

CAFII Regulator and Policy-Maker Visit Plan 2015

Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status March 17/15
British Columbia				
Gerry Matier, Executive Director,	Feb. 27/15 meeting in Toronto	When Gerry is in Toronto	-10 yr. Review of BC Financial Institutions Act (FIA)	Completed
Insurance Council of BC	addressed review of BC FIA;	for CISRO/CCIR/related	-Representation for banks-in-insurance sector on	
	representation for banks-in-	meetings	Council	
	insurance on Insurance		-LLQP modernization	
	Council; new CE requirements		-Update on Council priorities	
	for new licensees; LLQP		-Update on CCIR travel insurance review	
	support; CCIR travel insurance		-Communicate CAFII issues	
	initiative		-Maintain and strengthen relationship	
Carolyn Rogers , CEO, FICOM &	January 28/15 stakeholder	Dinner meeting in Quebec	See above	Pending
Superintendent of Insurance	meeting with CCIR	City on April 28/15 or April		
(CCIR Chair)		29/15, in connection with		
	Informal discussion on October	CLHIA Conference; or		
	7/14 during CAFII Speaker	when Carolyn is in Toronto		
	Reception	for CCIR/related meetings		
	May 6/14; liaison dinner in			
	Ottawa			
Doug McLean, Deputy	No contact/meeting for at least	When Doug is in Toronto	See above	Pending
Superintendent of Insurance, FICOM	past two years	for CCIR/related meetings		
Harry James, Director, Policy	January 28/15 stakeholder	March 24/15 meeting with	See above	Confirmed
Initiatives, FICOM; Chair of CCIR's	meeting with CCIR	CAFII EOC		
new Working Group on Travel				
Insurance	Nov. 21/14: G. Grant chatted			
	with H. James during FIA			
	Review roundtable discussion			
	Jul 28/14: call with CAFII reps			
	re: "effecting" CGI			
Michael de Jong, Minister of	Nov. 21/14: G. Grant	If necessary, Q1 or Q2	- follow up on CAFII issues/concerns re: 10-year	Pending
Finance	represented CAFII at FIA	2015	Review of Financial Institutions Act; announcement	_
	Review roundtable discussion		re formal consultation phase of FIA Review	
			expected imminently	



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Alberta				
Alberta Insurance Council: Joanne Abram, CEO;	Nov 20/14: CLHIA COSS seminar (B. Wycks); Mar 17/14; Toronto, ON	When Joanne, Anthonet, or Warren is in Toronto for CISRO/CCIR/related meetings	-Representation for Restricted Licence Holders Licensing for 3 rd party providers: business number registration system -LLQP modernization -Update on CCIR travel insurance review	Pending
Ron Gilbertson, Chair (2012-15)	Mar 17/14; Toronto, ON	ectgo	- Update on Council priorities -Communicate CAFII issues	
Anthonet Maramieri, COO (succeeded retired Tom Hampton at beginning of 2015)	Feb 27/15: Toronto: B. Wycks met A. Maramieri and had get acquainted chat at CISRO LLQP Stakeholder Info Session		-Maintain and strengthen relationship	Completed
Warren Martinson, Legal Counsel (member of CISRO LLQP Ctte)	Feb 10/14: Toronto, ON			
Mark Prefontaine, Superintendent of Insurance	Sep 30/14; Fredericton, NB (informal meeting)	When Mark is in Toronto for CCIR/related meetings; or if attending CLHIA Spring Conference, April 29-May 1 in Quebec City	See above	Pending
David Sorensen, Deputy Superintendent of Insurance	No contact - appointed Sep 15/14	When David is in Toronto for CCIR/related meetings	See above - and introduce CAFII	Pending
Laurie Balfour, Director, Financial Compliance, Insurance Regulation and Market Conduct Branch	Sep 30/14: Fredericton, NB (informal meeting) Jul 28/14: call with CAFII reps re: "effecting of CGI"	When Laurie is in Toronto for CCIR/related meetings	See above	Pending
Robin Campbell, President of Treasury Board and Minister of Finance	No contact – appointed Sep 15/14	TBD	TBD until CAFII has a "direct ask"	Pending



