

## **CAFII Regulator and Policy-Maker Visit Plan 2015**

Jurisdiction Regulator/Policy-Maker	Last Meeting /Contact	Proposed Meeting	Topics/Purpose	Status May 19/15
British Columbia				
Gerry Matier, Executive Director, Insurance Council of BC	Feb. 27/15 meeting in Toronto addressed review of BC FIA; representation for banks-in-insurance on Insurance Council; new CE requirements for new licensees; LLQP support; CCIR travel insurance initiative	When Gerry is in Toronto for CISRO/CCIR/related meetings	-10 yr. Review of BC Financial Institutions Act (FIA) -LLQP modernization -Update on Council priorities -Update on CCIR travel insurance review -Communicate CAFII issues -Maintain and strengthen relationship	Pending
Carolyn Rogers , CEO, FICOM & Superintendent of Insurance (CCIR Vice-Chair)	Lunch meeting in Quebec City on April 30/15	When Carolyn is in Toronto for CCIR/related meetings	-10 yr. Review of BC Financial Institutions Act (FIA) -"Effecting' of CGI in BC issue -Update on CCIR travel insurance review -Communicate CAFII issues; maintain and strengthen relationship	Pending
Doug McLean, Deputy Superintendent of Insurance, FICOM	No contact/meeting for at least past two years	When Doug is in Toronto for CCIR/related meetings	See above	Pending
Harry James, Director, Policy Initiatives, FICOM (Chair of CCIR's new Working Group on Travel Insurance)	Nov. 21/14: G. Grant chatted with H. James during FIA Review roundtable discussion  Jul 28/14: call with CAFII reps re: "effecting" CGI	When Harry is in Toronto for CCIR/related meetings	See above	Pending
Michael de Jong, Minister of Finance	Nov. 21/14: G. Grant represented CAFII at FIA Review roundtable discussion	If necessary, Q2 or Q3 2015	- follow up on CAFII issues/concerns re: 10-year Review of Financial Institutions Act; announcement re formal consultation phase of FIA Review expected imminently	Pending



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Alberta				1
Alberta Insurance Council: Joanne Abram, CEO;	Nov 20/14: CLHIA COSS seminar (B. Wycks); Mar 17/14; Toronto, ON	When Joanne, Anthonet, or Warren is in Toronto for CISRO/CCIR/related meetings	-Representation for Restricted Licence Holders Licensing for 3 <sup>rd</sup> party providers: business number registration system -LLQP modernization - Update on Council priorities	Pending
Ron Gilbertson, Chair (2012-15)	Mar 17/14; Toronto, ON		-Communicate CAFII issues -Maintain and strengthen relationship	
Anthonet Maramieri, COO (succeeded retired Tom Hampton at beginning of 2015)	Feb 27/15: Toronto: B. Wycks met A. Maramieri and had get acquainted chat at CISRO LLQP Stakeholder Info Session		Iviaintain and strengthen relationship	
Warren Martinson, Legal Counsel (member of CISRO LLQP Ctte)	Feb 10/14: Toronto, ON			
Mark Prefontaine, Superintendent of Insurance	Sep 30/14; Fredericton, NB (informal meeting)	When Mark is in Toronto for CCIR/related meetings	See above	Pending
David Sorensen, Deputy Superintendent of Insurance	No face-to-face contact to date - appointed Sep 15/14; CAFII congratulatory letter sent	When David is in Toronto for CCIR/related meetings	See above - and introduce CAFII	Pending
Laurie Balfour, Director, Financial Compliance, Insurance Regulation and Market Conduct Branch	Sep 30/14: Fredericton, NB (informal meeting)  Jul 28/14: call with CAFII reps re: "effecting of CGI"	When Laurie is in Toronto for CCIR/related meetings	See above	Pending
Robin Campbell, President of Treasury Board and Minister of Finance	No contact – appointed Sep 15/14	TBD	TBD until CAFII has a "direct ask"	Pending



