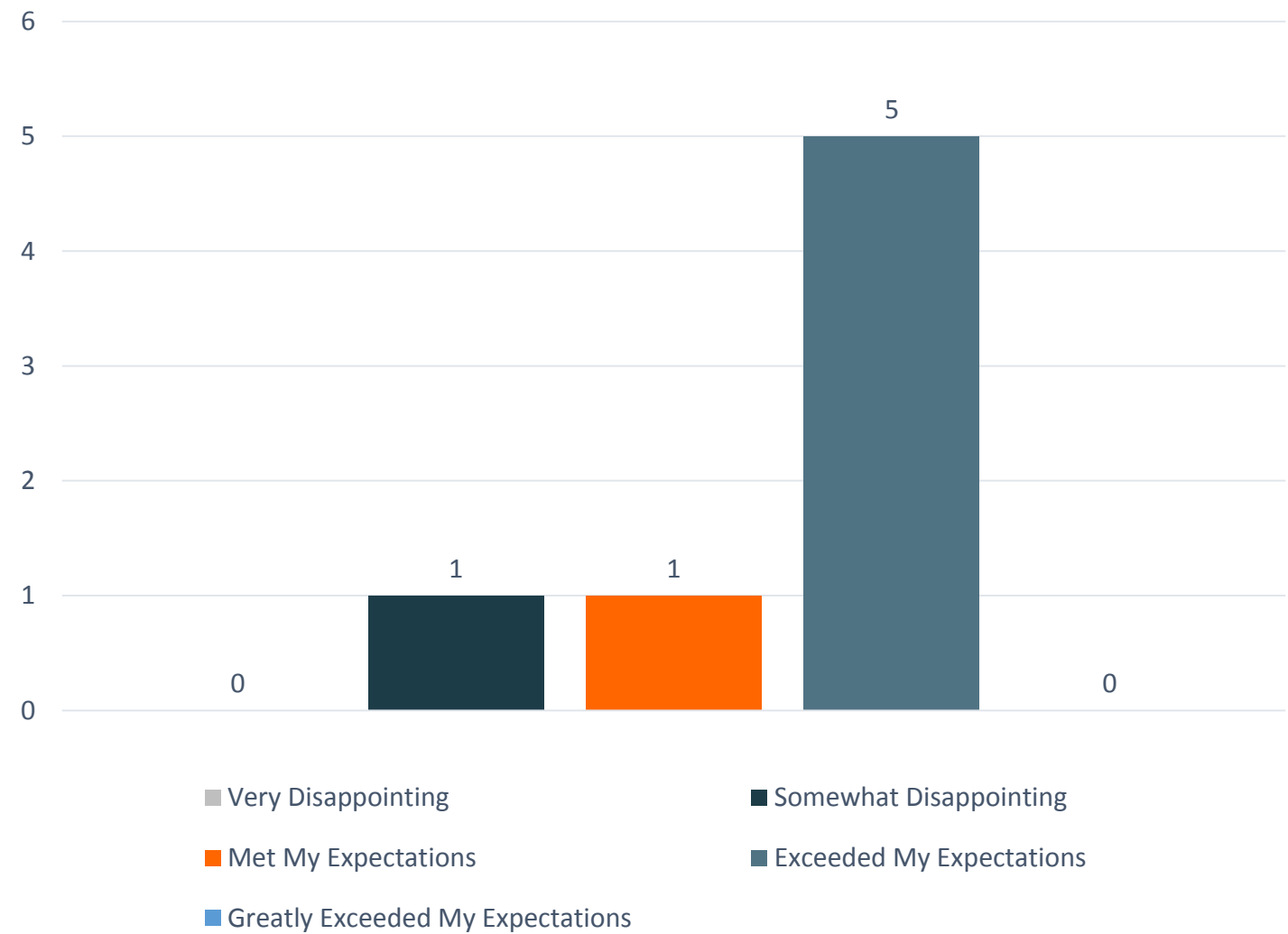
Tuesday, June 9, 2020



The Canadian Association of  
Financial Institutions in Insurance

L'association canadienne des  
institutions financières en assurance