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Saskatchewan				
Ron Fullan, Executive Director, Insurance Councils of Saskatchewan and CISRO Chair	February 27/15 CISRO LLQP Stakeholder Info Session January 28/15 stakeholder meeting with CCIR Sep 30/14; Fredericton, NB (informal meeting)	When Ron is in Toronto for CISRO/CCIR/related meetings	-Restricted Insurance Agents Advisory Ctte LLQP modernization -Update on TIPIP initiative - Update on ICS and CISRO priorities -Communicate CAFII issues -Maintain and strengthen relationship	Completed
April Stadnek, Director of Licensing	Sep 30/14; Fredericton, NB (informal meeting)	When April is in Toronto for CISRO/CCIR/related meetings		Pending
Roger Sobotkiewicz, former Director of Financial Consumer Affairs Authority (FCAA)'s Legal Branch, became Interim Chairperson and Superintendent of Insurance, effective Feb. 1/15	-no previous contact; congratulatory letter on appointment sent March 4/15	Q1 or Q2 2015 meeting in Regina if necessary, as follow-up teleconference with J. Hall and J. Seibel on CAFII submission occurred on March 2/15; or possible meeting in Toronto on March 26- 27/15 if Roger in Toronto for CCIR meetings	-introduce CAFII and build relationship -Bill 177, The Insurance Act, posted on SK website on Dec. 8/14. Bill serving as consultation document with industry, with Feb. 16/15 deadline for submissions. When passed and proclaimed, will replace current SK Insurance ActISI: Representation for Restricted Licence Holders -LLQP modernization -Update on TIPIP initiative - Update on Superintendent's priorities -Communicate CAFII issues	Pending, if necessary
lan McIntosh, Deputy Superintendent of Insurance	Jul 28/14 call with CAFII reps re: "effecting CGI"	Same as above	See above	Pending
Consultant (ex-Superintendent) Jim Hall and Janette Seibel, Lawyer, FCAA, are point persons for review of SK Insurance Act	- teleconference meeting on CAFII submission on Bill 177, on March 2/15	Same as above	Bill 177, The Insurance Act (Saskatchewan)	Pending, if necessary



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Manitoba				_
Ministry of Finance:			-Introduce CAFII and build/maintain relationship -Implementation of ISI regime	
Jim Scalena, Superintendent *Retired at end of 2014	April 29/14; Winnipeg, MB	When successor or Scott is in Toronto for CCIR/related	-Representation for Restricted Licence Holders -Update on Insurance Act Review	
,		meetings; or if attending	-LLQP modernization	
Scott Moore, Deputy	April 29/14: Winnipeg, MB;	CLHIA Spring Conference,	-Update on TIPIP initiative	Pending
Superintendent, currently serving		April 29-May 1 in Quebec	-Update on Superintendent's and Council's	
as Interim Superintendent of Insurance		City	priorities -Communicate CAFII issues	
Greg Dewar, Minister of Finance	No contact – appointed Nov/14	TBD	TBD until CAFII has "direct ask"	Pending
Erin Pearson, Executive Director,	Sept. 30/14: dinner in	When Erin is in Toronto for	Same as above	Pending
Insurance Council of Manitoba:	Fredericton, NB re: ISI implementation	CISRO/related meetings		
	Apr 29/14; Winnipeg, MB			
Ontario				
FSCO:			(i)-Introduce CAFII and build/maintain relationship	
Brian Mills, appointed Interim	January 28/15 stakeholder	Q1 or Q2 2015: follow-up	(ii) -next steps, if any, in Life Insurance Product Suitability Review	Pending
CEO and Superintendent on	meeting with CCIR	lunch or dinner	(iii)-LLQP modernization	renuing
October 18/14			(iv)-enhancing the national CRS	
	November 21/14 at FSCO Life		(v)-Update on CCIR review of travel insurance	
	and Health Insurance		(vi)-Update on Superintendent's priorities	
	Symposium		(vii) "Agency Review" of FSCO's mandate (viii)-communicate CAFII issues	
Anatol Monid, Interim Executive	January 28/15 stakeholder	Meeting, if required re (ii)	(viii) communicate of this issues	Pending
Director, Licensing and Market Conduct Division	meeting with CCIR			
Conduct Division	November 21/14 at FSCO Life			
	and Health Insurance			
	Symposium			
	April 9/14 re: Interim Report of			
	Life Insurance Product			
	Suitability Review			