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Regulator/Policy-Maker Saskatchewan				May 19/15
Ron Fullan, Executive Director, Insurance Councils of Saskatchewan and CISRO Chair	February 27/15 CISRO LLQP Stakeholder Info Session	When Ron is in Toronto for LLQP Stakeholder Info Sessions on June 5/15 and in September 2015	-Restricted Insurance Agents Advisory CtteSask RIA regime and licensure issues -LLQP modernization - Update on ICS and CISRO priorities -Communicate CAFII issues -Maintain and strengthen relationship	Pending
April Stadnek, Director of Licensing	Sep 30/14; Fredericton, NB (informal meeting) November/13 in Toronto when April attended CLHIA CCOSS Seminar	When April is in Toronto for CISRO/CCIR/related meetings		Pending
Roger Sobotkiewicz, former Director of Financial Consumer Affairs Authority (FCAA)'s Legal Branch, became Interim Chairperson and Superintendent of Insurance, effective Feb. 1/15	-no previous contact; congratulatory letter on appointment sent March 4/15	Q4 2015 or Q1 2016 meeting in Regina, if necessary	-introduce CAFII and build relationship -Regulations being developed following passage of Bill 177, The Insurance Act (Saskatchewan) -ISI: Representation for Restricted Licence Holders -LLQP modernization - Update on Superintendent's priorities -Communicate CAFII issues	Pending
lan McIntosh, Deputy Superintendent of Insurance	Jul 28/14 call with CAFII reps re: "effecting CGI"	Same as above	See above	Pending
Consultant (ex-Superintendent) Jim Hall and Janette Seibel, Lawyer, FCAA, are point persons for review of SK Insurance Act J. Hall slated to take full retirement at end of May 2015. Jan Seibel becomes lead on Bill 177 and Regulations file, effective June 1/15	-telephone discussion between J. Hall and B. Wycks on May 7/15 re passage of Bill 177; and plans for Regulations to effect changes to sections of Insurance Act via "not proclaimed in force"  -teleconference meeting on CAFII submission on Bill 177, on March 2/15	Q4 2015 or Q1 2016 meeting in Regina, if necessary	-Regulations being developed following passage of Bill 177, The Insurance Act (Saskatchewan)	Pending



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Manitoba				
Ministry of Finance:			-Introduce CAFII and build/maintain relationship -Implementation of ISI regime	
Jim Scalena, Superintendent *Retired at end of 2014	April 29/14; Winnipeg, MB	When successor or Scott is in Toronto for CCIR/related meetings	-Representation for Restricted Licence Holders -Update on Insurance Act Review -LLQP modernization	Pending
Scott Moore, Deputy Superintendent, currently serving as Interim Superintendent of Insurance	April 15/15 teleconference with three CAFII reps re concern about amended Insurance Act's apparent residency requirement for		-Update on Superintendent's and Council's priorities -Communicate CAFII issues	
	employees of Restricted Insurance Agents April 29/14: Winnipeg, MB			
Greg Dewar, Minister of Finance	No contact – appointed Nov/14	TBD	TBD until CAFII has "direct ask"	Pending
Erin Pearson, Executive Director,	Sept. 30/14: dinner in	When Erin is in Toronto for	Same as above	Pending
Insurance Council of Manitoba:	Fredericton, NB re: ISI implementation	CISRO/related meetings		
	Apr 29/14; Winnipeg, MB			
Ontario				
FSCO:			(i)-Introduce CAFII and build/maintain relationship (ii) -"Agency Review" of FSCO's mandate	
Brian Mills, appointed Interim CEO and Superintendent on October 18/14	January 28/15 stakeholder meeting with CCIR  November 21/14 at FSCO Life and Health Insurance Symposium	Q2 or Q3 2015: follow-up lunch or dinner	(iii) next steps, if any, in Life Insurance Product Suitability Review (iv)-LLQP modernization (v)-enhancing the national CRS (vi)-Update on Superintendent's priorities (vii)-communicate CAFII issues	Pending