# Q1. Overall, how would you rate this webinar?

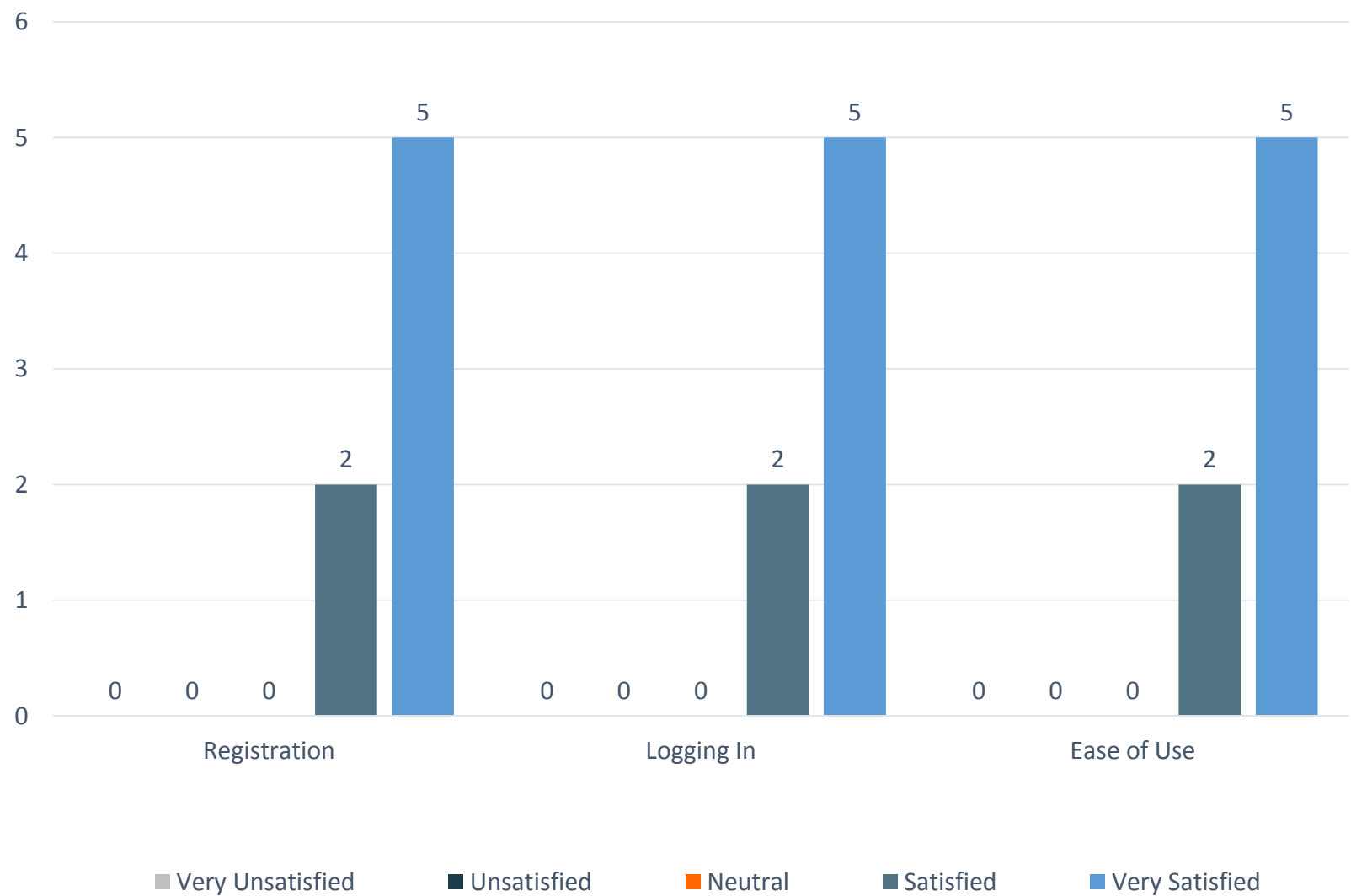


Overall:

1 vote for Somewhat Disappointing  
1 vote for Met My Expectations  
5 votes for Exceeded My Expectations

