

Agenda Item 2(e)
July 23/19 EOC Teleconference Meeting

How are artificial intelligence-led innovation, blockchain, customer self-service, enterprise content development, and other technology trends reshaping the travel health insurance industry?

Join us for the first **THiA Innovation Summit**, a one-day event that **brings together technology and travel health insurance Movers, Shakers, and Doers** to share their experiences, predictions and their aspirations for the next wave of technological advancement in our industry.

Register today to reserve your early bird price! Price increases after July 5th.

Early bird, members – \$175; Summit + AGM – \$250

Early bird, non-members – \$225

[REGISTER NOW](#)

Regular, members – \$225; Summit + AGM – \$300

Regular, non-members – \$275

Last Minute (members, non-members) – \$300; Summit + AGM – \$375

On-site (members, non-members) – \$400; Summit + AGM – \$475

Early bird ends July 5th

Regular ends August 9th

Last Minute ends Aug 30th

Date:

September 9th, 2019

9AM – 7PM

Location:

2nd Floor Events

461 King Street West

Toronto, ON

Canada M5V 1K4

** 2nd Floor is located in a heritage building and therefore is not wheelchair accessible. There are no wheelchair washrooms on site.

9:00 – 9:30: Breakfast & Opening Remarks (by Brad Dance, THiA President)

9:30 – 10:45: Keynote Speaker

10:45 – 11:05: Morning break

11:05 – 12:05: Panel Discussion – Consumer-Facing Technology Issues.
Moderated by Elliott Draga.

12:05 – 1:05: Lunch

1:05 – 1:50: Andrew Lo – Current trends in technology applicable to travel
insurance

1:50 – 2:40: Industry Insights – Food for thought. Data-driven presentations from
3 experts

2:40 – 3:00: Afternoon break

3:00 – 4:00: Product Pitches – 4 technology product pitches

4:00 – 5:00: Panel Discussion – Industry Facing Technology Issues

5:00 – 7:00: Networking Cocktail Reception

2019 THiA AGM & Golf Tournament

September 10, 2019, 8:00 AM - 6:00 PM

THIA's Annual General Meeting will be held on Tuesday, September 10th, 2019 at the **Richmond Hill Golf Club** at 8903 Bathurst Street in Richmond Hill (just north of Hwy 7 and 407), Ontario.

This year's event will consist of a half-day business agenda and lunch, followed by an optional golf tournament.

As always, the AGM will address emerging issues in our industry and THIA's committees will expand on the updates provided at the Santa Monica conference in the spring.

The AGM will also include an election for the position of treasurer, currently occupied by Kimberly Winkworth, and the position of secretary, currently held by Mindy Tarantelli. If you are interested in seeking election to either position, nominations will be held from the floor. Please be sure to have a seconder available if you choose to run.

Registration is \$90.00. Golf is an additional \$125.00.

Members who are attending both the Innovation Summit on September 9th and the AGM on September 10th are eligible for combination pricing.

If you are golfing, we will coordinate foursomes with you separately.

AGENDA

8:00 AM – 9 AM -- Coffee & Registration

9:00 AM – 9:10 AM -- President's Welcome

9:10 AM – 9:20 AM -- Treasurer's Report

9:20 AM – 10:00 AM --Committee Updates

- 20/20 Task Force
- Communications Committee
- Claims Committee
- Regulatory Affairs Committee

10:00 AM – 10:50 AM -- Guest Speaker (TBC)

10:50 AM – 11:00 AM -- Nominations & Voting: President and Vice-President

11:00 AM – 11:15 AM -- Coffee Break

11:15 AM – 11:20 AM -- Election Results

11:20 AM – 11:55 AM -- Committee Updates

- Visitors to Canada Committee
- Conference Committee
- Technology Committee
- Education Committee

11:55 AM – 12:00 PM -- Closing Remarks

The business portion of the day will conclude at noon, followed by the lunch, then optional golf or networking.

Please note, there are no refunds available after August 31st, 2019.