

## Agenda Item 2(e) October 26/21 EOC Meeting

## CAFII Insurance Regulator and Policy-Maker Meetings/Interactions From September 14/21 To October 22/21

| Date               | Event/Occasion/Issue   | Who  |
|--------------------|--|--|
| September 14, 2021 | CAFII-accepted presentation and<br>relationship-building virtual<br>meeting with Erica Hiemstra and<br>FSRA colleagues around the<br>Authority's Life Agent Reporting<br>Form (LARF) modernization<br>initiative | <ul> <li>-Erica Hiemstra, Head, Market<br/>Conduct—Insurance Conduct;</li> <li>-Swati Agrawal, Senior Manager,<br/>Market Conduct – Licensing and<br/>Market Conduct Division;</li> <li>-Robert Prior, Senior Manager,<br/>Market Conduct, Life and Health<br/>Insurance;</li> <li>-Tim Mifflin, Senior Manager,<br/>Policy;</li> <li>-Roy Dias, Senior Manager,<br/>Credentialing Oversight: Financial<br/>Advisors;</li> <li>-Chris(tine) Caldarelli, Senior<br/>Policy and Technical Lead.</li> </ul>                   |
| September 15, 2021 | Deadline extension request made<br>to CCIR Policy Manager re CAFII<br>submission on CCIR/CISRO Draft<br>"Incentive Management<br>Guidance"   | Brendan Wycks reaches out to<br>Tony Toy, CCIR Policy Manager,<br>via email and successfully obtains<br>a deadline extension for CAFII<br>from September 17/21 to<br>September 22/21.  |
| September 21, 2021 | Second meeting of Insurance<br>Councils of Saskatchewan (ICS)<br>RIA Advisory Committee  | Brendan Wycks attended this<br>meeting – which provides an<br>opportunity to interact and<br>strengthen the relationship with<br>ICS staff executives Ron Fullan<br>and April Stadnek as CAFII's<br>Association observer. The<br>Committee is chaired by CAFII<br>representative Moira Gill, TD<br>Insurance; CAFII representative<br>Charles MacLean, RBC Insurance,<br>was appointed Vice-Chair in this<br>meeting; and Shawna Sykes,<br>CUMIS/The Co-operators, is<br>CAFII's third representative on<br>the Committee. |



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| October 1, 2021      | Confirmation of new<br>developments re CCIR Chair  | Tony Toy, CCIR Policy Manager,<br>responds to an emailed<br>information request from<br>Brendan Wycks and confirms that<br>Frank Chong has stepped down<br>as CCIR Chair, as he recently left<br>BCFSA's employ. Subsequently,<br>CCIR announces in an October<br>7/21 news release that Robert<br>Bradley, PEI Superintendent of<br>Insurance, has been appointed as<br>the new CCIR Chair.               |
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| October 4, 2021      | Virtual meeting of FSRA's Sectoral<br>Advisory Committee (SAC) for Life<br>and Health Insurance with FSRA<br>management.   | Keith Martin, who represents<br>CAFII on FSRA's SAC for Life and<br>Health Insurance, attends this<br>virtual meeting.   |
| October 1 to 8, 2021 | CAFII webinar, on October 25/21,<br>on Provincial Insurance Policy and<br>Regulatory Developments and<br>Emerging Issues As Canada<br>Progresses Out of COVID-19 | Brendan Wycks reaches out to<br>Mark Brisson, Alberta<br>Superintendent of Insurance; Jan<br>Seibel, Saskatchewan Deputy<br>Superintendent of Insurance; and<br>Chris Carter, BCFSA Vice-<br>President of Financial Institutions,<br>and successfully recruits them as<br>panelists for this webinar (decline<br>received from Jean Bishop,<br>Superintendent of Insurance,<br>Newfoundland and Labrador). |
| October 7, 2021      | Debrief Phone Call on October<br>4/21 virtual meeting of FSRA<br>Sectoral Advisory Committee<br>(SAC) for Life and Health<br>Insurance                           | Swati Agrawal, FSRA's Senior<br>Manager, Market Conduct,<br>spoke on the phone with Keith<br>Martin to discuss October 4/21<br>meeting of Sectoral Advisory<br>Committee on Life and Health<br>Insurance. Purpose of the call<br>was to debrief on the meeting,<br>what went well, and what could<br>be improved.  |