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Isabel Scovino, appointed Director, Market Conduct Regulation Branch in Nov/14	Nov 21/14 FSCO Life & Health Insurance Symposium	Meeting, if required re (iv)	Item (iv) above	Pending
	Nov. 20/14 Networking Dinner following CLHIA CCOS Seminar			
	Nov 13/14 re: Report on Joint Review (FSCO and AMF) of National Complaint Reporting System (CRS)			
Quebec				
AMF: Louis Morisset, CEO;	Apr 8/14: Montreal, QC	October 6/15 CAFII Board meeting to be hosted by Desjardins in Quebec City	-(i)Further round of AMF consultation re electronic commerce in insurance -(ii)Distribution Guide template and	Pending
Patrick Dery,		Desjardins in Quebec City	implementation timelines -LLQP modernization	
Eric Stevenson,	January 30/15 meeting in Toronto with E. Stevenson and	Possible breakfast meeting with E. Stevenson	-enhancing the national CRS -Update on TIPIP initiative	
Julien Reid,	L. Gauthier re (i) and (ii)	and/or L. Gauthier in Quebec City on May 1/15,	-Update on AMF priorities -Communicate CAFII issues	
Stephane Langlois,		during CLHIA Conference, re (i) and (ii)	-Maintain and strengthen relationship	
Louise Gauthier				
Atlantic Canada				
Joint Forum of Insurance Regulators (four provinces)	Oct 1/14: Fredericton, NB	spring or fall 2016	TBD	Deferred to 2016



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New Brunswick	T	1	1	
Angela Mazerolle, Superintendent	Oct 1/14: Fredericton, NB	None planned for 2015;	TBD	Deferred to
of Insurance		-alternatively, possible		2016
		meeting in Toronto on		
		March 26-27/15 re Rule		
		INS-001 on insurance		
		licensing, if Angela in Toronto for CCIR meetings		
David Weir, Deputy	Oct 1/14: Fredericton, NB	Same as above	TBD	Deferred to
Superintendent of Insurance	Oct 1/14. Frederictori, NB	Same as above		2016
Adam Mitton, Attractiveness	Jun 3/14: Toronto, ON	Q1 2015 when Adam is in	- highlight and discuss CAFII submission re:	Pending
Executive, Invest New Brunswick	Juli 3/14. Toronto, ON	Toronto or, if necessary, in	Insurance Act and regulatory process changes	rending
Executive, invest New Brunswick		Fredericton	necessary to support business efficiency and	
		redefictori	further inbound investment and additional jobs in	
			New Brunswick	
Ronald Godin, Consumer	No contact		-Introduce CAFII and build relationship	Pending
Advocate for Insurance			-Position CAFII as an information resource	
(NB govt. decision announced in				
Spring 2014 to eliminate				
Consumer Advocate, effective				
Jan 1/15, apparently reversed				
two weeks later)				
Nova Scotia				
Doug Murphy, Superintendent	January 28/15 stakeholder meeting with CCIR	To Be Determined	- possible Insurance Act Review in 2015	Pending
	Oct 1/14: Fredericton, NB			
PEI	, , , , , , , , , , , , , , , , , , ,			
Superintendent Robert Bradley	Oct 1/14: Fredericton, NB	Q2 2015 in	-Review of life and accident & sickness provisions	Pending
	,	PEI or Toronto; or possible	of Insurance Act, previously communicated as a	
		preliminary meeting in	definite priority for 2015	
		Toronto on March 26-	-LLQP modernization	
		27/15 re Insurance Act	-Update on TIPIP initiative	
		Review, if Robert in	-Update on Superintendent's priorities	
		Toronto for CCIR meetings	-Communicate CAFII issues	
			-Maintain and strengthen relationship	