Average 3.6 star rating

## Q2. How satisfied were you with the accessibility aspects of this CAFII webinar?



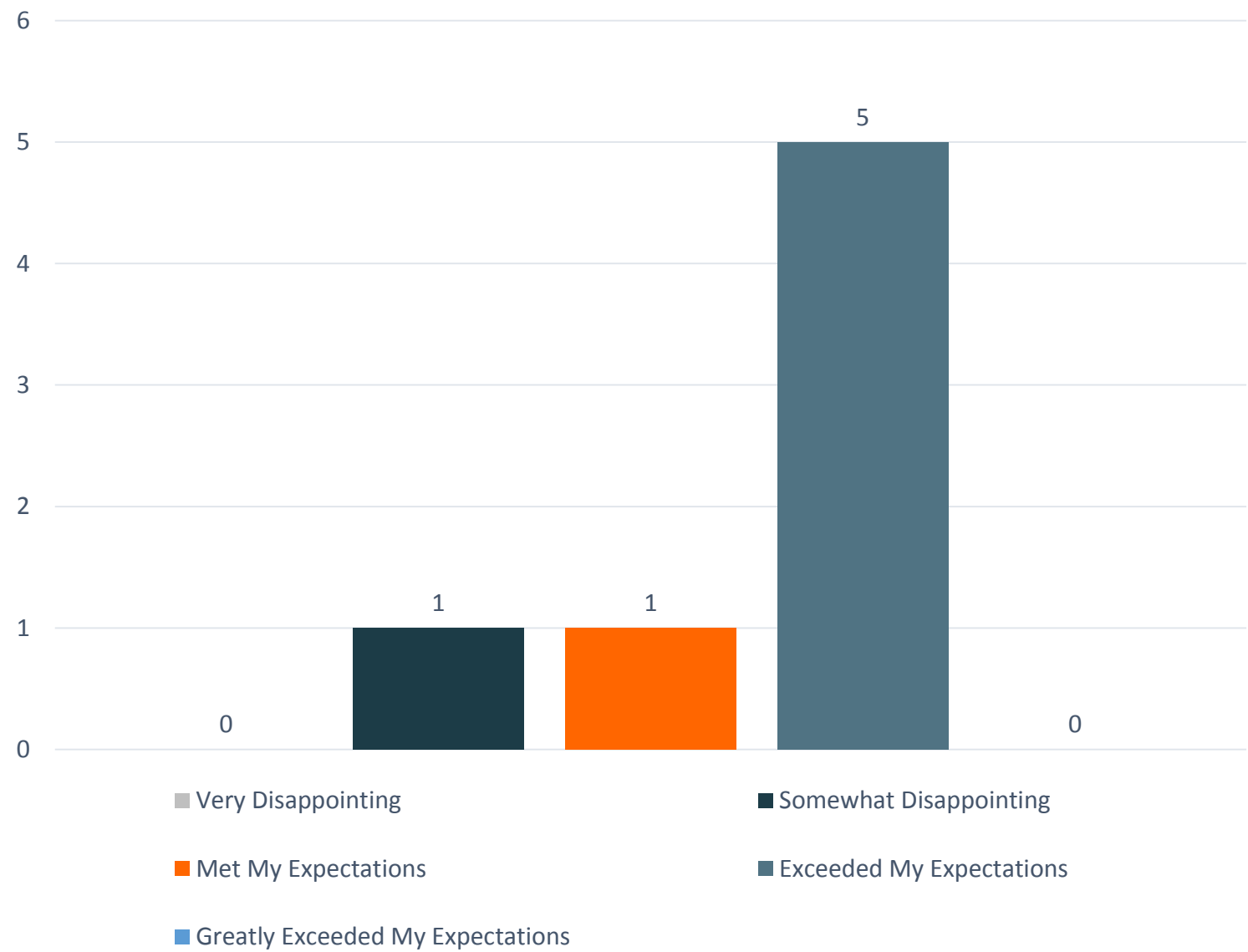
Overall:

Registration received **2** votes for Satisfied, and **5** votes for Very Satisfied

Logging In received **2** votes for Satisfied, and **5** votes for Very Satisfied

Ease of Use received **2** votes for Satisfied, and **5** votes for Very Satisfied

### Q3. How would you rate this webinar?



Overall:

1 vote for Somewhat Disappointing  
1 vote for Met My Expectations  
5 votes for Exceeded My Expectations

## Q4. What did you like best or find most useful about this webinar?

“Provided good background information for those not familiar with the topic.”

