

## **CAFII Regulator and Policy-Maker Visit Plan 2016-17**

Jurisdiction	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status
Regulator/Policy-Maker British Columbia				Feb 5/16
Insurance Council of BC: Gerry Matier, Executive Director	-Feb. 27/15 meeting in Toronto addressed review of BC FIA; representation for banks-in- insurance on Insurance Council; new CE requirements for new licensees; LLQP support; CCIR travel insurance initiative	When Gerry is Toronto for CISRO/related meetings	-repeal of residency requirement to serve on Council -nationally harmonized LLQP implementation -update on Council priorities -communicate CAFII issues; maintain and strengthen relationship	Pending
FICOM: Carolyn Rogers , CEO, FICOM & Superintendent of Insurance (CCIR Vice-Chair)	-Lunch meeting in Quebec City on April 30/15	When Carolyn is in Toronto for CCIR/related meetings	-FICOM Information Bulletin on CGI ('effecting' of CGI in BC issue) -10 yr. Review of BC Financial Institutions Act (if appropriate) -communicate CAFII issues; maintain and strengthen relationship	Pending
Doug McLean, Deputy Superintendent of Insurance	-No contact/meeting for at least past two years	When Doug is in Toronto for CCIR/related meetings	-See C. Rogers above	Pending
Chris Carter, Deputy Superintendent, Real Estate and Deputy Registrar, Mortgage Brokers	-Nov 10/15 in Vancouver re: FICOM Information Bulletin on "effecting" CGI contracts	If necessary, follow-up teleconference to obtain further clarification on CAFII questions/issues	- FICOM Information Bulletin on 'effecting' of CGI in BC issue (C. Carter has leadership responsibility for this issue)	Pending
Frank Chong, Deputy Superintendent, Regulation (named contact for questions on Information Bulletin)	-See C. Carter above	-See C. Carter above	-See C. Carter above	See C. Carter above
Harry James, Director, Policy Initiatives (Chair of CCIR's Travel Insurance Working Group)	-Nov. 21/14: G. Grant chatted with H. James during FIA Review roundtable discussion	When Harry is in Toronto for CCIR/related meetings	-See C. Carter and C. Rogers above	Pending



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Regulator/Policy-Maker	1 1 20 /4 4 H : 11 CAFH			Feb 5/16
Molly Burns, Analyst, Policy	-Jul 28/14: call with CAFII reps re: "effecting" of CGI			
Initiatives	re: effecting of CGI			
Ministry of Finance:				
Michael de Jong, Minister of	-Nov. 21/14: G. Grant			
Finance	represented CAFII at FIA			
	Review roundtable discussion			
	hosted by Minister			
Dan Ashton, Parliamentary	-November 10/15 in Vancouver	If necessary, follow-up	-10-year Review of Financial Institutions Act:	Pending
Secretary for Finance (elected	along with Elizabeth Cole	teleconference in 2016 to	follow-up on CAFII issues/concerns including	
MLA)		obtain further clarification on	recommendations of other stakeholders	
		CAFII questions/issues		
Elizabeth Cole, Executive Director,	-November 10/15 in Vancouver	Possible follow-up meeting in		Pending
Strategic Projects & Policy (head	along with Dan Ashton; and	Vancouver when Policy Paper		
of 10-Year Review of FIA)	separate mtng. along with	is released in late 2016		
	Brian Dillon and Kari Toovey			
Brian Dillon, Director, Financial				
Institutions				
Kari Toovey, Senior Policy Advisor				
Heather Wood, Assistant Deputy Minister				
Willister				
Marcus Gill, Executive Director				
Alberta				
Alberta Insurance Council:			-AIC Review of Products Suitable For Sale Under RIA	
Joanne Abram, CEO;	-Oct 19/15 e-mail exchange re	-If necessary, teleconference	Licence (to be completed in December 2015)	Pending
	AIC review of products suitable	meeting to discuss findings of	-Representation for Restricted Licence Holders	
	for sale under RIA licence	AIC Review of Products	-Licensing for 3 <sup>rd</sup> party providers	
	-Nov 20/14: CLHIA COSS	Suitable For Sale Under RIA	-Canadian Insurance Participant Registry (CIPR)	
	seminar (B. Wycks	Licence (once released)	-nationally harmonized LLQP implementation - Update on Council priorities	
Ron Gilbertson, Chair (2012-15)	-Mar 17/14 lunch in Toronto,	When Joanne, Anthonet, or	-Communicate CAFII issues; maintain and	Pending
Non Gibertson, Chair (2012-13)	along with J. Abram	Warren is in Toronto for	strengthen relationship	renuing
		CISRO/CCIR/related meetings	an angular relationship	



