

Agenda Item 2(e)
March 24/20 EOC Teleconference Meeting

From: Pamela Wygodansky (FCAC/ACFC) <Pamela.Wygodansky@fcac-acfc.gc.ca>
Sent: March-12-20 9:11 AM
To: Brendan Wycks <brendan.wycks@cafii.com>
Cc: JoAnne Buteau (FCAC/ACFC) <JoAnne.Buteau@fcac-acfc.gc.ca>; Keith Martin <Keith.Martin@cafii.com>; Felicia Tavares <Felicia@cafii.com>; Natalie Hill <Natalie.Hill@cafii.com>
Subject: RE: Postponement and Rescheduling of 2020 CAFII Annual Members' Luncheon Due To Escalating Covid-19 Coronavirus Situation

Good Morning Brendan,

Thank you for letting us know so promptly. The Agency also takes the health and welfare of its staff very seriously and we can most certainly appreciate the need to take precautionary measures.

With November being Financial Literacy Month, you are correct in surmising that it is a very active month for FCAC. Therefore I do suggest avoiding November when you send a proposed list of dates for the luncheon.

We look forward to hearing from you again in the near future.

Best regards,
Pam

From: Brendan Wycks <brendan.wycks@cafii.com>
Sent: Wednesday, March 11, 2020 2:23 PM
To: FCAC.Events-Événements.ACFC <FCAC.Events.Evenements.ACFC@fcac-acfc.gc.ca>; JoAnne Buteau (FCAC/ACFC) <JoAnne.Buteau@fcac-acfc.gc.ca>; Pamela Wygodansky (FCAC/ACFC) <Pamela.Wygodansky@fcac-acfc.gc.ca>
Cc: Keith Martin <Keith.Martin@cafii.com>; Felicia Tavares <Felicia@cafii.com>; Natalie Hill <Natalie.Hill@cafii.com>; Judith Robertson (FCAC/ACFC) <Judith.Robertson@fcac-acfc.gc.ca>; Teresa Frick (FCAC/ACFC) <Teresa.Frick@fcac-acfc.gc.ca>; Sara Desjardins (FCAC/ACFC) <Sara.Desjardins@fcac-acfc.gc.ca>
Subject: Postponement and Rescheduling of 2020 CAFII Annual Members' Luncheon Due To Escalating Covid-19 Coronavirus Situation

Hi again, Pam and JoAnne.

What a difference 24 hours can make!

Given escalating considerations related to the Covid-19 coronavirus, CAFII has now decided to postpone our 2020 Annual Members' Luncheon and not hold it on Thursday, March 26/20.

We've taken that decision mainly because three of our CAFII Member organizations have just implemented company-wide HR policies which prohibit attendance at gatherings with large numbers of people (often 8 or 10 people is the threshold), through to April 30/20 (with the possibility of extension beyond that date). And other Members of our Association are sure to follow suit in the coming days. (You may find the information I've pasted in below, beneath my signature block, to be of interest.)

Instead, we would like to reschedule the date of our 2020 Annual Members' Luncheon to this Fall and seek to confirm a new date on which Commissioner Robertson can be our guest speaker – in September, October, or perhaps the first half of November.

We will very shortly reach out to you with a list of Fall dates that would work for our Association for a rescheduled 2020 CAFII Annual Members' Luncheon in Toronto and work with you to identify one that will also work well for Commissioner Robertson.

CAFII Member representatives were eagerly looking forward to the Commissioner's presentation/remarks on March 26, so we definitely want to rebook her for the Fall as we view her guest speaker presentation to our Association as very much a win-win opportunity.

Are there any times in the Fall to avoid in our proposed list of rescheduling dates? Perhaps avoid November altogether, given that it is Financial Literacy Month?

