	Individual Insurance	Group Insurance		
		Credit Card	Employer Benefit	Other
Total number of policies sold (excluding cooling-off period cancellations/including voided policies)				
Gross written premium (\$) net of cancellations				
Number of applications selected for underwriting				
Number of applications declined/repriced by insurer				
Total number of certificates in force on January 1, 20XX				
Total number of certificates in force on December 31, 20XX				
Total number of claims presented (including voided policies)				
Number of claims paid (in full/part)				
Number of claims denied (in full / excluding voided policies)				
Number of policies voided by the insurer				
Total value of claims presented (\$)				
Amount paid in benefits (\$)				
Number of complaints received by internal ombudsman				
Percentage of THI products offered that have been reviewed to ensure they meet the recommendations outlined in the CCIR Travel Health Insurance Products Position Paper				