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Anthonet Maramieri, COO (succeeded retired Tom Hampton at beginning of 2015)	-Feb 27/15: Toronto: B. Wycks met A. Maramieri and had get acquainted chat at CISRO LLQP Stakeholder Info Session			
Warren Martinson, Legal Counsel (member of CISRO LLQP Ctte)	-Feb 10/14: Toronto, ON			
Treasury Board and Ministry of Finance:				
Nilam Jetha, Acting Superintendent of Insurance (one year interim role)	No contact – appointed Jan 11/16 (congratulatory letter sent Feb. 1/16)	When Nilam is in Toronto for CCIR/related meetings	- Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen relationship	Pending
Mark Prefontaine, Superintendent of Insurance (seconded to Senior Asst. Deputy Minister for one year, effective Jan. 11/16)	-Sep 30/14; Fredericton, NB (informal meeting)	Not applicable at this time		
David Sorensen, Deputy Superintendent of Insurance	No face-to-face contact to date - appointed Sep 15/14	When David is in Toronto for CCIR/related meetings	See N. Jetha above	Pending
Laurie Balfour, Director, Financial Compliance, Insurance Regulation and Market Conduct Branch	-Sep 30/14: Fredericton, NB (informal meeting) -Jul 28/14: call with CAFII reps re: "effecting of CGI"	-When Laurie is in Toronto for CCIR/related meetings	- See N. Jetha above	Pending
Joe Ceci, President of Treasury Board and Minister of Finance	No contact – appointed May 24/15	ТВО	TBD until CAFII has a "direct ask" at Ministerial level	Pending



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Regulator/Policy-Maker				Feb 5/16
Saskatchewan				_
Insurance Councils of Saskatchewan: Ron Fullan, Executive Director, (CISRO Chair)	-Oct. 27/15: R. Fullan gave dedicated CISRO LLQP Stakeholder Info presentation for CAFII members	-Q1 or Q2 2016 teleconference re CAFII proposals for Restricted Insurance Agents Advisory CtteWhen Ron is in Toronto for CISRO/CCIR/related meetings	-Restricted Insurance Agents Advisory CtteSask. RIA regime and licensure issues -LLQP modernization - Update on ICS and CISRO priorities -Communicate CAFII issues; maintain and strengthen relationship	Pending Pending
April Stadnek, Director of Licensing	-Sept 22/15 CISRO LLQP Stakeholder Info Session in Toronto (B. Wycks) -Sep 30/14; Fredericton, NB (informal meeting) -November/13 in Toronto when April attended CLHIA CCOSS Seminar	-When April is in Toronto for CISRO/CCIR/related meetings	-See R. Fullan above	Pending
Financial Consumer Affairs Authority (FCAA):				
Roger Sobotkiewicz, former Director of FCAA Legal Branch, became Interim Chairperson and Superintendent of Insurance, effective Feb. 1/15	-no previous contact; congratulatory letter on appointment sent March 4/15	-Teleconference mtng with FCAA officials in Q2 2016 re CAFII response to Draft Regulations, if necessary	-introduce CAFII and build relationship -Regulations being developed following passage of Bill 177, The Insurance Act (Saskatchewan) -ISI: Representation for Restricted Licence Holders - Update on Superintendent's priorities -Communicate CAFII issues	Pending
lan McIntosh, Deputy Superintendent of Insurance	-Jul 28/14 call with CAFII reps re: "effecting CGI"	Same as above	-See R. Sobotkiewicz above	Pending
Janette Seibel, Lawyer, became lead on Bill 177 and Regulations file effective June 1/15	-Oct. 16/15 e-mail exchange (B. Wycks)  -teleconference meeting, along with Jim Hall, on CAFII submission on Bill 177, on March 2/15	-Teleconference mtng with J. Seibel in Q1 or Q2 2016 re explanation/clarification of Draft Regulations published	-Regulations being developed following passage of Bill 177, The Insurance Act (Saskatchewan)	Pending



