

**Agenda Item 2(e)**  
**October 15/20 Board Teleconference Meeting**

**CAFII Insurance Regulator and Policy-Maker Meetings From May 22, 2020 To June 16, 2020**

<b><u>Date</u></b>	<b><u>Event/Occasion</u></b>	<b><u>Who</u></b>
25 May 2020	CAFII half-hour teleconference meeting (K. Martin, B. Wycks, M. Boyle, K. Kasperski) with Financial Services Regulatory Authority of Ontario (FSRA) Market Conduct Division staff executives re "Consumer Issues and Complaints Arising With CAFII Members Due To The COVID-19 Pandemic"	<b><u>From FSRA</u></b> - Huston Loke, Executive Vice-President, Market Conduct, FSRA, who is also Vice-Chair of CCIR and Chair of the CCIR/CISRO Covid-19 Group - Anthonet Maramieri; - Joel Gorlick; - Swati Agarwal
9 June 2020	CAFII webinar, with Deloitte Canada panel of presenters, on "The Looming Impact of Climate Change Upon the Life and Health Insurance Industry"	<b><u>Insurance Regulator and Policy-Maker Attendees From Across Canada</u></b> - Sherri Wilson, Superintendent of Insurance, Alberta - David Sorensen, Deputy Superintendent of Insurance, Alberta - Laurie Balfour, Alberta Treasury Board and Finance (ATBF); and Chair, CCIR Co-operative Supervision Oversight Committee - Koshin Mohomoud, ATBF - Julius Abekah, ATBF - Kari Toovey, BC Min. of Finance - Sally Reid, BC Finance - Rachel Franklin, BC Finance - Harry James, BC Financial Services Authority (BCFSA) - Franziska Viegemann, BCFSA - Steve Leung, BCFSA - Gerard West, BCFSA - Jennifer Calder, Deputy Superintendent of Insurance, Nova Scotia - Bradley Rowett, Yukon Deputy Superintendent of Insurance - Christine Caldarelli, FSRA - Serina Yau, FSRA - Allan Amos, FSRA - Michael Weisman, Ontario Ministry of Finance - Martine Belanger, FCAC

		-Darrell Leadbetter, OSFI -Glen O'Farrell, OLHI -Tony Toy, CCIR Policy Manager -Munir Chagpar, CCIR Policy Manager -Adrienne Warner, CISRO Policy Manager
16 June 2020	One hour teleconference meeting of the Financial Services Regulatory Authority of Ontario (FSRA)'s Life and Health Insurance Sectoral Advisory Committee (SAC), on which CAFII is represented by Keith Martin, Co-Executive Director; and EOC Member Moira Gill, TD Insurance, is also a member	<b><u>From FSRA</u></b> -Mark White, CEO -Bryan Davies, Board Chair -Huston Loke, EVP, Market Conduct

**CAFII Insurance Regulator and Policy-Maker Meetings/Interactions From June 17, 2020 To July 14, 2020**

<b><u>Date</u></b>	<b><u>Event/Occasion</u></b>	<b><u>Who</u></b>
3 July 2020	CAFII invites selected insurance regulator and policy-makers from across Canada to be panelists in a series of three CAFII Summer 2020 webinars on:  <b><i>COVID-19's Impact on Insurance Policy and Regulation: Now and Post-Pandemic</i></b>	<b><u>July 28/20 Webinar</u></b> -Frank Chong, BCFSA (accepted) -Huston Loke, FSRA (accepted) -Frederic Perodeau, AMF (on vacation; AMF participant will be Nathalie Sirois) <b><u>August 25/20 Webinar</u></b> -Angela Mazerolle, FCNB (accepted) -Jennifer Calder, Nova Scotia -Renee Dyer, Newfoundland -Robert Bradley, PEI <b><u>September 29/20 Webinar</u></b> -Sherri Wilson, Alberta (accepted) -Jan Seibel, Saskatchewan (accepted) -Scott Moore, Manitoba (accepted)
7 July 2020	CAFII submits "creative solutions" letter to AMF on how the industry can meet the AMF's expectations re the Regulation respecting Alternative Distribution Methods (RADM)'s applicability to credit card-embedded insurance benefits	-Mario Beaudoin, Director, Alternative Insurance Distribution Policy; C.c.'d to : -Frédéric Pérodeau, Superintendent, Client Services and Distribution Oversight -Patrick Déry, Superintendent, Solvency -Nathalie Sirois, Senior Director, Supervision of Insurers and Control of Right to Practise

