Executive Operations Committee

Membership: As per CAFII Bylaw 6.01. Sub-committees may strike taskforces drawing on expertise of other individuals associated with member companies.

Mandate	Activities	Issues of Interest
Recommend budget and priorities to Board	Draft and review Financial Reports	
Keep environment open to key products	Be aware of current and emerging issues (Regulatory Update).	
	Develop responses to regulatory initiatives. Forward to board	Regulation of ISI
	for approval as necessary. Oversight of Distribution and	International regulation of creditor products
	Market Conduct Policy Committee (DMC)	Market Conduct Regulation
		Electronic Commerce
		Provincial Insurance Act Reviews
Keep environment	Identify barriers to efficient operations. Oversight of Licensing	Licensing Irritants
flexible /efficient	Efficiency committee	Provincial Insurance Councils and CISRO issues
		Electronic licensing
		Multi-jurisdictional licensing/mutual recognition
Develop	Oversight of Media and Advocacy Strategy Committee(MAC)	Communications strategy
communication plans		Media Response Plan
and tools		Website
Build relationships with	Connect with regulators. Manage and conduct regulator visits.	
key stakeholders	(Manage Regulator Visit Schedule) Approve attendees at	
	regulator meetings, review meeting notes and manage follow-	
	up actions	
	Oversight of Networking and Events committee	
Other items	Continuance under new Not for Profit Corporations Act	Changes to be made before 2014

Distribution and Market Conduct Policy Committee

Membership: The committee will have 4 permanent members including 2 co-chairs all of whom are members of the EOC.

<u>Co-Chairs</u>:1) Sue Manson CIBC 2) Jennifer Hines RBC <u>Other members</u>: 3) Wayne Eccles TD 4) Emily Brown BMO 5) John Poolman, Assurant 6) Andre Duval, DSF <u>Resource</u>: A. Riley

Mandate: Oversee development of CAFII policy positions as directed by EOC. Oversee taskforces as required

Activities: Draft CAFII submissions Manage and interpret industry research projects as approved by EOC

Priorities	Issues	Currently	Status	
		Active		
		Issues		
Regulation of ISI	Manitoba ISI regime in 2011/2012	٧	Included in Insurance Act spring 2012	
	Quebec DWR, distribution guide review		Input provided on Guide (signature, remuneration) letter sent June 2012	
	Alberta – review of medical questions on applications	٧	Project for review required by CAFII, response to Superintendent required	
	AML/ATF paper		Complete- Response sent March 1, 2012, follow up questions answered	
Int.regulation of	PPI	V	Legal input acquired	
creditor	US Debt protection products		Monitor decisions	
	IAIS core principles		Watch file - CCIR committee announced	
Market Conduct	Quebec Commercial Practices Guideline		Awaiting re-release for comment	
Regulation	MGA CCIR consultation		Complete-Letter of input -June 30 2012	
	Input to provincial strategic plans and priorities		Complete- FSCO priorities submitted May 2012	
Electronic	CCIR consultation released Feb 2012		Complete- Submission made May 2012	
Commerce	AMF consultation released Feb 2012		Complete- Submission made May 2012	
Provincial	BC and Alberta regulations		Now final	
Insurance Act	Manitoba Insurance Act Review	٧	Insurance act changes made spring 2012	
Reviews	Saskatchewan Insurance Act	٧	Provide input by October 2012	
	Ontario Insurance Act review		Insurance act changes made with budget bill	
Webinars	Develop and test webinar capability	٧	Done	
	Education program	٧	Webinar series designed, first webinar complete (-underserved market)	

AMF Distribution Guide Task Force

(Task Force of Distribution and Market Conduct Policy Committee)

Members: Emily Brown, John Poolman, Rose Beckford (ScotiaLife Financial), Moira Gill

Purpose: Recommend changes to the AMF Distribution Guide based on the Mutual Fund Guide, customized for exclusion disclosure

Media and Advocacy Strategy Committee

Membership: The committee will have 4 permanent members including 2 co-chairs, all of whom are members of EOC. EOC chair is co-chair.

Co-Chairs: 1) Sara Gelgor 2) John Lewsen

Members: 3) Paul Yeung, 4) Moira Gill 5) Greg Grant

Resources: A. Riley, L. Duigu, Media Advisor (currently Ian Blair), Rick Evans

Mandate: Identify key stakeholders and develop, recommend and implement media and advocacy strategy.

