CAFII Strategic Options— Recommended Directions for Board Approval

February 2018



Making Insurance Simple and Accessible for Canadians Rendre l'assurance simple et accessible pour les Canadiens

Recommend Board Approval of Areas to **Invest In—Unanimous or High Support**

Board Approval Requested Maintain and Build on Regulatory Strength Develop a Significant Research Program Assertive Communication and Networking Program with Influencers Continue to Invest in Website Develop Long Term, Proactive Regulatory Positions



Recommend Board Approval of Areas to Not Invest In—Little Support

Develop a Newsletter

Develop a Certification Program

Recommend Board Approval of Areas that Board Approval Requested are Medium Priorities

Watching Brief

Insurtech, Technology Developments, Digitization, and Innovation

Thought Leadership (more sessions, panels, symposia)

Put Behind Other Priorities

Internal Presentations to Members

Improve the Value **Proposition for Associates**



Recommend Board Approval of Proposed Core Strategic Prioritization Statement

Core Statement

CAFII's **mission** remains the same:

CAFII will represent, promote and advance the interests of financial institutions in insurance and affiliated organizations. Its express goal is fostering an open and flexible marketplace that is efficient and effective and allows consumers an expanded choice in the purchase of insurance products and services. CAFII will work with other industry associations, where appropriate, to ensure public policy supports a legislative and regulatory environment that is healthy for future growth.

In support of this mission, CAFII's fundamental strategic priority will be to develop outstanding relationships and communications with insurance regulators and policy-makers across Canada. To promote this objective, we will meet in-person with representatives of these groups at least once every 18 months.

We will deepen these relationships by embarking on a significant research program that will provide us with interesting and relevant content to share, and which can gain us public profile. Our research program will dovetail with a proactive element to our regulatory focus through which we will seek to educate and influence key constituents about our long-term objectives.

Our research findings and our regulatory expertise will also serve as the foundation for an assertive communications and networking strategy through which we will meet on an ongoing basis with key influencers including policy-makers, senior bureaucrats, politicians, thought leaders, Association leaders, academics and others with whom we will share our research insights and key messages. As part of our efforts to increase our focus on and relevance to consumers and to heighten our public profile, we will continue to invest in the CAFII website and explore expanding and enhancing our media profile.

In addition to these strategic priorities there are other initiatives that CAFII will continue to promote, but as lower priorities. We will keep a watching brief on Insurtech, Technology Developments, Digitization, and Innovation, and on increasing our thought leadership through additional meetings and presentations in our areas of expertise. We will leverage our regulatory expertise and research with presentations to internal audiences within our membership; and we will explore ways to enhance the value proposition of being an Associate, with the objective of attracting more to join CAFII.



Making Insurance Simple and Accessible for Canadians Rendre l'assurance simple et accessible pour les Canadiens

Board Appr

Thank You