

## CAFII Regulator Visits and Communications Recap

March 19 to April 17, 2025

### CAFII Insurance Regulator and Policy-Maker Meetings/Interactions

Date:	March 17, 2025	Event/Occasion/Issue:	In-Person Meeting
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Keith Martin and Robyn Jennings are joined in Ottawa by the following CAFII volunteers at a meeting with the Commissioner of the FCAC and her team:

- Karyn Kasperski, RBC – EOC Chair
- John Burns, Securian Canada –EOC Vice-Chair
- Rob Dobbins, Assurant Canada
- Andrea Stuska, TD Canada
- Michelle Costello, CUMIS/Co-Operators

In attendance from the FCAC were:

- Shereen Miller – Commissioner of the FCAC
- Frank LoFranco – Deputy Commissioner of the FCAC
- Anne Gorman – Chief of Staff at the FCAC
- Eric Dagenais – Title not clear; formerly Senior Executive at Innovation, Science, and Economic Development Canada (ISED)
- David Weir - Policy Subject Matter Expert Stephanie Duhaime - Director, Program and Policy Innovation

Date:	March 1, 2025	Event/Occasion/Issue:	In-Person Meeting
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Keith Martin and Robyn Jennings are joined in Ottawa by the following CAFII volunteers at a meeting with managers from the federal Department of Finance:

- Karyn Kasperski, RBC – EOC Chair
- John Burns, Securian Canada –EOC Vice-Chair
- Rob Dobbins, Assurant Canada
- Andrea Stuska, TD Canada
- Michelle Costello, CUMIS/Co-Operators

In attendance from the federal Department of Finance were:

- Mark Radley – Director, Consumer Affairs(in-person)
- Judith Hamel – Director General, Finance Services Division, Finance Sector Policy Branch
- Anne Loosen – Senior Project Leader and Economist (in-person)
- Michael Chan – Senior Advisor Nathalie Chevassu – Economist

Date:	April 7, 2025	Event/Occasion/Issue:	Virtual Meeting
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CAFII makes a submission to Angela Mazerolle, Vice-President, Regulatory Operations; and Superintendent of Insurance and Pensions, Financial and Consumer Services Commission of New Brunswick (FCNB) on Rule INS-001

Date:	April 7, 2025	Event/Occasion/Issue:	Virtual Meeting
Keith Martin holds a virtual meeting with Rob O'Brien, Director Regulatory Initiatives, on ensuring that third party TPAs handling life & health insurance claims were following fair treatment of customers principles.			
Date:	April 8, 2025	Event/Occasion/Issue:	In-Person Meeting
<p>CAFII hosts a reception at TD Insurance offices with Tolga Yalkin, CEO of the BCFSa as the guest speaker. Fern Karsh, Senior Policy &amp; Technical Lead at FSRA is in attendance. On April 16, 2025 Keith Martin writes the following message to Mr. Yalkin:</p> <p><i>Hello Tolga,</i></p> <p><i>I want to send you a quick note of thanks for your excellent presentation to CAFII on April 8, 2025. Numerous people spoke to me about how impressed they were by your thoughtful comments. I really appreciated how well-constructed and relevant your comments were, and I think it speaks volumes about the impact you will make as CEO of the BCFSa.</i></p> <p><i>I look forward to remaining in touch and please do not hesitate to reach out to me if I can be of assistance to you in any way.</i></p> <p><i>Personal regards,</i></p> <p><i>--Keith</i></p>			
Date:	April 11, 2025	Event/Occasion/Issue:	Virtual Meeting
Keith Martin holds a virtual meeting with Erica Hiemstra, Head, Insurance Conduct to prepare for the April 17, 2025 virtual meeting of the FSRA Life & Health Insurance Sectoral Advisory Committee with FSRA management.			
Date:	April 17, 2025	Event/Occasion/Issue:	In-Person Meeting
Keith Martin participates in a virtual meeting of the FSRA Sectoral Advisory Committee on Life & Health Insurance, with FSRA management.			