Oversight of Media Response taskforce.

Areas of Interest: Underserved market, Creditor Insurance(value proposition, disclosure), Counter broker lobby messages

Priorities	Issues	Currently Active Issues	Status
Media	Develop a CAFII communications strategy	٧	Developed , revised strategy for
Strategy	Manage new CAFII website, collect testimonials, refresh CAFII description, expand tabs, create tab for regulators, develop tagline, add section on underserved market	٧	board review June 2012 Website live –updates to web materials in progress Decide if underserved market webinar should be on website
	Media protocol – develop and manage protocol for media requests	٧	Complete , pilot test complete
	Develop list of key media contacts		
	Notify member media staff when key messages are ready		
Advocacy	Key messages Development		
Strategy	 Identify issues and develop key messages for audiences, feed into submissions, develop 2 or 3 scenarios , Develop messaging re US debt protection decisions 	٧	Messages prepared, review stock messages
	 Develop messaging re travel products Regulator kit (formerly media kit), develop booklet and soft marketing materials Manage research to support messaging 	V	-logo items obtained 3 questions for Pollara omnibus survey complete
	CCIR Complaints- Respond to any issues identified		
	Industry Statistics		
	Identify & keep current statistics from LIMRA & CAFII research		

Media Response Taskforce Membership: Taskforce consists of any 2 members of the Media and Advocacy Strategy committee plus Rick Evans. Purpose: Deal with media issues as they arise. Make recommendation to Board communications committee (Members: Cathy Honor, RBC; Mark Cummings, Scotia; Dave MinorTD; Rick Lancaster, CIBC, Gord Henderson, BMO)

Licensing Efficiency Issues Committee

Membership – 1 Chair who is a member of EOC and 3 members from representative companies.

Chair: Moira Gill TD 2) John O'Hoski Cdn Premier 3) Sara Gelgor, ScotiaLife Financial 4) John Poolman, Assurant 5) Greg Grant CIBC Resources: A Riley

Mandate: Identify and manage licensing efficiency issues for restricted and individual licensing processes.

Priorities	Issues	Currently	Status
Licensing operation	Request for restricted certificates for 3 rd parties Alberta	active issues	CAFII letter to the Council
issues			(2011). Council responded
Streamlining and		4 4	that they did not support the
harmonizing licensing			request. Committee decision
requirements (training,			to address the issue with the
CE, other)			Council again in 2012.
	Licensing process -streamlining and harmonization		Identification of issues on
			going.
Provincial Insurance	Opportunities to have restricted licensees represented or	v	Legal assistance engaged and
Councils and CISRO	otherwise participate on Council discussed with		analysis of options underway.
issues	Saskatchewan and Alberta. Committee identified a need for		
	an analysis of options for BC, Alberta & Saskatchewan council		Meeting with AIC Jan 2012.
	representation needed		Meeting with Sask. held
			Meeting with Manitoba held
Electronic licensing	Promote use of electronic licensing systems by provincial		
	regulators		Letter of support sent to
	Possible use of "business numbers" to link		CISRO May 2012
Multi-jurisdictional	Trade Agreements - promote mutual recognition (Ontario –		Attended trade agreement
licensing/	Quebec, New West Partnership)		update meeting May 2012
mutual recognition			

Networking and Events Committee

Membership: 1 Chair - 2 members, EOC chair is an ex-officio member

Chair: Paul Yeung RBC 2) Maria Sanchez – Chung TD 3)

Ex-officio: John Lewsen Resources: Leya Duigu Mandate: Operate CAFII events and receptions to maintain contact with regulators, associate members and other key stakeholders.

Priority	Activities	Status
Plan Quarterly Speaker and reception events, and	February Speaker Event (members only)	Derek Yoo PWC on Ecommerce
member-only event	March/April	Byren Innes, NewLink Group Emerging products in Insurance and distribution trends
	June AGM	no speaker, Board meeting with AMF in Quebec city
	October	Janet Ecker, TFSA
	December Reception	
Keep current lists of key contacts		
Christmas cards to key contacts?		
Seek out other opportunities to meet with contacts (eg corporate table)		