## CAFII Consultations/Submissions Timetable, 2023

Regulatory Issue	Deliverable	Deadline	Accountable
Financial Consumer Agency of Canada (FCAC)	<ul> <li>CAFII submission on "Proposed Guideline on Appropriate Products and Services For Banks and Authorized Foreign Banks"</li> </ul>	<ul> <li>January 6/22</li> </ul>	<ul> <li>Mkt Conduct &amp; Licensing Committee; Co-EDs to monitor</li> </ul>
	<ul> <li>CAFII meets virtually with FCAC staff executives to present highlights of submission on "Proposed Guideline on Appropriate Products and Services For Banks and Authorized Foreign Banks"</li> </ul>	January 15/22	
	<ul> <li>FCAC virtual meeting with K. Martin and B. Wycks to present its decisions on elements in CAFII's submission on "Proposed Guideline"</li> </ul>	February 17/22	
	<ul> <li>FCAC releases final version of "Guideline on Appropriate Products and Services For Banks and Authorized Foreign Banks"</li> </ul>	February 24/22	
BC Ministry of Finance 10-Year Review of FIA (Public Consultation Paper issued June/15); and Resulting Restricted Insurance Agent (RIA) Licensing Regime	<ul> <li>Ministry releases consultation paper on introducing a Restricted Insurance Agent licensing regime in BC (October 3/22 submission deadline)</li> </ul>	• June 30/22	
	CAFII submission on BC RIA licensing regime consultation paper	October 3/22	
	<ul> <li>Ministry advises that Rule to empower RIA Regime and ensuing Insurance Council implementation work to be developed by Spring 2023</li> </ul>	January 13/23	a Milt Conduct & Liconsing
	• Insurance Council of BC arranges early consultation meeting with CAFII re RIA regime	• May 8/23	<ul> <li>Mkt Conduct &amp; Licensing Committee; Co-EDs to monitor</li> </ul>
	<u>CAFII response submission on Insurance Council of BC Rule(s) developed to create</u>	<ul> <li><u>Q4 2023 and Q1 2024</u></li> </ul>	committee, co-cos to momitor
	framework for and implement Restricted Insurance Agency regime in BC (following Ministry of Finance Summer 2023 release of Council-empowering Regulation)	(expected)	
	<u>CAFII meetings with Insurance Council of BC around Rules for RIA regime</u>	• <u>Q4 2023 thru Q2 2024</u> (expected)	
	CAFII submission on BCFSA's "Draft Insurer Code of Market Conduct"	September 9/22	
	CAFII submission on Two Follow-up Questions from BCFSA on Its Draft Insurer Code	November 11/22	
	<ul> <li>BCFSA releases update promising update report on 'Insurer Code of Market Conduct' in 2023</li> </ul>	December 15/22	
British Columbia Financial Services	BCFSA releases Advisory re its 2023-24 'Regulatory Roadmap'	• April 4/23	Mkt Conduct & Licensing
Authority (BCFSA)	BCFSA holds short virtual meeting with CAFII to advise re how it intends to proceed with     a BC ``Insurer Code of Market Conduct	• <u>May 8/23</u>	Committee; Co-EDs to monitor
	<ul> <li><u>BCFSA to release final version of its principles-based BC Insurer Code of Market Conduct</u> (derived from CCIR/CISRO Guidance: Conduct of Insurance Business and Fair Treatment of Customers)</li> </ul>	• June/July 23	
	BCFSA's BC Insurer Code of Market Conduct comes into force	• <u>April 1/23</u>	
	<ul> <li>CAFII makes submission to AMF on wording modifications needed to Fact Sheet and Notice of Rescission to make them fit credit card-embedded insurance benefits</li> </ul>	<ul> <li>January 17/22</li> </ul>	
	CAFII submission on AMF draft 'Incentive Management Guidance'	February 18/22	
	• AMF announces consultation on Draft 2 of 'Regulation Respecting Complaint Processing'	December 2022	
	CAFII submission on Draft 2 of 'Regulation Respecting Complaint Processing'	February 15/23	
	CAFII and AMF resolve impasse issue re Regulation respecting Alternative Distribution	February/March 2022	
Quebec Bill 141 and Related Regulations (including Regulation Respecting	Methods (RADM)'s applicability to credit card-embedded insurance benefits via an		
	``unwritten understanding`` that Fact Sheet and Notice of Rescission do not have to be		<ul> <li>Mkt Conduct &amp; Licensing</li> </ul>
Alternative Distribution Methods, RADM)	distributed to card holders		Committee; Co-Eds to monitor
	<u>CAFII and AMF hold special purpose virtual meeting on AMF's 'Regulation Respecting</u>	• <u>May 11/23</u>	
	Complaint Processing' (as outgrowth from quarterly one-on-on meetings of CAFII Board Chair and AMF Superintendent, Client Services and Distribution Oversight)		
	<u>CAFII and AMF book special purpose virtual meeting on purpose behind AMF's gathering</u>	• <u>June 8/23</u>	
	of CAFII member company statistics on claims denial rates and ``return of premium`` to		
	customers (as outgrowth from quarterly one-on-on meetings of CAFII Board Chair and AMF Superintendent, Client Services and Distribution Oversight)		