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Manitoba				
Ministry of Finance: Ken Lofgren, Acting Superintendent of Insurance Scott Moore, Deputy Superintendent of Insurance	-Appointed Spring 2015; no previous CAFII contact  -April 15/15 teleconference with three CAFII reps re concern about amended Insurance Act's apparent residency requirement for employees of Restricted Insurance Agents	-When Ken or Scott is in Toronto for CCIR/related meetings	-Introduce CAFII and build/maintain relationship -Implementation of ISI regime -Representation for Restricted Licence Holders -Update on Insurance Act Review -LLQP modernization -Update on Superintendent's and Council's priorities -Communicate CAFII issues	Pending
Greg Dewar, Minister of Finance Erin Pearson, Executive Director, Insurance Council of Manitoba:	-April 29/14: Winnipeg, MB  No contact – appointed Nov/14  -Oct. 8/15 at CLHIA CCOS Fall Seminar (B. Wycks) -Sept. 30/14: dinner in Fredericton, NB re: ISI implementation	TBD -When Erin is in Toronto for CISRO/related meetings	TBD until CAFII has "direct ask" at Ministerial level Same as above; and Insurance Council's "ISI items for further review and development"	Pending Pending
Ontario				•
FSCO: Brian Mills, appointed Interim CEO and Superintendent on October 18/14	-January 28/15 stakeholder meeting with CCIR	-Awaiting clarification of appointment status, emerging from Ontario review of FSCO mandate	(i)Introduce CAFII and build/maintain relationship (ii) Ontario government review of FSCO's mandate (iii) next steps, if any, in Life Insurance Product Suitability Review (iv)CCIR review of travel insurance (v) LLQP modernization (vi)enhancing the national CRS (vii)Update on Superintendent's priorities (viii)communicate CAFII issues	Pending



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Anatol Monid, Interim Executive Director, Licensing and Market Conduct Division	-December 8/15 and June 9/15: Informal update conversations with A. Monid at CAFII Reception events -January 28/15 stakeholder meeting with CCIR		Item (iii) above	
Isabel Scovino, appointed Director, Market Conduct Regulation Branch in Nov/14	-Oct. 8/15 at CLHIA CCOS Fall Seminar (B. Wycks) -Nov 21/14 at FSCO Life & Health Insurance Symposium		Item (vi) above	
Ministry of Finance Charles Sousa, Minister	-CAFII made submission to OMAF on "Proposed Regulations Related to Parts V and VII of the Insurance Act" on May 19/15	-Awaiting release of Expert Panel's final report to Minister on proposed future mandate of FSCO		Pending
Three-member Expert Panel advising on Government's review of FSCO's mandate	-May 21/15 informal meeting  -July 30/15 life & health insurance sector roundtable meeting (P. McCarthy and G. Grant)			
Quebec	I.		L	L
AMF: Louis Morisset, CEO;	-Apr 8/14: Montreal, QC	-Oct. 4/16 in Montreal: CAFII annual liaison mtng. with AMF	-(i)AMF final paper on electronic commerce in insurance, setting out Orientations/expectations -(ii)Distribution Guide template and implementation timelines	Pending
Patrick Dery, Superintendent, Solvency (appointed CCIR Chair effective April 1/15)	-Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec	-When Patrick is in Toronto for CCIR/related meetings	-LLQP modernization -enhancing the national CRS -Update on AMF priorities -Communicate CAFII issues -Maintain and strengthen relationship	Pending