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FSCO Cont'd: Anatol Monid, Interim Executive Director, Licensing and Market Conduct Division	January 28/15 stakeholder meeting with CCIR  November 21/14 at FSCO Life and Health Insurance Symposium April 9/14 re: Interim Report of Life Insurance Product Suitability Review	To be determined, as required	Item (iii) above	Pending
Isabel Scovino, appointed Director, Market Conduct Regulation Branch in Nov/14	Nov 21/14 FSCO Life & Health Insurance Symposium Nov 13/14 re: Report on Joint Review (FSCO and AMF) of National Complaint Reporting System (CRS)	To be determined, as required	Item (v) above	Pending
Ministry of Finance three member Expert Panel advising on Government's review of FSCO's mandate	CAFII made submission to OMAF on "Proposed Regulations Related to Parts V and VII of the Insurance Act" on May 19/15	May 21/15 informal meeting	-provide Panel with early input on issues it should be aware of, from CAFII's perspective; ask questions; dialogue.	Confirmed
Quebec				
AMF: Louis Morisset, CEO;	Apr 8/14: Montreal, QC	October 2015 CAFII Board meeting to be hosted by Desjardins in Quebec City	-(i)AMF final paper on electronic commerce in insurance, setting out Orientations/expectations -(ii)Distribution Guide template and implementation timelines -LLQP modernization -enhancing the national CRS -Update on AMF priorities -Communicate CAFII issues -Maintain and strengthen relationship	Pending



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AMF cont'd: Patrick Dery, Superintendent, Solvency (appointed CCIR Chair effective April 1/15)	April 29/15 meeting in Quebec City, along with AMF staff executives Eric Stevenson, Nathalie Sirois, and Louise Gauthier			
	January 28/15 stakeholder meeting with CCIR			
Eric Stevenson, Superintendent, Client Services and Distribution Oversight	January 30/15 meeting in Toronto with E. Stevenson and L. Gauthier re (i) and (ii)			
Atlantic Canada				
Joint Forum of Insurance Regulators (four provinces)	Oct 1/14: Fredericton, NB	Spring or Fall 2016	TBD	Deferred to 2016
New Brunswick				
Angela Mazerolle, Superintendent of Insurance	Oct 1/14: Fredericton, NB	None planned for 2015	TBD	Deferred to 2016
David Weir, Deputy Superintendent of Insurance	Oct 1/14: Fredericton, NB	When David is in Toronto for June 5/15 or September 2015 LLQP Stakeholder Info Sessions	-New Brunswick licensure issues, including development of online licensing system	Confirmed for June 5/15 (lunch meeting)
Jay Reid, Investment Attraction Officer, Opportunities New Brunswick	Jun 3/14: Toronto, with Adam Mitton of predecessor organization Invest New Brunswick	Q2 or Q3 2015 when Jay is in Toronto; or alternatively via teleconference	- highlight and discuss CAFII submission re: Insurance Act and regulatory process changes necessary to support business efficiency and further inbound investment and additional jobs in New Brunswick	Pending
Ronald Godin, Consumer Advocate for Insurance	No contact		-Introduce CAFII and build relationship -Position CAFII as an information resource	Pending