Brendan Wycks, BA, MBA, CAE

Co-Executive Director

Canadian Association of Financial Institutions in Insurance

Brendan.wycks@cafii.com

On Mar 10, 2020, at 3:42 PM, FCAC.Events-Événements.ACFC <FCAC.Events.Evenements.ACFC@fcac-acfc.gc.ca> wrote:

Good afternoon Brendan,

I am certain you have been closely monitoring the developments with respect to COVID-19 and as such I wanted to touch base with you about the Members' Luncheon on March 26th. Is CAFII planning to go ahead as planned or will there be changes to the scheduling of this event?

Kind regards,
Pam

Pamela Wygodansky

Outreach Coordinator, Marketing and Communications

Financial Consumer Agency of Canada / Government of Canada

pamela.wygodansky@fcac-acfc.gc.ca / Tel : 613-298-9839 / TTY : 613-947-7771

From: Keith Martin <Keith.Martin@cafii.com>

Sent: March-11-20 11:06 AM

To: Nicole Benson <nicole.benson@valeyo.com>; Chris Lobbezoo <chris.lobbezoo@rbc.com>; Paul Cosgrove <paul.cosgrove@assurant.com>; Andre Langlois <andre.langlois@dsf.ca>; Louie Georgakis <louie_Georgakis@canadalife.com>; Janice Farrell-Jones <janice.farrelljones@td.com>; Zack Fuerstenberg <zack.fuerstenberg@scotiabank.com>; Peter McCarthy <peter.mccarthy@bmo.com>; Sandra Rondzik <sandra.rondzik@cibc.com>; Peter Thompson <Peter.Thompson@bnc.ca>; Wallace Thompson <wallace_thompson@manulife.com>; Kelly Tryon <kelly.tryon@cumis.com>; Sophie Oulette <sophie.ouellet@sunlife.com>

Subject: Urgent Message to CAFII Board of Directors re: Annual Members Luncheon and COVID-19

Dear CAFII Board of Directors (copy EOC Members and Board Surrogates):

Regrettably, very recent COVID-19 novel coronavirus developments have brought Brendan and me to a position where, out of prudence and in CAFII's best interests, we must recommend to the Board of Directors a postponement of our 2020 CAFII Annual Members' Luncheon on Thursday, March 26/20, with FCAC Commissioner Judith Robertson as guest speaker, and a rescheduling for the Fall of this year.

We now have two Members (CIBC Insurance and Sun Life Financial) which have indicated that due to recently implemented, company-wide HR policies, in force until the end of April 2020, they are not permitted to have anyone attend the CAFII Annual Members' Luncheon on March 26.

A third member (TD Insurance) has indicated that its representation at the March 26/20 CAFII Luncheon event will likely be limited to a very small number of individuals or perhaps prohibited altogether.

It is our expectation that this will become an issue for additional CAFII Members over the next several days or weeks.

Furthermore, the office of the FCAC Commissioner Judith Robertson reached out to CAFII yesterday to inquire as to whether the COVID-19 situation has caused any changes in our plans, which suggests that our speaker herself has concerns about attending our CAFII Annual Members' Luncheon on Thursday, March 26.

On a separate but similarly imminent and important scheduling matter, Brendan and I will monitor the situation carefully and communicate with the Board (and EOC) next week as to whether we recommend a postponement of or change in approach with respect to the upcoming CAFII Board in-person meeting on 7 April, 2020, being hosted by Desjardins Financial Security in Levis, Quebec at which we have a liaison meeting planned with AMF executives. However, unlike the Annual Members' Luncheon, that Board meeting itself could still proceed as a teleconference-only meeting. If you have any views on postponing the in-person 7 April, 2020 Board meeting, including the meeting with the AMF, to the Fall of 2020, please let us know.

Meanwhile, please let us by end of today, whether you agree or disagree with our recommendation to postpone the 26 March, 2020 CAFII Annual Members Luncheon and reschedule it to the Fall, so that we can make the necessary arrangements without further delay.

AGREE _____

DISAGREE _____

Keith Martin

Co-Executive Director / Co-Directeur général

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L'association canadienne des institutions financières en assurance

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