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Eric Stevenson, Superintendent,	-Liaison lunch and industry	-When Eric is in Toronto for	-See above	Pending
Client Services and Distribution	issues dialogue on October	CCIR/related meetings	-see above	Pending
Oversight	6/15 in Levis, Quebec	Centyrelated meetings		
Oversignit	0/13 III Levis, Quebec			
Ministry of Finance	N/A	-Q1 2016 in-person meeting with Ministry officials	-Internet insurance offerings in Quebec under DWR regime	Pending
Carlos Leitao, Minister		Richard Boivin and Guillaume Caudron, likely in Quebec	-CAFII submission in response to Report on the Application of the Act respecting the distribution	
Richard Boivin, Assistant Deputy		City	of financial products and services	
Minister, Financial Institution				
Policy and Corporate Law				
Guillaume Caudron, Chief of Staff				
Atlantic Canada			<u> </u>	
Joint Forum of Insurance	Oct 1/14: Fredericton, NB	-May 3-5/16 dinner or lunch	TBD	In Progress
Regulators (four provinces)		liaison meeting in Halifax, in		
		conjunction with May 4-6		
		CLHIA CCOSS Conference		
New Brunswick				
Financial and Consumer Services				
<b>Commission (Insurance Division):</b>				
Angela Mazerolle, Superintendent	Oct 1/14: Fredericton, NB	-See Joint Forum of Insurance	-implementation of online licensing system	In Progress
of Insurance		Regulators above	-legislative/regulatory change to support electronic	
			beneficiary designations	
			-other New Brunswick licensing issues	
David Weir, Deputy	-Sept. 22/15 CISRO LLQP Info	-February 2016	-provide CAFII feedback on Phase 1 of NB online	In Progress
- a a , - a p a ,		teleconference with CAFII	insurance licensing system; and hoped-for	
Superintendent of Insurance	Session in Toronto (B. Wycks)	telecomerciae with each		
	Session in Toronto (B. Wycks)  -June 9/15 teleconference re	LEIC members	functionality in Phase 2	
	, , ,			
	-June 9/15 teleconference re			Pending



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Opportunities New Brunswick: Jay Reid, Investment Attraction Officer	-Jun 3/14: Toronto, with Adam Mitton of predecessor organization Invest New Brunswick	-When Jay is in Toronto; or alternatively via teleconference, as necessary	- CAFII submission re: Insurance Act and regulatory process changes necessary to support business efficiency and further inbound investment and additional jobs in New Brunswick -Introduce CAFII and build relationship -Position CAFII as an information resource	Pending
Consumer Advocate for Insurance: Ronald Godin, Consumer Advocate	No contact			Pending
Nova Scotia				
Superintendent of Insurance: William Ngu, Acting Superintendent	-Appointed June 2015; no previous CAFII contact	-See Joint Forum of Insurance Regulators above -When William is in Toronto for CCIR/related meetings	-Review of life and accident & sickness provisions of Insurance Act -legislative/regulatory change to support electronic beneficiary designations -Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen relationship	In Progress
PEI				
Superintendent of Insurance: Robert Bradley, Superintendent	-Oct 1/14: Fredericton, NB	-See Joint Forum of Insurance Regulators above -When Robert is in Toronto for CCIR/related meetings	-Review of life and accident & sickness provisions of Insurance Act (on April 23/15, R. Bradley advised that this may get underway in late 2015) -legislative/regulatory change to support electronic beneficiary designations -Update on Superintendent's priorities -Communicate CAFII issues -Maintain and strengthen relationship	In Progress



