



Biographical Notes – Shereen Miller

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Background

Ms. Shereen Miller is a human rights lawyer by training, with more than 20 years of experience in various executive roles with the Government of Canada.

Prior to her appointment as Commissioner of the Financial Consumer Agency of Canada, Ms. Miller served as Senior Assistant Deputy Minister of Service Innovation at Shared Services Canada.

From 2019 to 2023, she was Senior Assistant Deputy Minister of Next Generation Human Resources and Pay at Shared Services Canada. From 2017 to 2019, Ms. Miller was Immigration and Refugee Board of Canada's Deputy Chair of Refugee Protection; and, from 2013 to 2017, was Innovation, Science and Economic Development Canada's Assistant Deputy Minister of Small Business, Tourism and Market Place Services.

Ms. Miller has extensive expertise shaping strategic policy, conceptualizing, guiding and directing key programs, working with financial institutions and overseeing operations in both service delivery and regulatory bodies. She led the creation of the Build in Canada Innovation Program and the Innovative Solutions Canada Program.

Her extensive experience includes driving initiatives that empower businesses to grow by providing the capital and tools they need. During her time at Innovation, Science and Economic Development Canada (ISED), she implemented game-changing endeavors such as the Venture Capital Action Plan and the Accelerated Growth Service. She has also managed regulatory functions and was responsible for the Office of Consumer Affairs while at ISED.

In addition, Ms. Miller led the creation and launch of the Canadian Innovation Centre for Mental Health in the Workplace. Her leadership experience includes process and organizational change, digital transformation, executive team management, and strategic partnership building.

Ms. Miller holds a Bachelor of Arts from McGill University, a Master of Arts in Criminology from the University of Pennsylvania, and a Juris Doctor from Osgoode Hall Law School. She is a long-standing advocate for human rights, diversity, and inclusion.

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