

**Agenda Item 2(f)**  
**April 30/19 EOC Teleconference Meeting**

FCNB is holding a one-day consumer protection conference in Fredericton on Tuesday, June 11, 2019 -- which will present a timely opportunity for CAFII to arrange to a side-bar liaison meeting with Angela Mazerolle, Superintendent of Insurance, and/or David Weir, Deputy Director of Insurance on a variety of New Brunswick insurance regulatory developments including the province's plan to introduce a Restricted Insurance Agent (RIA) licensing regime.

**From:** Wilson, Sara (FCNB) <[sara.wilson@fcbn.ca](mailto:sara.wilson@fcbn.ca)>

**Sent:** March-12-19 9:27 AM

**Subject:** Save the Date! / Notez la date !

## Save the date! 11 June 2019

The Financial and Consumer Services Commission invites you to our

### 2019 Consumer Protection Conference

Setting High Standards for Consumer and Investor Protection

Wu Conference Centre  
6 Duffie Drive,  
Fredericton, NB

Visit [FCNB.ca/conference](http://FCNB.ca/conference)  
for more information.

 FINANCIAL AND  
CONSUMER SERVICES  
COMMISSION

This event is for registrants, licensees and members of professional associations



Kristin  
Matthews,  
BBB Atlantic



Kelley Keehn,  
author and  
consumer  
advocate



Norm Bossé,  
Child, Youth and  
Senior Advocate

The Financial and Consumer Services Commission invites our registrants, licensees and members of professional associations to our consumer protection conference on Tuesday, 11 June 2019.

During this full day event, hear from speakers on:

- The community's role in preventing, recognizing and reporting senior financial abuse
- Latest trends and how to protect your customers against cybersecurity and fintech risks
- Building customer trust

- **Compliance and enforcement of New Brunswick's insurance, securities and consumer protection laws**
- And more!

Who should attend? Those working or providing professional services to those working in the following industries:

- Real estate
- Mortgage brokers
- Securities
- Credit unions
- Pensions
- **Insurance**
- Pre-arranged funeral services

Cost: Free (breakfast and lunch provided)

Featuring: Keynote speaker Kelley Keehn, media personality, author and consumer advocate with the Financial Planning Standards Council; Kristin Matthews, marketing and communications specialist with Atlantic Canada's Better Business Bureau; and Norm Bossé, child, youth and senior advocate

Limited registration opens in the spring.

Check [FCNB.ca/conference](https://fcnb.ca/conference) for more information coming soon.