

Agenda Item 5(e) September 14/21 EOC Meeting

CAFII Board Members (c.c. EOC Members):

Please accept this invitation as confirmation that you will be attending a **CAFII Industry Issues Dialogue virtual MSTeams meeting with AMF staff executives on Thursday, October 14/21 from 12:30 to 2:00 p.m. EDT**.

Several members of the relevant AMF staff executives group — including the particularly CAFII-relevant new Superintendent, Client Services and Distribution Oversight Eric Jacob -- are unavailable on Tuesday, October 5/21, the date of the next regularly scheduled CAFII Board meeting — so it was necessary to book this Industry Issues Dialogue for a separate day.

Here is the preliminary agenda for the meeting:

Agenda (Shared Agenda Approach) For CAFII and AMF "Industry Issues Dialogue" Thursday, October 14, 2021; 12:30 to 2:00 p.m. EDT Virtual Meeting Via Microsoft Teams

- 12:30 to 12:35 p.m.: Welcome and Introductions (facilitated/moderated by CAFII Co-Executive Director Brendan Wycks)
- 12:35 to 12:47 p.m.: CAFII Presentation #1 on "TBA"
- 12:47 to 12:55 p.m.: Q&A/Dialogue on CAFII Presentation #1
- 12:55 to 1:07 p.m.: AMF Presentation #1 on "New of Modified Travel Insurance Products"
- 1:07 to 1:15 p.m.: Q&A/Dialogue on AMF Presentation #1
- 1:15 to 1:27 p.m.: CAFII Presentation #2 on "TBA"
- 1:27 to 1:35 p.m.: Q&A/Dialogue on CAFII Presentation #2
- 1:35 to 1:47 p.m.: AMF Presentation #2 on "AMF 2021-2025 Strategic Plan and Annual Statement of Priorities, including:
 - -Declaration of operational incidents
 - -Management of incentives
 - -Complaints handling
 - -Protection of vulnerable clients
- 1:47 to 1:55 p.m.: Q&A/Dialogue on AMF Presentation #2
- 1:55 to 2:00 p.m.: Wrap-Up; Next Steps (if any); and Adjournment

A final agenda and further details will be provided as October 14 draws closer.

Below is the AMF-provided MSTeams link for connecting to this meeting.

Please respond to this invitation to confirm your attendance intentions for this Thursday, October 14/21 Industry Issues Dialogue With AMF Staff Executives.