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Making Insurance Simple and Accessible for Canadians
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CAFII – Deloitte – Exploring Emerging Technology Impacts on Credit Protection Insurance

**An Exclusive Presentation by Deloitte of CAFII-Commissioned Research with
Melissa Carruthers**, Partner, Monitor Deloitte's Strategy Consulting practice;
and **Marc Lewis**, Senior Manager, Insurance Strategy, Deloitte

Tuesday, April 1st, 2025
from 1:00pm - 2:00pm ET
via Zoom Webinar



Melissa Carruthers

Partner, Monitor Deloitte's Strategy Consulting practice

(For capsule biography, [click here](#))



Marc Lewis

Senior Manager, Insurance Strategy, Deloitte

(For capsule biography, [click here](#))

In light of the magnitude and pace of change with respect to emerging technologies, CAFII engaged Deloitte to provide a perspective on the key implications & opportunities for the Credit Protection Insurance (CPI) Industry. To inform the report insights, Deloitte conducted comprehensive primary & secondary research which involved engaging global industry leaders, surveys and interviews with CAFII members and a global insurance industry market scan.

Prior to public release of this research, CAFII is inviting regulators and policy-makers from across Canada to join our members in this exclusive webinar on the key insights and findings of Deloitte on how artificial intelligence and other emerging technologies will affect

insurance, in particular credit protection insurance, and the opportunities and risks that these technologies represent.

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For further information or assistance, please email Winnie Chan at webinars@cafii.com or call 416-494-9224 ext. 237.

We look forward to welcoming you to this 2025 CAFII webinar .

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