May 12, 2023

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Regulatory Issue	Deliverable	Deadline	Accountable
CCIR/CISRO	<ul> <li>CCIR/CISRO FTC Working Group accepts proposal in CAFII's July 2/20 letter</li> <li>CAFII submission on CCIR/CISRO Draft "Incentives Management Guidance"</li> <li>CAFII submission on CCIR/CISRO proposed "Incentives Management Guidance"</li> <li>CAFII written submission on CCIR's Draft 2023-2026 Strategic Plan (following preliminary feedback provided via Virtual Stakeholder Session on November 4/22)</li> <li>CCIR releases "2021 Annual Statement on Market Conduct Public Report"</li> <li>CCIR launches 'Annual Statement on Market Conduct: Life and Health Form (2023 data)' consultation; CAFII passes on formal written submission, in favour of informal verbal feedback to Laurie Balfour, Chair of CCIR CSOC, during regulator visits tour in May 2023</li> <li>CAFII in-person/hybrid stakeholder meeting with CCIR/CISRO Incentives Management Committee re questions/clarifications around final "Incentives Management</li> </ul>	<ul> <li>August 31/20</li> <li>September 17/21</li> <li>April 4/22</li> <li>November 30/22</li> <li>December 15/22</li> <li>January 12/23</li> <li>February 28/23</li> </ul>	<ul> <li>Mkt Conduct &amp; Licensing Ctte; Co-Eds to monitor</li> </ul>
	<ul> <li>Guidance" published in November 2022</li> <li>CAFII makes submission (in both official languages) on CISRO's embargoed Consultation Draft of 2023-2026 Strategic Plan</li> </ul>	• April 21/23	
FCNB Insurance Act Rewrite and Introduction of RIA Regime	<ul> <li>FCNB Releases "Proposed Rule INS-001: Insurance Intermediaries Licensing and Obligations" for consultation, with February 7/22 submission deadline</li> <li>CAFII submission on FCNB's "Insurance Act Rewrite: Questions For Industry, Dec.'21"</li> <li>CAFII submission on Proposed Rule INS-001: Insurance Intermediaries Licensing and Obligations</li> <li>CAFII submission on Proposed Rule INS-002: Insurance Intermediaries Licensing and Obligations</li> <li>CAFII submission on Proposed Rule INS-002: Insurance Fees</li> <li>CAFII submission on FCNB legislative change proposals re Life Insurance and Accident &amp; Sickness Insurance sections of Insurance Act (informal sounding board consultation)</li> <li>FCNB releases 'Notices to Industry' on coming into force of final versions of Rule INS- 001 and Rule INS-002 (having received Ministerial approval) on February 1/23</li> <li>FCNB Rules INS-001 and INS-002 come into force.</li> <li>CAFII meets with FCNB to discuss implementation questions/clarifications re Rule INS- 001</li> <li>At CAFII's behest, FCNB removes RIR licence applicant requirements to submit Disclosure Forms and Criminal Record Checks for Board Directors</li> <li>FCNB grants CAFII request for deadline extension (60 days to June 30/23) for filing initial RIR licence application on FCNB Portal; exempts OSFI- and FCNB-regulated RIR licensees from having to maintain trust accounts; and clarifies RIR licence application issues</li> </ul>	<ul> <li>November 2021</li> <li>January 31/22</li> <li>February 7/22</li> <li>February 18/22</li> <li>May 20/22</li> <li>December 13-14/22</li> <li>February 1/23</li> <li>February 24/23</li> <li>March 9/23</li> <li>April 14/23</li> </ul>	• Mkt Conduct & Licensing Ctte; Co-Eds to monitor
Financial Services Regulatory Authority of Ontario (FSRA) Regulatory Consultations	<ul> <li>CAFII responds to FSRA "Information Guidance on Complaints Resolution" consultation</li> <li>CAFII submission on FSRA's "Principles-Based Regulation" consultation document</li> <li>CAFII submission on FSRA's "Principles of Conduct for Insurance Intermediaries"</li> <li>CAFII submission on FSRA's "Use of Retained Revenues Guidance"</li> <li>FSRA provides feedback on CAFII's submission on "Use of Retained Revenues Guidance"</li> <li>CAFII submission on FSRA's "Proposed 2023-24 Statement of Priorities and Budget</li> <li>CAFII submission on FSRA's "Proposed Rule 2022-001: Assessments and Fees"</li> <li>CAFII decides not to make a submission on FSRA's "Proposed Guidance on IT Risk Management", determining it to be largely ``out of scope``</li> <li>FSRA launches consultation on "Proposed Guidance: Administrative Monetary Penalties" with May 31/23 submission deadline</li> <li>CAFII written submission on FSRA's "Proposed Guidance: Administrative Monetary Penalties"</li> </ul>	<ul> <li>February 15/22</li> <li>April 29/22</li> <li>May 3/22</li> <li>May 31/22</li> <li>Sept 9/22</li> <li>November 15/22</li> <li>February 27/23</li> <li>March 31/23</li> <li>March 27/23</li> <li>May 31/23</li> </ul>	• Mkt Conduct & Licensing Ctte; Co-EDs to monitor

<u>Underline = new/updated item since previous publication;</u> Boldface = CAFII response pending; Italics = CAFII meeting with regulators/policy-makers pending