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Newfoundland				
Craig Whalen, Deputy Superintendent	Oct 1/14: Fredericton, NB	None in 2015	N/A	Deferred to 2016
FEDERAL/NATIONAL				
Carol Shevlin, Policy Manager, CCIR *Retiring end of 2015	-Liaison lunch with B. Wycks on Feb. 23/15 -January 28/15 stakeholder meeting with CCIR	-December 2015 CAFII Holiday Season Reception: Recognition and tribute to Carol Shevlin, upon her imminent retirement at end of 2015 (confirmed as agreeable to her)	-Update on CCIR 2014-17 Strategic Plan and related priorities -possible CAFII webinar(s) for CCIR in 2015 -succession plans for CCIR Policy Manager given upcoming retirement -opportunity to thank and acknowledge C. Shevlin at CAFII Reception later in 2015	Pending
Carolyn Rogers, CCIR Chair (CEO, FICOM & Superintendent of Insurance)	January 28/15 stakeholder meeting with CCIR Oct 7/14: Toronto, ON at CAFII Regulator Reception	Dinner meeting in Quebec City on April 28/15 or April 29/15, in connection with CLHIA Conference; or when Carolyn is in Toronto for CCIR/related meetings	-Update on CCIR 2014-17 Strategic Plan and related priorities -CCIR review of travel insurance -LLQP modernization -Communicate CAFII issues	Pending
Harry James, Chair, CCIR Working Group on Travel Insurance (Director, Policy Initiatives, BC FICOM)	January 30/15 and December 10/14, CAFII participated in TIPIP meeting with CCIR Working Group on Travel Insurance	March 24/15 meeting with CAFII EOC re draft industry survey of travel insurance underwriters	-Regulator concerns re travel insurance	Confirmed
Ron Fullan Chair (SK); G. Matier (BC); J. Abram (AB), W. Martinson (AB); D. Weir (NB) CISRO	Feb 27/15: CISRO LLQP Stakeholder Info Session Feb 10/14: Toronto, ON	When Ron is in Toronto for CISRO LLQP or related meetings	-LLQP modernization -possible CISRO Strategic Plan	Completed
Jeremy Rudin, Superintendent, Office of the Superintendent of Financial Institutions	No contact – appointed June/14	Q2 2015 "get acquainted" meeting in Ottawa or Toronto	-introduce/educate about CAFII, CGI and alternate distribution -build relationship -invite to be speaker at CAFII Reception in June or October 2015	Pending



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Doug Melville, Ombudsman, OBSI	None	None	TBD	Watch/ monitor
(resignation announced March				
2015: departs OBSI at end of May				
2015 for similar position in				
Channel Islands)				
Financial Consumer Agency of				
Canada (FCAC):				
Lucie Tedesco, Commissioner	No contact		-CAFII proposed enhancements to FAQs and other	Pending
			content on FCAC web site re creditor insurance	
Brigitte Goulard, Deputy	Jun 10/14			
Commissioner			-CAFII involvement in consumer financial literacy	Pending
			initiatives, including Financial Literacy Month	
Jane Rooney, Financial Literacy	Feb 10/15 (presentation at			
Leader	CAFII Annual Luncheon)			
Jeremie Ryan, Director, Financial	Feb. 10/15	Q2 2015		
Literacy and Consumer Education		(either in-person in Ottawa		
		or Toronto; or via		
Karen Morgan, Marketing Officer	Jan 9/14	teleconference)		