		-Louise Gauthier, Senior Director, Distribution Policies
9 July 2020	CAFII receives AMF's acknowledgement response to 7 July, 2020 submission, indicating <i>"We acknowledge receipt of your correspondence and will get back to you with comments following the analysis of the issues raised."</i>	-Charlene Boucher, Distribution Management Analyst
10 July 2020	Short details-confirming and clarification teleconference re participation of Huston Loke, FSRA in July 28/20 CAFII webinar	<b><u>From FSRA</u></b> -Diba Kohandani, Engagement & Events Co-ordinator

**CAFII Insurance Regulator and Policy-Maker Meetings/Interactions From July 15/20 To August 18/20**

<b><u>Date</u></b>	<b><u>Event/Occasion</u></b>	<b><u>Who</u></b>
July 22, 2020 through August 13, 2020	CAFII invites selected insurance regulator and policy-makers from across Canada to be panelists in a series of CAFII Summer 2020 webinars on <b><i>COVID-19's Impact on Insurance Policy and Regulation: Now and Post-Pandemic</i></b>	<b><u>August 25/20 Webinar</u></b> -Angela Mazerolle, FCNB (on vacation on August 25/20, so delegated to Catherine Haines, Deputy Director, Licensing) -Jennifer Calder, Nova Scotia (declined; on vacation) -Renee Dyer, Newfoundland (no response despite follow-ups) -Robert Bradley, PEI (declined; on vacation) -Janet Sinclair, Insurance Council of BC (Council meeting on August 25/20, so delegated to Brett Thibault, Director, Governance and Stakeholder Engagement) -Joanne Abram, Alberta Insurance Council (on vacation on August 25/20 so delegated to Brent Rathgeber, Director, Policy and Government Relations) -Barbara Palace Churchill, Insurance Council of Manitoba (no response, despite follow-ups, until August 18/20, at which point the panel was already set) <b><u>September 29/20 Webinar</u></b> -Sherri Wilson, Alberta (accepted) -Jan Seibel, Saskatchewan (accepted) -Scott Moore, Manitoba (accepted)

July 28, 2020	CAFII stages very well-received first of three Summer 2020 webinars on <i>COVID-19's Impact on Insurance Policy and Regulation: Now and Post-Pandemic (including a brief dry run/practice session with the panelists several days prior to July 28/20)</i>	<b><u>July 28/20 Webinar</u></b> -Frank Chong, BCFS -Huston Loke, FSRA -Nathalie Sirois, AMF
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**CAFII Insurance Regulator and Policy-Maker Meetings From August 19/20 To September 15/20**

<b><u>Date</u></b>	<b><u>Event/Occasion</u></b>	<b><u>Who</u></b>
August 19 to 31, 2020	CAFII arranges September 21/20 dry run/practice session on Zoom for three provincial Superintendent of Insurance officials who have accepted invitation to be a panelist at September 29/20 CAFII webinar	<b><u>September 29/20 Webinar</u></b> -Sherri Wilson, Alberta -Jan Seibel, Saskatchewan -Scott Moore, Manitoba
August 25, 2020	CAFII stages very well-received second of three Summer 2020 webinars on <i>COVID-19's Impact on Insurance Policy and Regulation: Now and Post-Pandemic, With A Focus On Licensing Considerations (including a brief dry run/practice session with the panelists several days prior to July 28/20)</i> .	<b><u>August 25/20 Webinar</u></b> -Catherine Haines, Financial and Consumer Services Commission of New Brunswick -Brent Rathgeber, Alberta Insurance Council -Brett Thibault, Insurance Council of BC <i>Approximately 20 insurance regulators and policy-makers from across Canada joined this webinar as audience members.</i>
September 14, 2020	CAFII holds Get Acquainted and Dialogue Virtual Meeting with recently appointed FCAC Deputy Commissioner, Supervision and Enforcement Frank Lofranco and three other FCAC staff executive colleagues (over FCAC's preferred Microsoft Teams platform). Approximately 30 CAFII member representatives attended this virtual meeting.	-Frank Lofranco, Deputy Commissioner, Supervision and Enforcement, FCAC -Brad Schnarr, Manager, Supervision and Enforcement, FCAC -Stephen Wild, Senior Research & Policy Officer, FCAC -Thierry Plante, Senior Consumer Education Officer, FCAC (focused on financial literacy)