

Agenda Item 3(b) October 23/18 EOC Meeting

Proposal/Request Re CAFII EOC "Observers" From Member Companies

"Sample Only" Of How This Proposal Would Manifest Itself In The Case Of CUMIS Services Inc.

| Market Conduct | LEGAL | Active Participant | Distribution Only |
|---------------------------------|---------------------|--------------------|-------------------|
| | Jennifer Goodstadt | sub-committee | |
| | Liliana Rippandelli | | distribution only |
| | Johane Lachappelle | | distribution only |
| | COMPLIANCE | | |
| | Shawna Sykes | sub-committee | |
| | Michelle Costello | | distribution only |
| | Casandra Litniansky | sub-committee | |
| | PRODUCT MANAGEMENT | | |
| | Veronica Lewis | | distribution only |
| | Diane Quigley | | distribution only |
| Quebec | Johane Lachappelle | sub-committee | |
| Licensing | COMPLIANCE | | |
| | Shawna Sykes | sub-committee | |
| | Wenda Robinson | sub-committee | |
| | Michelle Costello | | distribution only |
| Research & Education | Diane Quigley | sub-committee | |
| Travel Medical Experts | Casandra Litniansky | sub-committee | |
| Media Advocacy | Jennifer Goodstadt | sub-committee | |

From: Diane Quigley [mailto:diane.quigley@cumis.com] Sent: Friday, August 24, 2018 2:37 PM To: Brendan Wycks; Keith Martin Subject: just an idea - cafii committees and observers Importance: High

Hi Brendan & Keith.

I have a request for you to please consider 😳

Similar to the Creditors Group Insurance and Alternate Distribution Committees of the CLHIA ... where there are many, many, many people who are interested, or need to know current information ... would it make sense for you to set up the CAFII Committees with optional 'observers'? especially now that CAFII membership is getting bigger!



It works well for CLHIA committees, the 'observers' just get agendas, minutes, and can listen into meetings. The actual committee members are more vocal and involved and expected to participate. For CLHIA ... where Shawna and I are the committee members ... my whole team and a large handful of others are all 'observers'. This gets the same information out to everyone simultaneously.

CAFII puts out so much (more) great creditor information ... lots of different staff at my company (for example) would really benefit from something like this. We have a newer lawyer who is trying to learn creditor and already, we have too many people on the Market Conduct Committee. I have just hired a Business Compliance Manager. We could reduce our number on the MC Committee to 1 or 2 members (say Shawna and 1 other) if the rest of us could get the information as 'observers'. On a side note –> 8 of us at CUMIS/Co-operators have tried having internal meetings once a month to share CAFII information, and it is also a challenge with schedules. Something like this would be a real 'value add' to members, and gets your names out there even more.

Or something like that. Just a thought. Hope it makes sense.

Have a great weekend! Thanks. Diane