“I found the stats around the environment and the catalyst results on the future of the world and insurance industry very interesting.”

“It gave me better insight into how Climate change can impact other lines of insurance. Most of the material out there only explains this for P&C coverage which is easily understandable.”

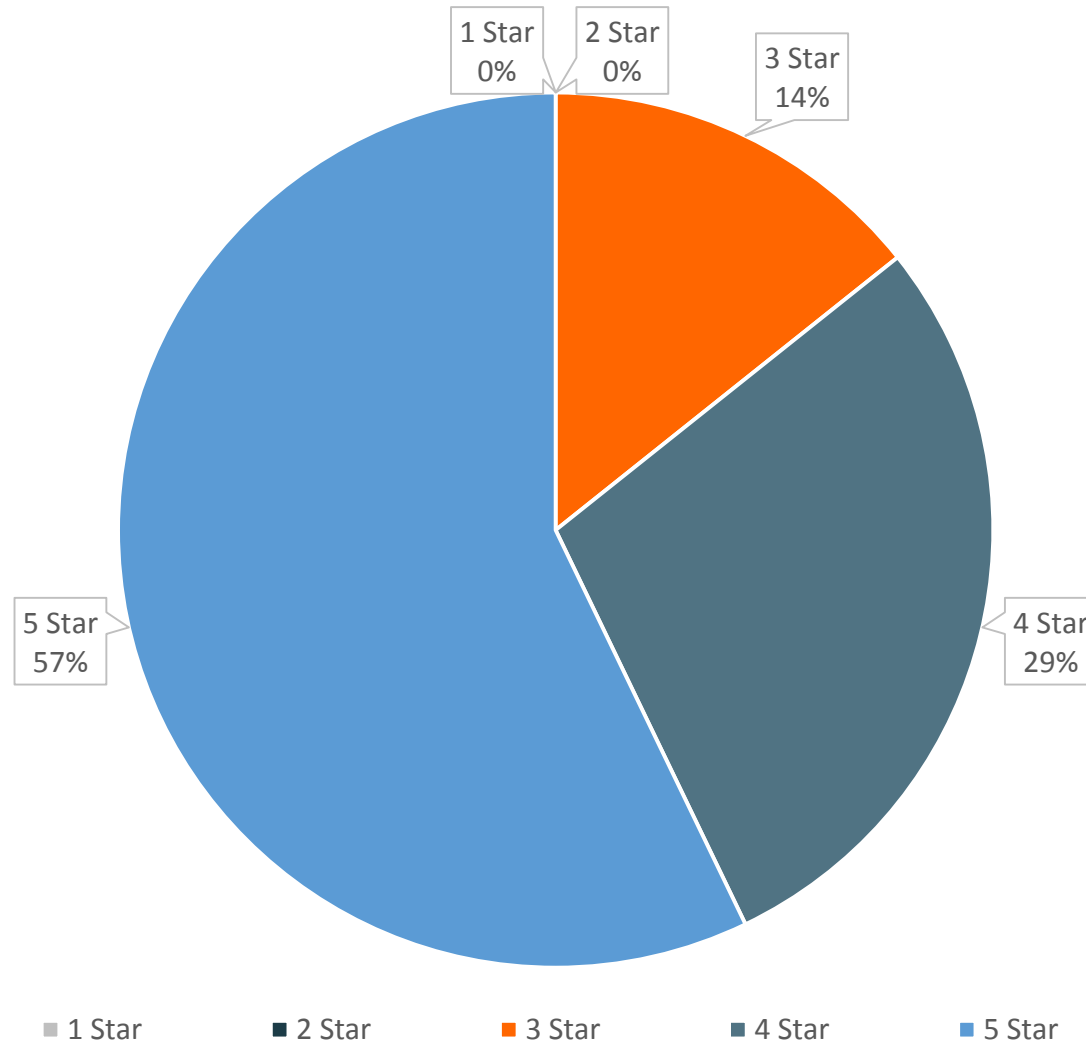
“Hard to say.”

“This is a new topic that we have not heard much about in the L&H space”

“Very interesting, seeing the impact of climate change on our lives, health and financial products, and associated rising costs.”

Having 3 different "voices" rather than one speaker for the entire hour.