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Nova Scotia				
Doug Murphy, Superintendent (at March 26/15 CCIR meeting, D. Murphy's imminent retirement announced)	January 28/15 stakeholder meeting with CCIR  Oct 1/14: Fredericton, NB	To Be Determined	-Review of life and accident & sickness provisions of Insurance Act (D. Murphy confirmed on April 22/15 that this is unlikely to occur in 2015)	Pending
PEI				
Superintendent Robert Bradley	Oct 1/14: Fredericton, NB	Q4 2015 or Q1 2016 in PEI or Toronto, if necessary	-Review of life and accident & sickness provisions of Insurance Act (on April 23/15, R. Bradley advised that this may get underway in late 2015) -LLQP modernization -Update on Superintendent's priorities -Communicate CAFII issues -Maintain and strengthen relationship	Pending
Newfoundland			-	
Craig Whalen, Deputy Superintendent	Oct 1/14: Fredericton, NB	None in 2015	N/A	Deferred to 2016
FEDERAL/NATIONAL				
Carol Shevlin, Policy Manager, CCIR *Retiring at end of 2015	-Liaison lunch with B. Wycks on Feb. 23/15 -January 28/15 stakeholder meeting with CCIR	-Q3 or Q4 get acquainted/liaison lunch for B. Wycks with C. Shevlin and two CCIR Policy Manager successors (hiring announcement imminent)  -December 8/15 CAFII	-CCIR review of travel health insurance -Update on CCIR 2014-17 Strategic Plan and related priorities -Communicate CAFII issues; and maintain and strengthen relationship -possible CAFII webinar(s) for CCIR in 2015 - Recognition and tribute to Carol, upon her	Pending
		Holiday Season Reception	imminent retirement at end of 2015 (confirmed as agreeable to her)	Confirmed
Carolyn Rogers, CCIR Past-Chair and current Vice-Chair (CEO, FICOM & Superintendent of Insurance)	April 29/15 in Quebec City, along with new CCIR Chair Patrick Dery  January 28/15 stakeholder meeting with CCIR Oct 7/14: Toronto, ON at CAFII Regulator Reception		-CCIR review of travel health insurance -Update on CCIR 2014-17 Strategic Plan and related priorities -Communicate CAFII issues; and maintain and strengthen relationship	



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Harry James, Chair, CCIR Working Group on Travel Insurance (Director, Policy Initiatives, BC FICOM)	March 24/15 meeting with CAFII EOC re draft industry survey of travel insurance underwriters  January 30/15 and December 10/14, CAFII participated in TIPIP meeting with CCIR Working Group on Travel Insurance	When Harry is in Toronto for CCIR/related meetings	-CCIR review of travel health insurance	Pending
Ron Fullan Chair (SK); G. Matier (BC); J. Abram (AB), W. Martinson (AB); D. Weir (NB) <b>CISRO</b>	Feb 27/15: CISRO LLQP Stakeholder Info Session Feb 10/14: Toronto, ON	When Ron is in Toronto for LLQP Stakeholder Info Sessions on June 5/15 and in September 2015	-LLQP modernization -possible CISRO Strategic Plan	Pending
Jeremy Rudin, Superintendent, Office of the Superintendent of Financial Institutions	No contact – appointed June/14	Q3 or Q4 2015 "get acquainted" meeting in Ottawa or Toronto	-introduce/educate about CAFII, CGI and alternate distribution -build relationship -invite to be speaker at a CAFII Reception event	Pending
Doug Melville, Ombudsman, OBSI (resignation announced March 2015: departs OBSI at end of May 2015 for similar position in Channel Islands)	None	None	TBD	Watch/ monitor



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Financial Consumer Agency of Canada (FCAC):				
Lucie Tedesco, Commissioner	May 1/15: B. Wycks made self- introduction and chatted with L. Tedesco, following her speech at CLHIA Conference			
Brigitte Goulard, Deputy Commissioner	Jun 10/14			
Jane Rooney, Financial Literacy Leader	Feb 10/15 (presentation at CAFII Annual Luncheon)			
Jeremie Ryan, Director, Financial Literacy and Consumer Education	Feb. 10/15	Q2 or Q3 2015 (either in-person in Ottawa or Toronto; or via teleconference)	-CAFII proposed enhancements to FAQs and other content on FCAC web site re creditor insurance  -CAFII involvement in consumer financial literacy initiatives, including Financial Literacy Month	Pending
Karen Morgan, Marketing Officer	Jan 9/14			