

**Agenda Item 2(f)**  
**November 23/21 EOC Meeting**

**CAFII Insurance Regulator and Policy-Maker Meetings/Interactions**  
**From October 23/21 To November 19/21**

<b><u>Date</u></b>	<b><u>Event/Occasion/Issue</u></b>	<b><u>Who</u></b>
October 25, 2021	CAFII webinar on Provincial Insurance Policy and Regulatory Developments and Emerging Issues As Canada Progresses Out of COVID-19	Keith Martin moderated this well-attended CAFII webinar featuring three Western Canada insurance regulators, each of whom also plays a policy-influencing role in their province and is a current sitting member of CCIR: Mark Brisson, Alberta Superintendent of Insurance; Jan Seibel, Saskatchewan Deputy Superintendent of Insurance; and Chris Carter, BCFS Vice-President of Financial Institutions. Subsequently, K. Martin had one-on-one conversation with J. Seibel re merits of CAFII's posting a recording of webinar to its website and to secure her approval.
October 26, 2021	CAFII follow-up virtual meeting with CCIR/CISRO Fair Treatment of Customers Working Group (FTCWG) on CAFII's submission on CCIR/CISRO's "Draft Incentive Management Guidance"	This clarifications-focused meeting, requested by CCIR Policy Manager Tony Toy, was attended by more than 30 CAFII member representatives and approximately 12 provincial regulators who sit on the CCIR/CISRO FTCWG or its sub-group on the "Draft Incentive Management Guidance"
October 29, 2021	CAFII informal virtual meeting with Glen Padassery, FSRA's Executive Vice-President, Policy and Chief Consumer Officer; and Marlena Labieniec, Director of FSRA's Innovation Office	This meeting, requested by Glen Padassery of the Financial Services Regulatory Authority of Ontario (FSRA), provided an opportunity for Keith Martin and Brendan Wycks to learn about FSRA's proposed "Innovation Framework," just released for consultation. Led to CAFII's arranging a webinar which will give FSRA (Marlena Labieniec) an opportunity to profile the Innovation Framework for an industry and regulator audience.

November 1, 2021	Cordial email acknowledgement from Mark White, CEO, FSRA, re CAFII's submission on FSRA's FY2022-23 Statement of Priorities and Budget	Brendan Wycks received this email from Mark White, CEO of the Financial Services Regulatory Authority of Ontario (FSRA): "Brendan, many thanks for the submission. The team is already working through the comments. Your constructive support for FSRA is much appreciated."
November 5, 2021	CAFII follow-up virtual meeting with Marlana Labieniec, Director of FSRA's Innovation Office, to agree on details of a CAFII webinar on FSRA's "Innovation Framework"	Keith Martin and Brendan Wycks successfully negotiated the details of a CAFII webinar on FSRA's Innovation Framework – to be held on November 29/21 – in this meeting.
November 10, 2021	CAFII virtual meeting with Mario Beaudoin and Charlene Boucher, AMF, re agreeing on a plan/way forward for modifying the Fact Sheet and Notice of Rescission to "fit" credit card-embedded insurance benefits (and not be inaccurate and misleading to card holders)	Despite static and obstacles being raised by Mario Beaudoin for the first 45 minutes of this 75 minutes meeting (originally booked for 60 minutes), Keith Martin and Brendan Wycks held firm and persevered, and ultimately were able to come away with an agreement with Mario Beaudoin and Charlene Boucher on a way forward on this issue of critical importance to CAFII and the industry.
November 19, 2021	Cordial email acknowledgement from Mark White, CEO, FSRA, re CAFII's submission on FSRA's Draft "Innovation Framework"	Brendan Wycks received this email from Mark White, CEO of the Financial Services Regulatory Authority of Ontario (FSRA): "Brendan, thanks for the support and the constructive feedback, which we will consider carefully. I also appreciate that you are hosting an event with Marlana to further knowledge about innovation and a discussion about what FSRA and other regulators can do to support innovation while protecting the overall public interest."