

Agenda Item 7(b)(i)

March 25, 2014 EOC Meeting

Online CIPR Demo Presentation for CAFII and CADRI Members

March 17, 2014

CAFII Attendees: Moira Gill; John Lewsen; Charles Blaquiere; Derek Blake; Sue Manson; Cecilia Xiao; Lynn Whitehead; Christina Raso-Lazzaro; Richard Hebert; Sandy Prokop; Steve Montgomery; Brendan Wycks; Leya Duigu

CADRI Attendees: Antonietta Di Girolamo; Barb Wesselius; Eva Skupien; Jaime Porcellato; Sarah Cook; Wenda Robinson

Alberta Insurance Council Attendee: Robin Thompson, Director of IT

Presentation Overview

- 20 people participated including 13 CAFII members, 6 CADRI members and presenter, Robin Thompson
- The presentation was held from 3:35 to 4:45 pm
- The presentation was offered online, in real time via Adobe Connect and CAFII's conference call provider.
- While participants had the ability to ask questions verbally everyone opted to type questions into the chat window. Questions were asked by Sandy Prokop (RBC), Brendan Wycks, Wenda Robinson (The Cooperators), and Eva Skupien (The Cooperators).
- Robin Thompson ended the call by noting that the site is still in development mode and he welcomes feedback from the industry.

CIPR Highlights

- The Alberta Insurance Council has taken a consumer approach to the look and feel of the site, using bold colours, white space and larger font sizes.
- The overall goal of the CIPR is to facilitate information-sharing on a large scale including the application and renewal process.
- At present, 93% of Alberta licence renewals are processed without a person ever visiting the AIC and, should a renewal be flagged for any reason, the system pushes it to an individual staff member for review. CIPR will be designed to operate in much the same way.
- CIPR is being developed to provide real-time notifications regarding applications, renewals and cancellations.
- To date, FSCO and RIBO have expressed an interest in joining in on the CIPR in the near future.
- Anticipated roll-out and adoption will occur in the first quarter of 2015.

Next Steps: None at this time.