

---

**Briefing Document On Agenda Item 4.3: Pan-Industry Project Group on Travel Insurance Issues  
June 10, 2014 CAFII Board Meeting**

---

As authorized by the Board on April 8, Brendan Wycks reached out to CLHIA, in the first instance, about the prospect of forming a joint industry working group to address collectively the concerns being expressed by regulators about travel insurance. CLHIA was very receptive to the proposal, as this Association had recently built “dealing with regulators’ concerns about travel insurance” into the 2014 strategic imperatives for its management team.

CAFII and CLHIA then reached out to the Travel Health Insurance Association of Canada (THiA), which was also receptive to the idea of a pan-industry project group on travel insurance issues.

THiA had previously formed a task force in the summer of 2013 to address many of the issues being raised by regulators, and the proposals emerging from that task force’s work were shared with the THiA membership at the Association’s annual conference in April 2013, for feedback by the end of June. THiA sees merit in the pan-industry, collective approach (more clout with regulators) so is willing to share the results of its task force’s work as a starting point for a pan-industry group.

Two introductory teleconferences have been held, involving representatives from the three Associations. And a face-to-face meeting is planned for Friday, June 20, where formative issues are to be discussed.

CAFII has subsequently indicated to the two other Associations that while our Association is interested in participating in the pan-industry group and plans to have representatives attend the June 20 meeting, we will not be in a position to commit fully until we’ve had a chance to complete some necessary internal work around our position on the scope of the pan-industry group and our positions on the substantive issues to be addressed. We’ve indicated that we expect to complete that work over the summer months, with recommendations then to be brought forward for approval by our Board of Directors in October.