

**Agenda Item 4(a)**  
**October 25/22 EOC Meeting**

**Recently Completed and Imminent/Pending CAFII Regulatory Submissions As At October 21, 2022**

<b><u>Regulatory Authority</u></b>	<b><u>Topic</u></b>	<b><u>Deadline</u></b>	<b><u>Comments</u></b>
AMF	Draft Regulation on Complaints Handling and Dispute Resolution in the Financial Sector	December 8, 2021	CAFII submission sent on December 8/21.
FCAC	Proposed Guideline On Complaint Handling Procedures For Banks and Authorized Foreign Banks	December 11, 2021	CAFII submission sent on December 11/21.
FCAC	Proposed Guideline on Appropriate Products and Services For Banks and Authorized Foreign Banks	January 6, 2022	CAFII submission sent on January 6/22. Follow-up virtual Stakeholder Session, requested by FCAC, took place on Friday, January 15/22.
AMF	Revised/Updated Sound Commercial Practices Guideline	January 28, 2022	CAFII submission sent on January 28/22.
FCAC	Proposed Guideline on Whistleblowing Policies and Procedures for Banks and Authorized Foreign Banks	January 29, 2022	CAFII Co-Executive Directors are of the view that this consultation is “out of scope” for our Association, and is best left for the Canadian Bankers Association (CBA) to respond to/address. This is the third in a series of consultations on guidelines that FCAC has developed to help Banks comply with their obligations in the <a href="#">Bank Act</a> and the new <a href="#">Financial Consumer Protection Framework Regulations</a> , which will come into force on June 30, 2022. A first consultation on a proposed <a href="#">Guideline on Complaints Handling Procedures</a> ended on December 11, 2021. A second consultation on a proposed <a href="#">Guideline on Appropriate Products and Services</a> is in progress until January 6, 2022.
FCNB	“Proposed Rule INS-001: Insurance Intermediaries Licensing and Obligations”	CAFII submission sent on February 7, 2022	Among various matters, outlines specifics of FCNB’s plan to introduce a Restricted Insurance Agent (RIA) licensing regime in New Brunswick, which will be the first in Atlantic Canada.
OSFI	Draft Guideline B-13: Technology and Cyber Risk Management	February 9, 2022	Insights gained from a November 30/21 OSFI Information Session webinar enabled CAFII to determine that this OSFI consultation is “out of scope” for our Association, as it is exclusively prudential regulation/“going concern”-focused and not inclusive of consumer-oriented, market conduct regulatory issues.

FSRA	"Information Guidance on complaints resolution"	CAFII submission sent on February 15, 2022	Released on December 22/21 for a 55 days public consultation. CAFII has responded to FSRA consultations of this nature/type in the past.
FCNB	Proposed Rule INS-002: Insurance Fees"	CAFII submission sent on February 18, 2022	Released on December 17/21 for a 60 days public consultation. CAFII has responded to FCNB consultations of this nature/type in the past.
AMF	Incentive Management Guideline	CAFII submission sent on February 18, 2022	AMF extended deadline from the initial January 28/22, largely at CLHIA's behest.
BCFSA	"Discussion Paper: Information Security Incident Reporting"	CAFII submission sent on March 1, 2022	A delegation of approximately 15 CAFII representatives met virtually with BCFSA staff executives Saskia Tolsma, Rob O'Brien, and Steven Wright to discuss the Authority's "Discussion Paper: Information Security Incident Reporting" and CAFII's preliminary feedback on that consultation document (Rob and Steven, collectively, are responsible for drafting BCFSA's market conduct-related consultation documents). Insights gained caused CAFII to overhaul its draft written submission on the Discussion Paper – largely to be more emphatic and specific in its recommendations around national harmonization, through CCIR – and to secure a two business days deadline extension to March 1/22.
CCIR/CISRO	Proposed "Incentive Management Guidance"	April 4, 2022	CAFII submission sent on April 4/22.
FSRA	"Principles-Based Regulation" consultation document	April 29, 2022	CAFII submission sent on April 29/22.
FSRA	Proposed "Principles of Conduct for Insurance Intermediaries"	May 3, 2022	CAFII submission sent on May 3/22.
FCNB	Informal Consultation on Imminent Amendments to Life; and Accident & Sickness Insurance sections of New Brunswick Insurance Act	May 20, 2022 (Life Insurance section) and May 27, 2022 (Accident and Sickness Insurance section)	With FCNB's agreement/permission, CAFII formed a special ad hoc Working Group comprised of one representative from 12 participating Member companies to tackle this review and feedback assignment under a Confidentiality Undertaking. CAFII submissions sent on May 20, 2022 (Life Insurance section) and May 27, 2022 (Accident and Sickness Insurance section).

FSRA	Consultation on “Guidance on Use of Retained Revenues under Regulation ‘Money Retained Outside the Consolidated Revenue Fund’	May 31, 2022	CAFII submission sent on May 31/22.
OSFI	Consultation on “Culture Risk Management”	May 31, 2022	EOC determined that this consultation is out-of-scope for CAFII.
Insurance Council of BC	Consultation on “Insurance Council Rules” (which set the licence conditions and requirements for all BC insurance licensees)	June 1, 2022	EOC determined that this consultation is out-of-scope for CAFII.
CISRO	Consultation on Improvements to Life Insurance Replacement Declaration (LIRD) Form	July 8, 2022	EOC determined that this consultation is out-of-scope for CAFII.
BCFSA	Draft Insurer Code of Market Conduct and Supplemental Guideline	September 9, 2022	CAFII submission sent on September 9/22.
OSFI	Consultation on Updated Guideline B- 10: Third Party Risk Management	September 30, 2022	Through an iterative process – including two Market Conduct & Licensing Committee meetings, along with touchpoint meetings with OSFI, CLHIA and CBA – CAFII determined that this consultation is “out of scope” for our Association. Instead, CAFII will support CLHIA’s and CBA’s submissions; and continue to monitor this OSFI Guideline in order to be able to inform Members of any key learnings.
BC Ministry of Finance	Consultation on Proposed Restricted Insurance Agent (RIA) Licensing Regime in BC	October 3, 2022	CAFII submission sent on October 3/22. Released on June 30/22 for a 95 days public consultation.
FSRA	Consultation on FSRA’s 2023-24 Priorities and Budget	November 11, 2022	Released on October 11/22 for a 30 days public consultation.
BCFSA	Two follow-up questions re alignment and divergences between BCFSA’s “Draft Insurer Code of Market Conduct” and	November 15/22	Sent to CAFII on October 14/22 for a one month direct stakeholder consultation.

	CCIR/CISRO “Guidance: Conduct of Insurance Business and Fair Treatment of Customers”		
CCIR	CCIR Draft 2023-25 Strategic Plan	November 30, 2022	CAFII invited, as one of four or five select industry stakeholders, to provide feedback on the CCIR Draft Strategic Plan in a 40 minute virtual feedback session on November 4/22; and to follow that up with a more formal written feedback submission by November 30/22