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We are Global Excel

A full-service cost containment, claims management and medical assistance company offering a complete range of services to International, Canadian and U.S. domestic clients.

With over 1,800+ corporate clients located in more than 90 countries around the world, Global Excel manages approximately 420,000 inpatient, outpatient, and non-medical cases and files per year, and process over \$1.95 billion in claims annually.

Global Excel is one of the largest independent assistance and cost containment companies specializing in the U.S. market. As a global company, we cultivate trustworthy long-term business relationships above short-term profit opportunities. We strive to fully understand your specific needs so we can tailor our solutions to your challenges, help you increase your efficiency, and improve your bottom line.



Will McAleer is a leader in the travel insurance industry, known for his innovative approach to product development and his commitment to giving back to the industry. As the Past President of The Travel Health Insurance Association (THIA), he has been instrumental in shaping industry standards and advocating for consumer protection and has also collaborated with key stakeholders to promote industry growth and integrity. Will is also a global leader, having served several terms on the Board of Directors for the International Assistance Group, a Paris-based company representing international assistance and claims companies as Deputy Chair.

A frequent media spokesperson in Canada, Will provides expert insights on travel insurance trends and policies, reflecting his dedication to transparency and public education. His passion for innovation and industry advancement continues to drive his contributions to the travel insurance sector and is currently responsible for Product Innovation and Marketing in Canada for Global Excel Management as Vice President. In his spare time Will enjoys many outdoor activities and can be found skiing, golfing or scuba diving...and occasionally sky-diving!