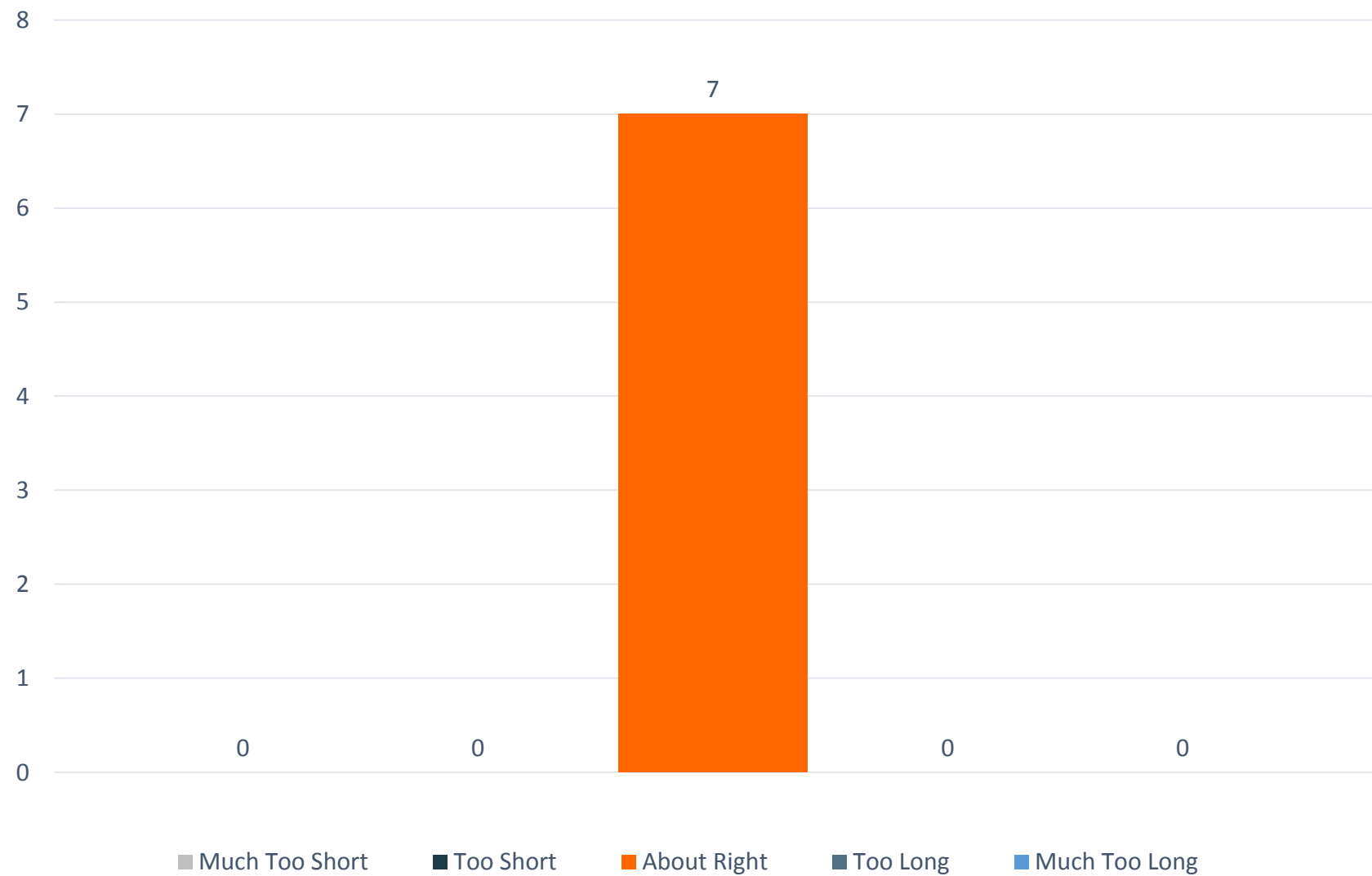
## Q5. How would you rate the organization and delivery of this webinar?



