



FTC Stakeholder In-Person Meeting

Canadian Association of Financial Institutions in Insurance (CAFII)

Thursday, June 27, 2019 1:00 PM – 2:30 PM ET

Registered Insurance Brokers of Ontario, 401 Bay St, 12th Floor

Call-in: 416-212-8012/ Toll-free 1-866-633-0848 Participant Code: 2494889#

AGENDA

	ITEM
1.	Welcome
2.	FSRA Update on FTC
3.	Clarification – Issues Raised by Industry Participants <ul style="list-style-type: none">• Endorsement by local jurisdiction – follow-up on actions taken• FTC Communiqué• Any other clarifications or interpretations?
4.	Implementation Progress by Industry Participants <ul style="list-style-type: none">• Industry actions taken to date
5.	Regulators' Priorities <ul style="list-style-type: none">• Incentives Management – Action plan
6.	***Insert CAFII Suggested Agenda Item(s)*** <ul style="list-style-type: none">• Top-Line Findings of Pollara Strategic Insights' Research Re Consumers' Experiences/Satisfaction With Credit Protection Insurance• Coverage Resulting From CAFII Media Release on Pollara Strategic Insights' Research Results Re Consumers' Experiences/Satisfaction With Credit Protection Insurance• Prescriptive Statements Re “Meaningfully Embedded Throughout Organizations” Implementation Deadline of January 1, 2020 and “Penalties For Non-Compliance” in Alberta Treasury Board and Finance and Alberta Insurance Council Joint Endorsement of CCIR/CISRO FTC Guidance: Other Jurisdictions To Follow Suit?

	<ul style="list-style-type: none"> Alignment/concordance between acknowledgement in PEI Superintendent of Insurance's FTC Guidance endorsement that "most, if not all, of the expectations are already contained in existing legislation or are part of accepted industry best practices" and CCIR/CISRO FTC Working Group's focus on "closing of gaps" in progress monitoring meetings with stakeholders
7.	<p>Next Steps</p> <ul style="list-style-type: none"> Next Quarterly Meeting <ul style="list-style-type: none"> September 2019