|                  |   | Keith provided generally<br>positive feedback on the<br>meeting; and Ms. Agrawal was<br>very positive about CAFII's<br>participation in and preparation<br>for the meeting.  |
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| October 14, 2021 | FCAC Response To Email Update<br>Request Re Development of<br>"Appropriateness Guideline" | Brad Schnarr, FCAC's Manager,<br>Regulatory Guidance and<br>Coordination, Supervision and<br>Enforcement Branch, responds<br>to an October 6/21 email<br>request (with a follow-up<br>reminder on October 13/21) for<br>an update from Brendan Wycks;<br>and indicates that:<br>-We are targeting November for<br>the public consultation on the<br>draft Appropriate Products and<br>Services Guideline.<br>-We are planning for the public<br>consultation period to be open<br>for about a month. That will be<br>confirmed closer to the launch<br>of the consultation; and<br>-The publishing of the <i>FCPF</i><br><i>Regulations</i> in August has<br>confirmed that the in force date<br>for the remaining provisions<br>(including the appropriate<br>products and services provision)<br>in the FCPF is June 30, 2022.<br>Given that timeframe, we are<br>aiming for a February<br>timeframe for the final |
| October 14, 2021 | Practice Session/Dry Run for<br>October 25/21 CAFII webinar                               | publication of the guideline.<br>Keith Martin, Brendan Wycks,<br>Meighan Pears, and Jake Becker<br>from CAFII hold productive<br>Practice Session/Dry Run for<br>October 25/21 CAFII webinar<br>with the three regulator<br>panelists:   |



|                  |                                  | Mark Brisson, Alberta                   |
|------------------|----------------------------------|---|
|                  |                                  | Superintendent of Insurance; Jan        |
|                  |                                  | Seibel, Saskatchewan Deputy             |
|                  |                                  | Superintendent of Insurance; and        |
|                  |                                  | Chris Carter, BCFSA Vice-               |
|                  |                                  | President of Financial Institutions.    |
|                  |                                  | Glen Padassery, FSRA's                  |
|                  | FSRA's new "Innovation           | Executive Vice President, Policy        |
| October 14, 2021 | Framework"                       | and Consumer Office, sends              |
|                  |                                  | email to Keith Martin and               |
|                  |                                  | Brendan Wycks requesting a              |
|                  |                                  | meeting at which Marlena                |
|                  |                                  | Labieniec, Director of FSRA's           |
|                  |                                  | Innovation Office, will highlight       |
|                  |                                  | the Authority's new Innovation          |
|                  |                                  | Framework. That meeting is              |
|                  |                                  | now set for Friday, October             |
|                  |                                  | 29/21 at 4:00 p.m.                      |
|                  |                                  | It is CAFII's intention to seek a       |
|                  |                                  | further meeting after this              |
|                  |                                  | initial/introductory session at         |
|                  |                                  | which CAFII members can                 |
|                  |                                  | attend and hear the details of          |
|                  |                                  | the new Innovation Framework.           |
| October 14, 2021 |                                  | CAFII holds successful 1.5 hours        |
|                  | CAFII "Industry Issues Dialogue" | "Industry Issues Dialogue" with         |
|                  | With AMF Staff Executives        | the following AMF staff executive       |
|                  |                                  | participants:                           |
|                  |                                  | -Éric Jacob, Superintendent,            |
|                  |                                  | <b>Client Services and Distribution</b> |
|                  |                                  | Oversight;                              |
|                  |                                  | -Patrick Déry, Superintendent,          |
|                  |                                  | Solvency;                               |
|                  |                                  | -Louise Gauthier, Senior                |
|                  |                                  | Director, Distribution Policy           |
|                  |                                  | Management;                             |
|                  |                                  | -Nathalie Sirois, Senior Director,      |
|                  |                                  | Supervision of Insurers and             |
|                  |                                  | Control of Right to Practise;           |
|                  |                                  | -Julien Reid, Senior Director,          |
|                  |                                  | Supervision of Financial                |
|                  |                                  | Institutions and Deposit                |
|                  |                                  | Insurance;                              |



|                        |   | -Mario Beaudoin, Director,<br>Alternative Distribution<br>Practices in Insurance.<br>CAFII and AMF made two mini-<br>presentations each, with CAFII's<br>being focused on (i) the<br>importance of credit protection<br>insurance products in the<br>marketplace; and (ii) on the<br>strong regulatory environment<br>for the CPI industry and the<br>strong oversight of sales<br>practices by CAFII member<br>institutions. |
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| October 15 to 22, 2021 | CAFII Follow-up Meeting With<br>CCIR/CISRO Fair Treatment of<br>Customers Sub-Working Group<br>On Incentives Re CAFII's<br>Submission On CCIR/CISRO's<br>"Draft Incentive Management<br>Guidance" | Tony Toy, CCIR Policy Manager,<br>and Brendan Wycks exchange<br>emails for the purpose of<br>organizing this CCIR/CISRO-<br>requested follow-up meeting,<br>now confirmed for October<br>26/21.   |