Overall:

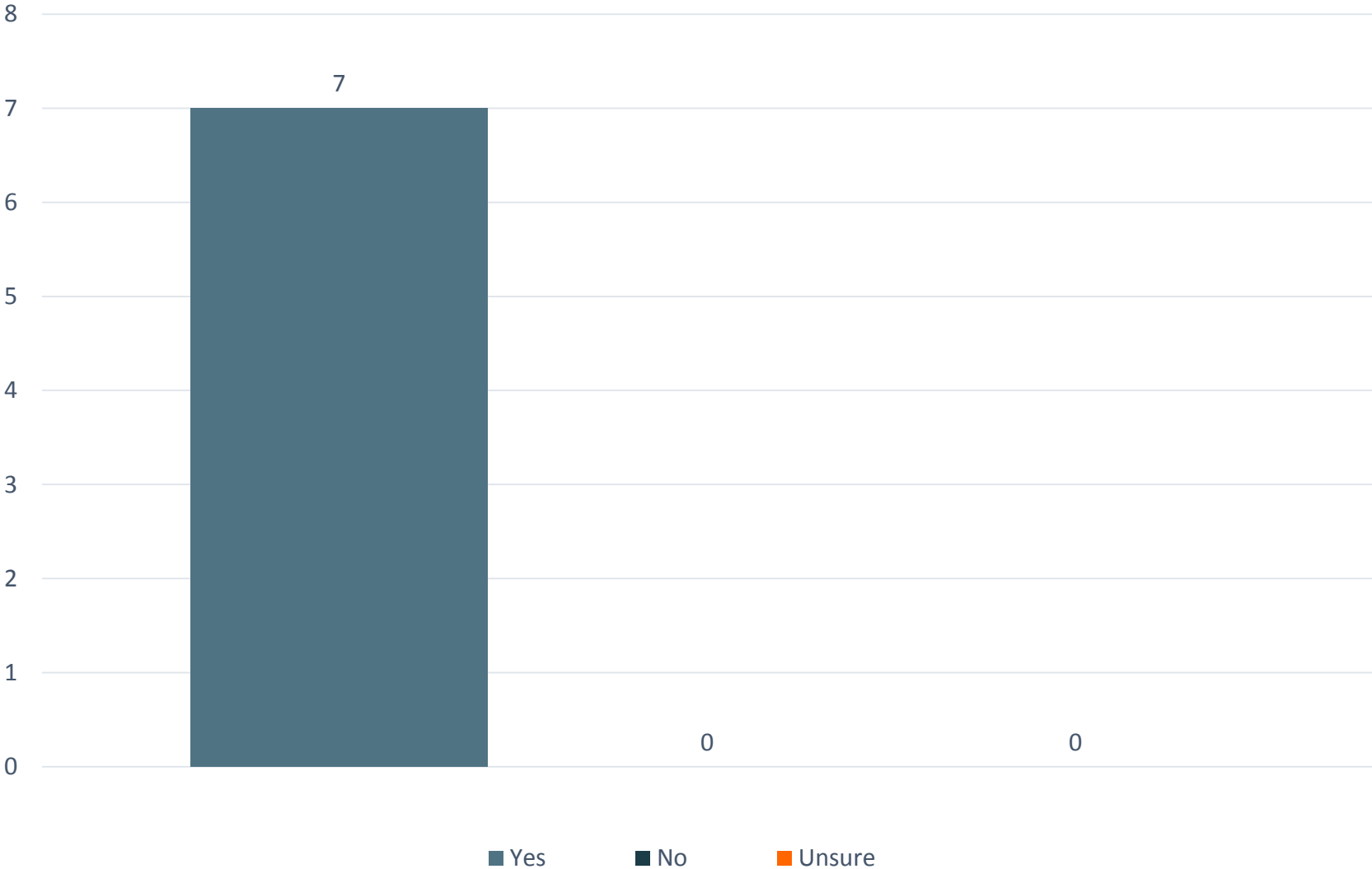
1 vote for 3 Stars  
2 votes for 4 Stars  
4 votes for 5 Stars