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Newfoundland	T			1
Superintendent of Insurance: John O'Neill, Superintendent	-N/A; appointed in October 2015	-See Joint Forum of Insurance Regulators above -When John is in Toronto for CCIR/related meetings	-legislative/regulatory change to support electronic beneficiary designations -Update on Superintendent's priorities -Communicate CAFII issues; build and strengthen relationship	In Progress
FEDERAL/NATIONAL				
CCIR:  Martin Boyle, Policy Manager  Sean Jacobs, Policy Manager	-December 8/15 CAFII Reception (Martin only)  -Nov. 20/15 relationship transition lunch meeting with three CCIR Policy Managers (C. Shevlin, S. Jacobs and M. Boyle)	-Quarterly liaison lunch meeting for B. Wycks and small group of EOC members with CCIR Policy Managers in March 2016	-Annual Statement on Market Conduct (Martin) -Framework for Cooperative Market Conduct Supervision (Martin) -Review of Travel Health Insurance (Sean) -Possible CCIR speakers/panelists at CAFII events -Update on CCIR 2014-17 Strategic Plan and related priorities -Communicate CAFII issues; and maintain and strengthen relationship -possible CAFII webinar(s) for CCIR audience	Pending
Patrick Dery, Chair (Superintendent, Solvency, AMF)	-Liaison lunch and industry issues dialogue on October 6/15 in Levis, Quebec	-If Patrick is attending May 4- 6 CLHIA CCOSS Conference in Halifax	-CCIR review of travel health insurance -Update on CCIR 2014-17 Strategic Plan and related priorities	Pending
	-April 29/15 meeting in Quebec City, along with CCIR Vice-Chair Carolyn Rogers	-When Patrick is in Toronto for CCIR/related meetings	-Communicate CAFII issues; maintain and strengthen relationship	Pending
Carolyn Rogers, CCIR Past-Chair and current Vice-Chair (also Chair of CCIR OmbudServices	-April 29/15 in Quebec City, along with CCIR Chair Patrick Dery	-If Carolyn is attending May 4-6 CLHIA CCOSS Conference in Halifax	See P. Dery above	Pending
Oversight Committee)		-When Carolyn is in Toronto for CCIR/related meetings		Pending



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Harry James, Chair, CCIR Travel Insurance Working Group (TIWG) (Director, Policy Initiatives, BC FICOM)	-March 24/15 meeting with CAFII EOC re draft industry survey of travel insurance underwriters	-Early March 2016 meeting in Toronto with Harry and possibly other TIWG members (awaiting date confirmation from Harry)  -Sept or Oct 2016 meeting with Harry and other TIWG members	-highlights/findings of CCIR survey of travel health insurers -CAFII survey on consumer satisfaction with travel health insurance -issues/positions to be included in Issues Paper for industry consultation -Discussion Paper on travel health insurance	In Progress  Pending
Laurie Balfour, Chair, CCIR Insurance Core Principles Implementation Ctte (ICPIC)	No previous contact in her role as Chair of ICPIC	-If Laurie is attending May 4- 6 CLHIA CCOSS Conference in Halifax -When Laurie is in Toronto for CCIR/related meetings	-Framework for Co-operative Market Conduct Supervision in Canada -Harmonized Annual Statement on Market Conduct	Pending
CISRO: Ron Fullan, Chair (SK); G. Matier (BC); J. Abram (AB), W. Martinson (AB); D. Weir (NB)	-Oct. 27/15: R. Fullan gave dedicated CISRO LLQP Stakeholder Info presentation for CAFII members	-If Ron is attending May 4-6 CLHIA CCOSS Conference in Halifax -When Ron is in Toronto for CISRO/related meetings	-implementation of new, nationally harmonized LLQP -possible CISRO Strategic Plan	<b>Pending</b> Pending
Office of the Superintendent of Financial Institutions (OSFI): Jeremy Rudin, Superintendent,	No contact – appointed June/14	None	-introduce/educate about CAFII, CGI and alternate distribution -build relationship -invite to be speaker at a CAFII Reception event	Watch/ monitor
Ombudsman for Banking Services and Investments (OBSI): Sarah Bradley, Ombudsman and CEO	No contact – appointed Sept. 14/15	None	-TBD	Watch/ monitor



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Financial Consumer Agency of Canada (FCAC):				165 37 10
Lucie Tedesco, Commissioner	-May 1/15: B. Wycks made self- introduction and chatted with L. Tedesco, following her speech at CLHIA Conference		-CAFII proposed enhancements to FAQs and other content on FCAC web site re creditor insurance -CAFII involvement in consumer financial literacy initiatives, including Financial Literacy Month	
Brigitte Goulard, Deputy Commissioner	-Jun 10/14: B. Goulard was speaker at CAFII event			
Jane Rooney, Financial Literacy Leader	-Feb 10/15 (presentation at CAFII Annual Luncheon)			
Jeremie Ryan, Director, Financial Literacy and Consumer Education	-Feb. 10/15			
Karen Morgan, Marketing Officer	-Jan 9/14			