# Q6. How would you rate the one hour length of this webinar?



Overall:  
**7** votes for *About Right*

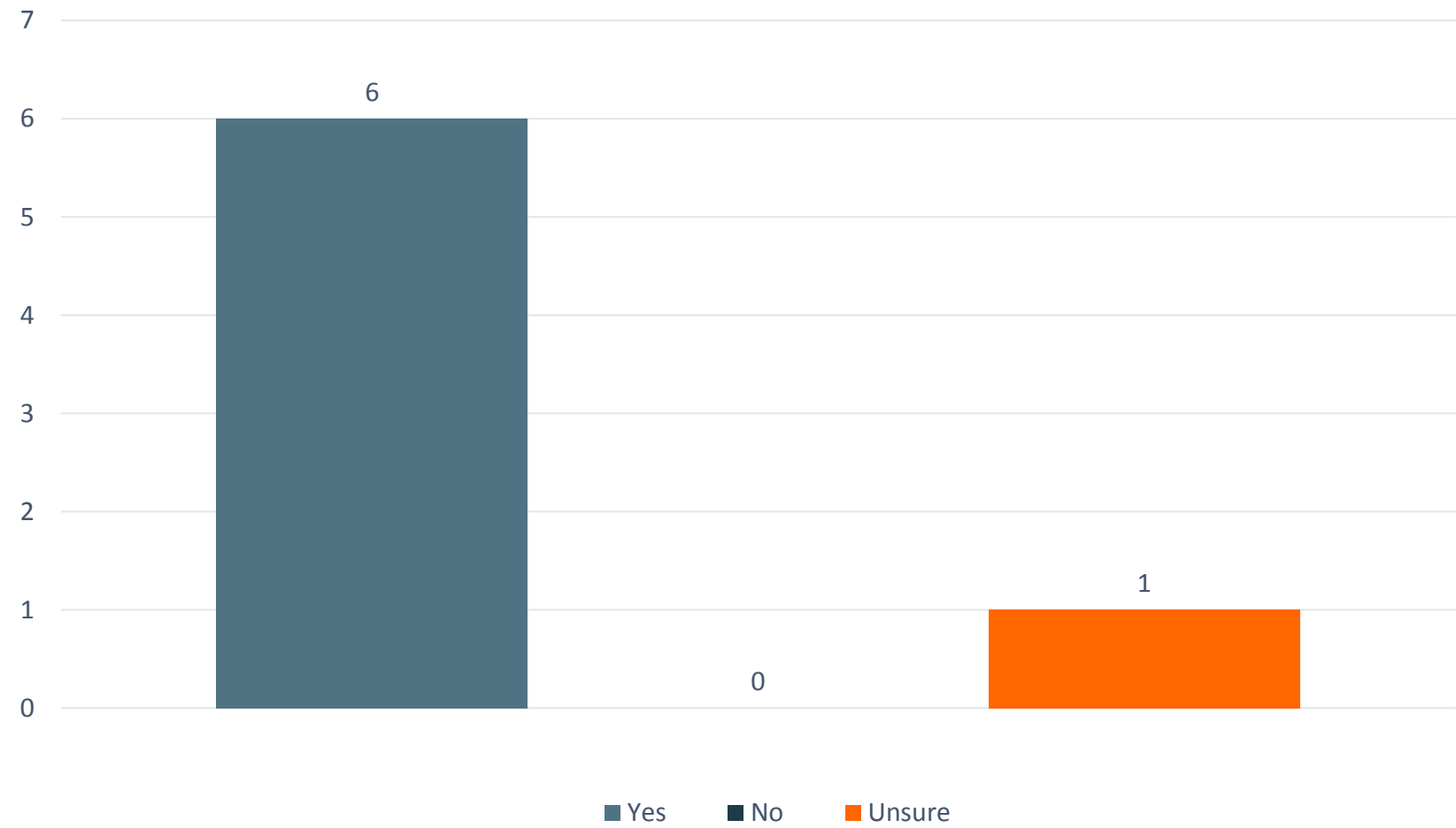
# Q7. Would you be interested in attending another CAFII webinar?



Overall:  
**7** votes for Yes



# Q8. Would you be interested in attending another CAFII webinar on a different aspect of the potential impact of climate change upon the life and health insurance industry?



Overall:  
  
6 votes for Yes  
1 vote for Unsure

## Q9. What topics would you like to see presented in future CAFII webinars?

“The current Pandemic environment and its affect on the future global market and insurance industry.”

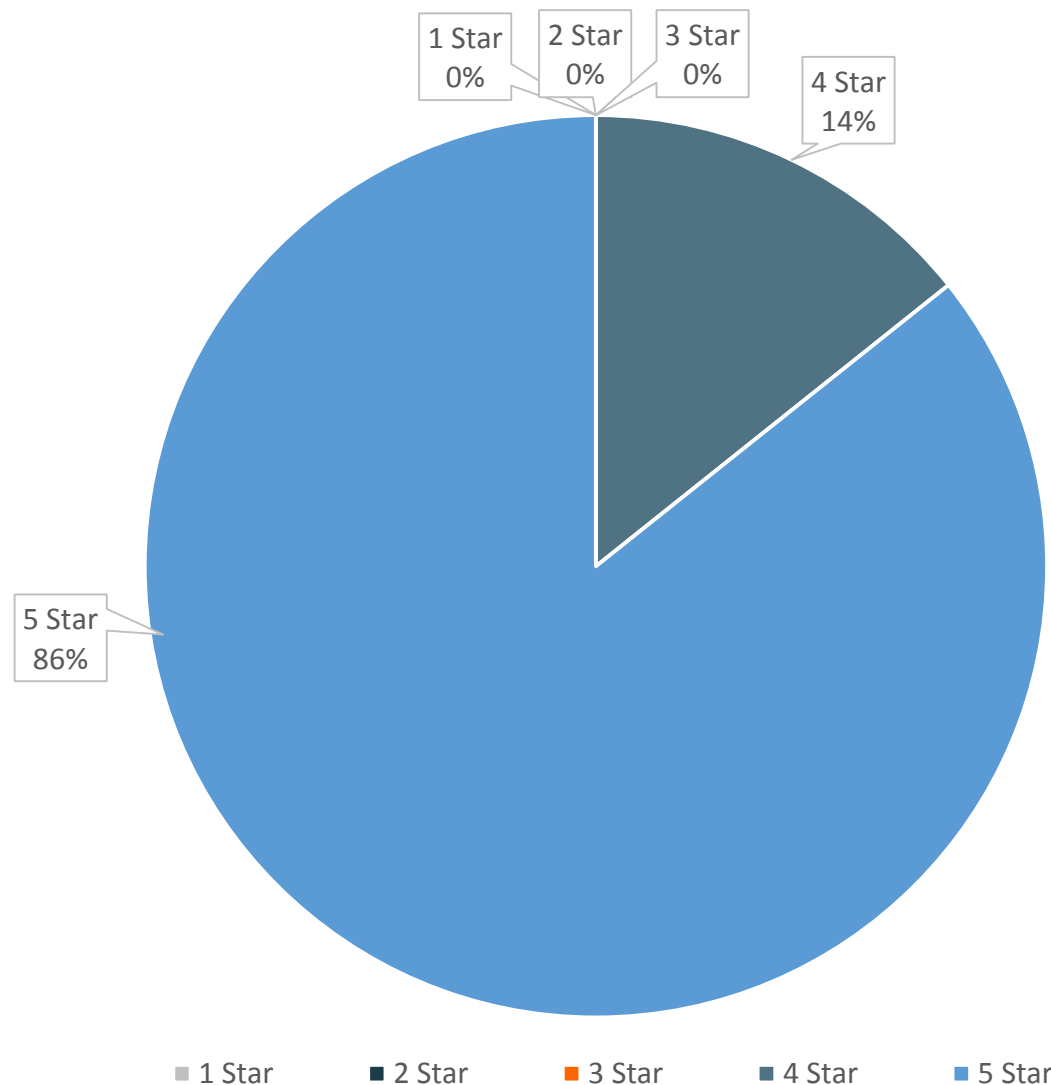
“Impact of changing work models within the industry. Impact of increased automation on how we work - e.g. impact on underwriting on using predictive analytics, Point of sale decisions, etc.”

“Regulatory landscape, market conduct, trends in the overall industry (whether group, individual), different channels (individual, alternate), etc.”

“Technological advances (e.g. blockchain) and their potential impact on the industry.”

“‘Other’ regulatory issues/topics.”

# Q10. How likely are you to recommend CAFII webinars to a colleague?



Overall:

1 vote for 4 Stars  
6 votes for 5 Stars

## Q11. Do you have any suggestions for improvement or additional comments regarding this CAFII webinar?

“Too broad. Interesting to start, but then lost my interest overall.”

“Thank you for having this as a discussion. It was better and more interesting than I first anticipated.”

“Not at this time.”